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Contract

## **Homes and Neighbourhoods STAR Survey 2022**

Kirklees Council

F03: Contract award notice

Notice identifier: 2022/S 000-009289

Procurement identifier (OCID): ocds-h6vhtk-032ae4

Published 6 April 2022, 3:56pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Kirklees Council

Riverbank Court

HUDDERSFIELD

HD59AA

#### **Contact**

Graham Sykes

#### **Email**

[graham.sykes@kirklees.gov.uk](mailto:graham.sykes@kirklees.gov.uk)

#### **Telephone**

+44 1484221000

#### **Country**

United Kingdom

**Region code**

UKE44 - Calderdale and Kirklees

**Internet address(es)**

Main address

[www.kirklees.gov.uk](http://www.kirklees.gov.uk)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Homes and Neighbourhoods STAR Survey 2022

Reference number

KMCCW-018-002

**II.1.2) Main CPV code**

- 73000000 - Research and development services and related consultancy services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Kirklees Council - Homes and Neighbourhoods, manage 23,000 council homes. We provide a wide variety of services including repairs, investment & regeneration,

community engagement, specialist support for older people as well as day to day housing management. We are seeking to appoint a suitably qualified and experienced research consultancy to carry out our Annual Tenant Satisfaction survey using the Housemark "STAR" approach with additional questions based on proposed Tenant Satisfaction Measures (TSMs).

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £16,635

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKE4 - West Yorkshire

#### **II.2.4) Description of the procurement**

Kirklees Council - Homes and Neighbourhoods, manage 23,000 council homes. We provide a wide variety of services including repairs, investment & regeneration, community engagement, specialist support for older people as well as day to day housing management. We are seeking to appoint a suitably qualified and experienced research consultancy to carry out our Annual Tenant Satisfaction survey using the Housemark "STAR" approach with additional questions based on proposed Tenant Satisfaction Measures (TSMs).

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This procurement was conducted via a further competition from the Research Services DPS which is advertised under notice 2021/S 000-029645 published via the e-sender <https://www.yortender.co.uk> (<https://www.yortender.co.uk>).

There is no option to link the original notice to this award notice without going via the original e-sender which is no longer accessible.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section V. Award of contract**

### **Contract No**

KMCCW-018-002

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 March 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

ARP Research Ltd

Sheffield

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £16,635

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## **Section VI. Complementary information**

### **VI.3) Additional information**

This procurement was conducted via a further competition from the Research Services DPS which is advertised under notice 2021/S 000-029645 published via the e-sender <https://www.yortender.co.uk> (<https://www.yortender.co.uk>).

There is no option to link the original notice to this award notice without going via the original e-sender which is no longer accessible.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales

N/A

Country

United Kingdom