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Planning

Translation and Interpretation Services Framework

East Sussex County Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-009283

Procurement identifier (OCID): ocds-h6vhtk-04eceb ([view related notices](#))

Published 13 March 2025, 3:40pm

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Scope

Reference

4783

Description

The East Sussex County Council (ESCC) requires Translation and Interpreting Services in order to meet our commitment to delivering accessible services and help towards meeting some of the needs of the diverse communities within the county.

ESCC currently acts as lead Authority for the 'SUSTI Framework' (Sussex Translation & Interpreting) which is accessed by CCGs (Clinical Commissioning Groups), NHS organisations, West Sussex County Council (WSCC), Surrey County Council (SCC), Brighton and Hove City Council (BHCC) along with District & Borough Councils across East and West Sussex and Surrey.

This will be a multi-supplier framework. the proposed Lot structure at present, to be agreed once preliminary market engagement has taken place is:

- Spoken Language - remote (telephone/video) and face-to-face
- Non-Spoken Languages (eg: British Sign Language) - remote (video) and face-to-face
- Translation, Transcription and Ancillary Services

Project objectives are:

- To source a provider or multiple providers for Translation and Interpreting services.
- Secure best value for money for the ESCC and the other users of the Services through the Procurement Act 2023 (PA23) using the competitive flexible procedure.
- Seek improvements in quality of service and added value through the procurement of these services.

Commercial tool

Establishes a framework

Total value (estimated)

- £10,400,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 January 2026 to 31 December 2029
- Possible extension to 31 December 2031
- 6 years

Main procurement category

Services

CPV classifications

- 48740000 - Foreign language translation software package
- 72212740 - Foreign language translation software development services
- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

Contract locations

- UKJ - South East (England)

Engagement

Engagement deadline

30 April 2025

Engagement process description

A Preliminary Market Engagement (PME) event to take place virtually via the Microsoft 'Teams' App with ESCC hosting.

DATE: Wednesday 9th April 2025

TIME: 10.00 until 12.00

If your organisation wishes to attend this event then please email procurement@eastsussex.gov.uk by: 12.00 on Tuesday 8th April 2025.

Please state in the subject line of your request email:

"T & I Framework"

Planned Agenda

1. Introduction to the County Council
2. The Current Framework
3. The Proposed Framework
4. Our Questions for Suppliers
5. Procurement Process
6. Supplier Questions
7. Next Steps

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

6 May 2025

Contracting authority

East Sussex County Council

- Public Procurement Organisation Number: PXGX-2145-PRQJ

County Hall, St Anne's Crescent

Lewes

BN7 1UE

United Kingdom

Email: procurement@eastsussex.gov.uk

Website: <https://www.eastsussex.gov.uk/business/doing-business/tender-for-business>

Region: UKJ22 - East Sussex CC

Organisation type: Public authority - sub-central government