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Tender

E-ROSTERING

Dorset Health Care University NHS Foundation Trust

F02: Contract notice

Notice identifier: 2021/S 000-009283

Procurement identifier (OCID): ocds-h6vhtk-02abb4

Published 29 April 2021, 2:24pm

Section I: Contracting authority

I.1) Name and addresses

Dorset Health Care University NHS Foundation Trust

Sentinel House, Nuffield Industrial Estate, Nuffield Road

Poole

BH17 0RB

Contact

Perry spender

Email

p.spender@nhs.net

Telephone

+44 7712126699

Country

United Kingdom

NUTS code

UKK2 - Dorset and Somerset

Internet address(es)

Main address

https://www.dorsethealthcare.nhs.uk/

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://www.delta-esourcing.com/tenders/UK-UK-Poole:-Time-accounting-or-human-resources-software-development-services./V39594RWY6

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://www.delta-esourcing.com/tenders/UK-UK-Poole:-Health-services./V8X68R9689

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

E-ROSTERING

Reference number

DH1000

II.1.2) Main CPV code

- 72212450 - Time accounting or human resources software development services

II.1.3) Type of contract

Services

II.1.4) Short description

Dorset Healthcare University NHS Foundation Trust requires an Electronic Rostering System. The system will provide a robust dashboard to support operational management, with staffing information at ward, division and Trust level. This will provide key assurance on safe and effective use of rostering across the trust. The system will include real time acuity and dependency scoring, providing accurate information regarding workload demand. This will allow nurse staffing to be effectively aligned with variations in demand in a flexible and informed way.

With the potential of 7 day working for more services, the need for a proven e-rostering system to cater for more than just nursing will be imperative, for efficient and effective use of the whole staffing resource including a very active Bank staffing department.

II.1.5) Estimated total value

Value excluding VAT: £1,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

  ○ JA02 - For computer software

II.2.3) Place of performance

NUTS codes

- UKK2 - Dorset and Somerset

Main site or place of performance

Dorset and Somerset

II.2.4) Description of the procurement

There is a business and clinical need to replace (or upgrade the existing) electronic rostering system in Dorset HealthCare. Electronic rostering is the most efficient method of planning and tracking trust staffing against service requirements and has steadily increased its importance as a core system within the Trust.

The new system will provide a robust user dashboard to support operational management, with visible nurse staffing information at ward, division and Trust level. This will provide key assurance on safe and effective use of nurse rostering across the trust on a daily basis.

The new system will include a real time acuity and dependency scoring system, providing accurate information regarding workload demand. This will allow nurse staffing to be effectively aligned with variations in demand in a flexible and informed way.

With the potential of 7 day working for more services, the need for a proven e-rostering system to cater for more than just nursing will be imperative, for efficient and effective use of the whole staffing resource. The new system would also be able to support rostering of:

— Allied health professionals (phase 2 roll out),

— Facility and estates staff administrative and clerical staff.

Electronic Rostering management system — overview of requirements:

The system must have the following features and meet the full detailed specification where applicable:

— Includes an automated reporting suite that covers statutory and ad hoc reporting requirements (Safe Staffing reports) on both substantive and temporary staffing;

— Ward and Community level reports easily available from the roster for ward sisters, matrons and heads of nursing;

— Reporting tools include the ability to monitor rostering compliance; key performance indicators and staff utilisation that are currently resource intensive as they are produced manually;

— Trust wide view of staffing in real-time providing assurance that staffing is accurately assessed;

— A recognised real time acuity and dependency scoring system software package;

— Real time visibility of areas with high acuity and dependency, allowing resources to be redirected in a targeted and informed way;

— Provides an informed system to controlling agency and bank costs, by having an improved and daily operational overview of staffing and patient acuity and dependency;

— Provides clear visibility that when requested, temporary staffing (agency and bank) are deployed in areas of highest need;

— Supports multi location based rostering and provides the ability to roster a variable skill mix;

— Supports improved sickness reporting capability into ESR;

— Accepts outbound information on assignments from ESR e.g. changes in banding;

— Demonstrable use in an Healthcare setting within the UK.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Contract Renewal once contract expires upon completion of term.

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

4 June 2021

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

4 June 2021

Local time

2:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

https://www.delta-esourcing.com/tenders/UK-UK-Poole:-Time-accounting-or-human-resources-software-development-services./V39594RWY6

To respond to this opportunity, please click here:

https://www.delta-esourcing.com/respond/V39594RWY6

 GO Reference: GO-2021429-PRO-18166990

VI.4) Procedures for review

VI.4.1) Review body

Dorset Health Care University NHS Foundation Trust

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Bournemouth

BH1 4JQ

Telephone

+44 1202443020

Country

United Kingdom