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Planning

Personal Safety Devices

Newport City Homes

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-009269

Procurement identifier (OCID): ocids-h6vhtk-04ece5

Published 13 March 2025, 3:16pm

Scope

Description

Personal Safety Device - Pre market engagement

Newport City Homes and Melin are engaging with the market to discuss their requirements around Personal Safety Devices.

As you may be aware, we are currently working towards Melin Homes Limited (registered number: 27421R) (Melin) transferring its activities, assets and liabilities into Newport City Homes Housing Association Limited (register number: 30192R) (NCH). Any contracts procured by NCH are being procured for NCH and its current and any future subsidiaries. Future associated notices and documents for this process are likely to be under a new company name.

The Buyer anticipates the contract will be in place for 3 years with the option to extend for 12 months, at the buyers discretion.

We have listed below some key requirements for this contract;

- The alarm receiving centre will operate to BS 5979 (Category II) record all information which the user provides when entering a potentially risky situation or environment.

- The alarm receiving centre will have the ability to make sound and reliable judgements about the actions that are required in response to an alert from the user.
- If signal is unreliable in a geographical location the Contractor must have the means to address this problem. Preferably, the Contractor will supply 'roaming' SIM cards to avoid this occurrence.
- The lone working device/mobile phone-based solution will enable the user to discretely alert the alarm receiving centre when they need immediate support.
- The lone working device will have a GPS function. The purpose of this is to ensure that in the event of a serious incident, the user can be located as quickly as possible.
- There will be a requirement for lone working devices/mobile phone-based solution to have a 'man-down' function.

We anticipate the procurement process to include, commercial, Technical and quality questions and demonstrations, therefore we anticipate utilizing a competitive flexible procedure.

Anticipated number of devices 500

Contract dates (estimated)

- 1 September 2025 to 1 September 2028
- Possible extension to 1 September 2029
- 4 years, 1 day

Main procurement category

Services

CPV classifications

- 35113000 - Safety equipment

- 32500000 - Telecommunications equipment and supplies
- 80500000 - Training services

Contract locations

- UKL21 - Monmouthshire and Newport
- UKL24 - Powys
- UKL16 - Gwent Valleys

Engagement

Engagement deadline

24 March 2025

Engagement process description

Interested suppliers are required to submit their interest by the deadline of Monday 24th March at 5pm,

PLEASE NOTE; This is the date to express interest by which allows the Buyer to organize the event effectively, The event will be held on Monday 31st March. Interest must be submitted via email to Procurement@newportcityhomes.com and a timeslot will be allocated. Interested suppliers must make us aware of any reasonable adjustments in their expression of interest email.

The event is intended to be an informal discussion around our requirements and an opportunity for Suppliers to discuss their Company offering in a bit of detail whilst also asking the Buyer some questions. Sessions will include a discussion with the technical team and a discussion with the procurement leads. All interested Suppliers will be given the same opportunity and time to speak with each area.

The event will be held at Ty'r Efail. Lower Mill Field, Pontypool, Torfaen, NP4 0XJ, between 9:30am and 5:30pm.

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

21 April 2025

Contracting authority

Newport City Homes

- Public Procurement Organisation Number: PCRZ-8927-RMXQ

Nexus House

Newport

NP20 2DW

United Kingdom

Contact name: Sarah Bull

Telephone: +447719997206

Email: procurement@newportcityhomes.com

Website: <http://www.newportcityhomes.com>

Region: UKL21 - Monmouthshire and Newport

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales