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Contract

All Age Carers Service - Westmorland and Furness Council

Cumbria County Council

F03: Contract award notice

Notice identifier: 2023/S 000-009393

Procurement identifier (OCID): ocids-h6vhtk-037264

Published 31 March 2023, 8:52am

Section I: Contracting authority

I.1) Name and addresses

Cumbria County Council

Cumbria House, 107 - 117 Botchergate

Carlisle

CA1 1RD

Contact

Ms Allison Paterson

Email

allison.paterson@cumbria.gov.uk

Telephone

+44 7867201769

Country

United Kingdom

Region code

UKD1 - Cumbria

Internet address(es)

Main address

<http://www.cumbria.gov.uk/>

Buyer's address

<http://www.cumbria.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

All Age Carers Service - Westmorland and Furness Council

Reference number

DN635647

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Supplier shall deliver improved outcomes through the pro-active identification of Carers; Assessment of needs; production of Support Plans; Review of the Support Plan; and provision of support for All Age Carers in Westmorland & Furness.

The Service is part of a whole system approach to the delivery of services, and as such requires agencies to collaborate to provide early intervention, prevent and delay Carers from needing health and social care intervention, aiming to improve the health and wellbeing of Carers and their families.

We and our system partners are committed to:

- Safeguard children and support families and schools so that all children in Westmorland & Furness can grow up in a safe environment, and can fulfil their potential
- Support older, disabled and vulnerable people to live independent and healthy lives
- Enable communities to help shape their local services, promote health and wellbeing and support those in poverty

This specification focuses on:

- Integration of services for Carers through a Whole Family approach that coordinates and improves awareness and access to local support, building and promoting existing

networks for Adult Carers and Young Carers across Westmorland & Furness.

- Delivering a collaborative, strong partnership and Whole System approach to ensure improved pathways and outcomes for Carers in Cumberland.
- Supporting the development of innovative solutions to best meet the needs of All Age Carers living in Westmorland & Furness.
- The needs and rights of the Carer in their own right, taking a holistic view during assessment and support planning, with a focus on the impact and support for the Whole Family or others in the Carer's support network.
- Empowering Carers to achieve improved quality of life and health and wellbeing outcomes and to build resilience to have a strong voice is at the heart of the service's design, delivery and evaluation.
- Providing a high quality and effective, point of access to Carers offering a range of diverse services to meet their needs.
- Maximising the impact and effect of value the provider can bring.
- Providing Carers with the skills and knowledge to support their Caring role.

The Authority is flexible in its approach to service delivery, always seeking solutions that will offer quality and value for money and working with delivery partners who share its values and commitment to the success of the All Age Carers service.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,904,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD1 - Cumbria

II.2.4) Description of the procurement

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II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: Yes

Description of options

It will run for 2 years with one optional extension period of 6 months

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-027688](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 January 2023

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Carers Support Cumbria

Suite 7F, Lakeland Business Park

Cockermouth

CA13 0QT

Country

United Kingdom

NUTS code

- UKD1 - Cumbria

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,875,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Her Majesty's court service

The Strand

London

WC2A 2LL

Country

United Kingdom