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Not applicable

Stroke Communication Service

NHS SUFFOLK AND NORTH EAST ESSEX INTEGRATED CARE BOARD

F14: Notice for changes or additional information

Notice identifier: 2025/S 000-009434

Procurement identifier (OCID): ocds-h6vhtk-04e7ef

Published 14 March 2025, 1:07pm

Section I: Contracting authority/entity

I.1) Name and addresses

NHS SUFFOLK AND NORTH EAST ESSEX INTEGRATED CARE BOARD

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Region code

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NHS Organisation Data Service

QJG

Internet address(es)

Main address

<https://suffolkandnortheastsex.icb.nhs.uk/>

Buyer's address

<https://in-tendhost.co.uk/snee-icb/asp/Home>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Stroke Communication Service

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

The service is available to patients aged 18 and over with a registered GP in the SNEE area.

This service sits within the stroke and neuro rehabilitation suite of services to help support those who are suffering the affects of a stroke.

Comprehensive Support for Stroke Survivors and Carers:

- Extends support from the acute stroke unit to one year post-stroke, or longer based on patient needs.
- Provides a single point of contact for stroke survivors and carers to navigate the health and social care system effectively.
- Includes independent needs assessments and ongoing support for patients and carers.

Improved Health Outcomes:

- Maximises rehabilitation potential for stroke survivors.
- Promotes education to prevent stroke recurrence and manage complications like urinary tract infections, constipation, and falls.
- Supports lifestyle changes to reduce risk factors such as smoking and obesity.

Emotional and Social Support:

- Enhances emotional recovery and confidence for stroke survivors.
- Establishes long-term support groups for ongoing community engagement.

Cost Efficiency for Healthcare System:

- Reduced reliance on GP services by stroke survivors who receive proper support.
- Research indicates cost pressures of £48K per year per patient if rehabilitation potential is not maximised.

Data Collection for Future Service Improvement:

- A fully functional outcomes framework monitors progress and collects cross-organisational data for future developments.

Alignment with NHS Long Term Plan:

- Supports higher intensity rehabilitation models, ensuring better outcomes for stroke survivors and promoting equity across healthcare systems.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2025/S 000-007217](#)

Section VII. Changes

VII.1) Information to be changed or added

VII.2) Other additional information

This is a Provider Selection Regime (PSR) confirmation of contract award notice.

This contract has been awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contract Regulations 2015 do not apply to this award.

This contract has now been formally awarded using direct award process C

Contract award date: 26.02.2025

The dates between which the services are intended to be provided are: 01.04.2025 - 31.03.2030

Lifetime value of the contract is anticipated to be: Value excluding VAT: £298,425.00

There was no review during the standstill period.