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Award

Interpretation and Translation Services - BSL

NHS STAFFORDSHIRE AND STOKE-ON-TRENT INTEGRATED CARE BOARD

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-009410

Procurement identifier (OCID): ocds-h6vhtk-04ed3c ([view related notices](#))

Published 14 March 2025, 12:12pm

Scope

Description

The Interpretation & Translation Services (ITS) For British Sign Language (BSL) provides a translation service to Deaf patients, who are registered with a general practice within the SSOT ICB, attending a primary care appointment. There are 3 providers who cover the geographical area of the ICB. These are cost and volume contracts.

The publication of this notice marks the start of the standstill period, which begins the day that this notice is published. The standstill period ends at midnight on 25th March 2025.

Contract 1

Supplier

- [Assist Sensory Support](#)

Contract value

- £200,000 excluding VAT
- £200,000 including VAT

Below the relevant threshold

Award decision date

12 March 2025

Earliest date the contract will be signed

31 March 2025

Contract dates (estimated)

- 1 April 2025 to 31 March 2028
- Possible extension to 31 March 2029
- 4 years

Description of possible extension:

This will depend on contract performance and the contracting authority's requirements in late 2027.

Main procurement category

Services

CPV classifications

- 79530000 - Translation services
- 79540000 - Interpretation services

Contract locations

- UKG23 - Stoke-on-Trent
 - UKG24 - Staffordshire CC
-

Contract 2

Supplier

- [Deaflinks Staffordshire](#)

Contract value

- £140,000 excluding VAT
- £140,000 including VAT

Below the relevant threshold

Award decision date

12 March 2025

Earliest date the contract will be signed

31 March 2025

Contract dates (estimated)

- 1 April 2025 to 31 March 2028
- Possible extension to 31 March 2029
- 4 years

Description of possible extension:

This will depend on contract performance and the contracting authority's requirements in late 2027.

Main procurement category

Services

CPV classifications

- 79530000 - Translation services
- 79540000 - Interpretation services

Contract locations

- UKG23 - Stoke-on-Trent
 - UKG24 - Staffordshire CC
-

Contract 3

Supplier

- [Viss Sign Language Interpreting Services \(Shropshire\) Ltd](#)

Contract value

- £48,000 excluding VAT
- £48,000 including VAT

Below the relevant threshold

Award decision date

12 March 2025

Earliest date the contract will be signed

31 March 2025

Contract dates (estimated)

- 1 April 2025 to 31 March 2028
- Possible extension to 31 March 2029
- 4 years

Description of possible extension:

This will depend on contract performance and the contracting authority's requirements in late 2027.

Main procurement category

Services

CPV classifications

- 79530000 - Translation services
- 79540000 - Interpretation services

Contract locations

- UKG23 - Stoke-on-Trent
- UKG24 - Staffordshire CC

Procedure

Procedure type

Below threshold - without competition

Suppliers

Assist Sensory Support

2 Staffordshire Place, Tipping Street

Stafford

ST16 2DH

United Kingdom

Email: mandy.tucker@staffordshire.gov.uk

Region: UKG24 - Staffordshire CC

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Contract 1

Deaflinks Staffordshire

The Bridge Centre, Birches Head Road

Stoke

ST2 8DD

United Kingdom

Email: Laura@DeafLinks.co.uk

Region: UKG23 - Stoke-on-Trent

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Contract 2

Viss Sign Language Interpreting Services (Shropshire) Ltd

Meadow Farm drive

Shrewsbury

SY1 4NG

United Kingdom

Email: office@viss.org.uk

Region: UKG22 - Shropshire CC

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Contract 3

Contracting authority

NHS STAFFORDSHIRE AND STOKE-ON-TRENT INTEGRATED CARE BOARD

- Public Procurement Organisation Number: PMRD-4914-TDDX

1 Staffordshire Place

Stafford

ST16 2LP

United Kingdom

Email: contractingrequests@staffsstoke.icb.nhs.uk

Region: UKG24 - Staffordshire CC

Organisation type: Public authority - central government

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

NHS MIDLANDS AND LANCASHIRE COMMISSIONING SUPPORT UNIT

Summary of their role in this procurement: NHS Midlands and Lancashire Commissioning Support Unit

- NHS Organisation Data Service: 0CX
- Public Procurement Organisation Number: PGTM-4634-DGZQ

Bennett House, Town Road

Stoke-on-Trent

ST1 2QB

United Kingdom

Email: mlcsu.procurement@nhs.net

Region: UKG23 - Stoke-on-Trent

Contact organisation

Contact [NHS STAFFORDSHIRE AND STOKE-ON-TRENT INTEGRATED CARE BOARD](#) for any enquiries.