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Award

Interpretation & Translation Services - British Sign Language

NHS STAFFORDSHIRE AND STOKE-ON-TRENT INTEGRATED CARE BOARD

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-009408

Procurement identifier (OCID): ocds-h6vhtk-04ed3c ([view related notices](#))

Published 14 March 2025, 12:07pm

Scope

Description

The Interpretation & Translation Services (ITS) For British Sign Language (BSL) provides a translation service to Deaf patients, who are registered with a general practice within the SSOT ICB, attending a primary care appointment. There are 3 providers who cover the geographical area of the ICB. These are cost and volume contracts. These contracts are below threshold and this transparency notice is signaling our intention to direct award contracts to these providers for 3 years with an optional 1 year extension.

Contract 1

Supplier

- [Assist Sensory Support](#)

Contract value

- £200,000 excluding VAT
- £200,000 including VAT

Below the relevant threshold

Earliest date the contract will be signed

31 March 2025

Contract dates (estimated)

- 1 April 2025 to 31 March 2028
- Possible extension to 31 March 2029
- 4 years

Description of possible extension:

This will depend on contract performance and the requirements of the contracting authority prior to the extension review date in late 2027.

Main procurement category

Services

CPV classifications

- 79530000 - Translation services
- 79540000 - Interpretation services

Contract locations

- UKG23 - Stoke-on-Trent
 - UKG24 - Staffordshire CC
-

Contract 2

Supplier

- [Deaflinks Staffordshire](#)

Contract value

- £140,000 excluding VAT
- £140,000 including VAT

Below the relevant threshold

Earliest date the contract will be signed

31 March 2025

Contract dates (estimated)

- 1 April 2025 to 31 March 2028

- Possible extension to 31 March 2029
- 4 years

Description of possible extension:

This will depend on contract performance and a review of the contracting authority's requirements in late 2027.

Main procurement category

Services

CPV classifications

- 79530000 - Translation services
- 79540000 - Interpretation services

Contract locations

- UKG23 - Stoke-on-Trent
 - UKG24 - Staffordshire CC
-

Contract 3

Supplier

- [Viss Sign Language Interpreting Services \(Shropshire\) Ltd](#)

Contract value

- £48,000 excluding VAT
- £48,000 including VAT

Below the relevant threshold

Earliest date the contract will be signed

31 March 2025

Contract dates (estimated)

- 1 April 2025 to 31 March 2028
- Possible extension to 31 March 2029
- 4 years

Description of possible extension:

This will depend on the contract performance and the contracting authority's requirements in late 2027.

Main procurement category

Services

CPV classifications

- 79530000 - Translation services
- 79540000 - Interpretation services

Contract locations

- UKG23 - Stoke-on-Trent
 - UKG24 - Staffordshire CC
-

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
 - Voluntary, community and social enterprises (VCSE)
-

Procedure

Procedure type

Below threshold - without competition

Suppliers

Assist Sensory Support

2 Staffordshire Place, Tipping Street

Stafford

ST16 2DH

United Kingdom

Email: mandy.tucker@staffordshire.gov.uk

Region: UKG24 - Staffordshire CC

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Contract 1

Deaflinks Staffordshire

The Bridge Centre, Birches Head Road

Stoke

ST2 8DD

United Kingdom

Email: Laura@DeafLinks.co.uk

Region: UKG23 - Stoke-on-Trent

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Contract 2

Viss Sign Language Interpreting Services (Shropshire) Ltd

Meadow Farm drive

Shrewsbury

SY1 4NG

United Kingdom

Email: office@viss.org.uk

Region: UKG22 - Shropshire CC

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Contract 3

Contracting authority

NHS STAFFORDSHIRE AND STOKE-ON-TRENT INTEGRATED CARE BOARD

- Public Procurement Organisation Number: PMRD-4914-TDDX

1 Staffordshire Place

Stafford

ST16 2LP

United Kingdom

Email: contractingrequests@staffsstoke.icb.nhs.uk

Region: UKG24 - Staffordshire CC

Organisation type: Public authority - central government

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

NHS MIDLANDS AND LANCASHIRE COMMISSIONING SUPPORT UNIT

Summary of their role in this procurement: conducting the procurement activity

- NHS Organisation Data Service: 0CX
- Public Procurement Organisation Number: PGTM-4634-DGZQ

Bennett House, Town Road

Stoke-on-Trent

ST1 2QB

United Kingdom

Email: mlcsu.procurement@nhs.net

Region: UKG23 - Stoke-on-Trent

Contact organisation

Contact [NHS STAFFORDSHIRE AND STOKE-ON-TRENT INTEGRATED CARE BOARD](#) for any enquiries.