

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/009328-2025>

Planning

## **National Staff Mental Health Support Service**

NHS England

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-009328

Procurement identifier (OCID): ocids-h6vhtk-04ed08

Published 13 March 2025, 5:34pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS England

7&8 Wellington Place

Leeds

LS1 4AP

#### **Contact**

Jacqueline Powell

#### **Email**

[jacqueline.powell9@nhs.net](mailto:jacqueline.powell9@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKE - Yorkshire and the Humber

**Internet address(es)**

Main address

<https://www.england.nhs.uk/>

Buyer's address

<https://www.england.nhs.uk/>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

National Staff Mental Health Support Service

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

National Staff Mental Health Support Service

#### **II.1.5) Estimated total value**

Value excluding VAT: £33,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

NHS England are looking to re-procure and commission a confidential national mental health treatment service for health care staff in England, funded nationally. The service will operate in a unique space where there is a crossover between the professional and regulatory environment in which a clinician or healthcare professional works, and their mental health treatment needs. A national level service will provide confidentiality for staff who work across local services.

The successful provider will work with NHS England and its key partners to contribute

towards the development of the Service throughout the duration of the contract. It is expected that the provider will work flexibly with NHS England, to enhance the service throughout the duration of the contract based on evolving need, to maximise contract value. This may include adapting systems and developing pathways as required to support the development of the service as we learn more about the emerging needs of the health care workforce.

As part of this process NHS England would like to invite interested parties to read and complete our Preliminary Market Engagement questionnaire. This service will be competed under The Health Care Services (Provider Selection Regime) Regulations 2023 and will not be competed via Public Contract Regulations 2015 or via the Procurement Act 2023.

#### **II.2.14) Additional information**

To register your interest in this project and access and to access details for this opportunity, please go to NHS England's e-Tendering portal, Atamis at: <https://health-family.force.com/s/Welcome>. You can then search for the opportunity and access any further information by searching for "C346803 National Staff Mental Health Support Service". Clarification questions and Preliminary Market Engagement (PME) responses must be submitted via the NHS England's e-Tendering portal, Atamis. The deadline for asking clarification questions will close at 12 noon on 20 March, NHS England will respond to all clarification questions by 5pm 24 March and the deadline for PME responses to be submitted is 12 noon Thursday 27 March 2025.

Any procurement conducted as a result of this notice will be advertised separately and any and all organisations wishing to participate in the procurement exercise will need to respond to that procurement advertisement as and when it is published, anticipated to be advertised early May 2025.

#### **II.3) Estimated date of publication of contract notice**

1 May 2025

---

### **Section IV. Procedure**

#### **IV.1) Description**

##### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No