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Planning

National Staff Mental Health Support Service

NHS England

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-009328

Procurement identifier (OCID): ocids-h6vhtk-04ed08

Published 13 March 2025, 5:34pm

Section I: Contracting authority

I.1) Name and addresses

NHS England

7&8 Wellington Place

Leeds

LS1 4AP

Contact

Jacqueline Powell

Email

jacqueline.powell9@nhs.net

Country

United Kingdom

Region code

UKE - Yorkshire and the Humber

Internet address(es)

Main address

<https://www.england.nhs.uk/>

Buyer's address

<https://www.england.nhs.uk/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

National Staff Mental Health Support Service

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

National Staff Mental Health Support Service

II.1.5) Estimated total value

Value excluding VAT: £33,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

NHS England are looking to re-procure and commission a confidential national mental health treatment service for health care staff in England, funded nationally. The service will operate in a unique space where there is a crossover between the professional and regulatory environment in which a clinician or healthcare professional works, and their mental health treatment needs. A national level service will provide confidentiality for staff who work across local services.

The successful provider will work with NHS England and its key partners to contribute

towards the development of the Service throughout the duration of the contract. It is expected that the provider will work flexibly with NHS England, to enhance the service throughout the duration of the contract based on evolving need, to maximise contract value. This may include adapting systems and developing pathways as required to support the development of the service as we learn more about the emerging needs of the health care workforce.

As part of this process NHS England would like to invite interested parties to read and complete our Preliminary Market Engagement questionnaire. This service will be competed under The Health Care Services (Provider Selection Regime) Regulations 2023 and will not be competed via Public Contract Regulations 2015 or via the Procurement Act 2023.

II.2.14) Additional information

To register your interest in this project and access and to access details for this opportunity, please go to NHS England's e-Tendering portal, Atamis at: <https://health-family.force.com/s/Welcome>. You can then search for the opportunity and access any further information by searching for "C346803 National Staff Mental Health Support Service". Clarification questions and Preliminary Market Engagement (PME) responses must be submitted via the NHS England's e-Tendering portal, Atamis. The deadline for asking clarification questions will close at 12 noon on 20 March, NHS England will respond to all clarification questions by 5pm 24 March and the deadline for PME responses to be submitted is 12 noon Thursday 27 March 2025.

Any procurement conducted as a result of this notice will be advertised separately and any and all organisations wishing to participate in the procurement exercise will need to respond to that procurement advertisement as and when it is published, anticipated to be advertised early May 2025.

II.3) Estimated date of publication of contract notice

1 May 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No