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Tender

E-commerce Platform

The University of Reading

F02: Contract notice

Notice identifier: 2022/S 000-009266

Procurement identifier (OCID): ocds-h6vhtk-032acd

Published 6 April 2022, 2:33pm

Section I: Contracting authority

I.1) Name and addresses

The University of Reading

Whiteknights House

Reading

RG6 6UR

Contact

Aarti Knight

Email

procurement@reading.ac.uk

Telephone

+44 1183788305

Country

United Kingdom

NUTS code

UKJ11 - Berkshire

Internet address(es)

Main address

<http://www.reading.ac.uk/procurement>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://www.reading.ac.uk/procurement>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://www.reading.ac.uk/procurement>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

E-commerce Platform

Reference number

UOR-IT-22-068

II.1.2) Main CPV code

- 72212481 - Sales or marketing software development services

II.1.3) Type of contract

Services

II.1.4) Short description

The University of Reading uses its current e-commerce system (<https://www.store.reading.ac.uk/>) to support the selling of products and event bookings for a range of Schools and Functions across the University. There are three overarching aims in improving the existing system: 1. Develop a sustainable, more efficient, more engaging and more accessible approach to e-commerce at the University of Reading. This includes closer alignment between the online and physical user experience of e-commerce. 2. Develop a system which provides better front-end capabilities and user journey for the customer. 3. Develop a system which provides better back-end capabilities that are streamlined, automated and user-friendly. The development of a new e-commerce system would serve the needs of all schools, functions and organisations linked to the University. It would also ensure integration with other systems used by departments at the university. The University expects to be issuing a tender fo

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 48220000 - Internet and intranet software package
- 48480000 - Sales, marketing and business intelligence software package
- 48481000 - Sales or marketing software package
- 48442000 - Financial systems software package
- 48210000 - Networking software package
- 72212480 - Sales, marketing and business intelligence software development services
- 72212481 - Sales or marketing software development services
- 48170000 - Compliance software package
- 72212110 - Point of sale (POS) software development services
- 48200000 - Networking, Internet and intranet software package

II.2.3) Place of performance

NUTS codes

- UKJ11 - Berkshire

II.2.4) Description of the procurement

This procurement concerns a system to allow the University to sell goods and services via an online platform (ie storefront). Please refer to tender documents for further detail.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

29 April 2022

Local time

12:05pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

29 April 2022

Local time

12:05pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

VI.4) Procedures for review

VI.4.1) Review body

The University of Reading

Whiteknights House

Reading

RG6 6UR

Email

procurement@reading.ac.uk

Telephone

+44 1183788305

Country

United Kingdom

Internet address

<http://www.reading.ac.uk/procurement>

VI.4.2) Body responsible for mediation procedures

The University of Reading

Whiteknights House

Reading

RG6 6UR

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procurement@reading.ac.uk

Telephone

+44 1183788305

Country

United Kingdom

Internet address

<http://www.reading.ac.uk/procurement>

VI.4.4) Service from which information about the review procedure may be obtained

The University of Reading

Whiteknights House

Reading

RG6 6UR

Email

procurement@reading.ac.uk

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United Kingdom

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