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Planning

Department Health and Social Care - Adult Social Care: Technology Standards

DHSC, London

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-009260

Procurement identifier (OCID): ocds-h6vhtk-04ecde

Published 13 March 2025, 3:00pm

Scope

Reference

C341686

Description

The government has announced plans to set new national standards and trusted guidance on the best technology in care. See announcement:

<https://www.gov.uk/government/news/new-reforms-and-independent-commission-to-transform-social-care> This is because care technology has a key enabling-role in supporting the Government's 3 Health Mission strategic shifts: 1) From hospital to the community-based care. 2) From treatment to prevention. 3) From analogue to digital. To shape these new standards and guidance, and as part of the policy development and implementation, we are seeking input from a broad range of stakeholders, including:

- Care technology suppliers.
- Care technology innovators and start-ups.
- Suppliers of technology that could be used in a care setting.
- Industry and representative bodies for care technology and tech enabled care services.
- Standards assurance suppliers for technology (including software and hardware assurance).
- Certification or accreditation

bodies/suppliers for technology (including software and hardware assurance). • Bodies/suppliers of standards for technology and digital goods Please respond to this notice by registering your interest on the Atamis Portal <https://atamis-1928.my.site.com/s>Welcome>. Please click on the "View our current opportunities" link and select the project "Department Health and Social Care - Adult Social Care: Technology Standards" from the list and click register interest. Companies responding will then be provided with a link to a short online questionnaire and the URL to the webinar session on April 1st. After reviewing the written feedback received, we will invite relevant suppliers to participate in roundtable discussions for further engagement. Your input is highly valued, responses help shape government policy to drive the adoption of care technology that supports people to live high-quality, independent lives, for longer. We will also be engaging care providers, people who draw on care, family/unpaid carers and other stakeholders via other engagement routes. Your insights will play a vital role in developing policies that promote the adoption of high-quality care technology, ensuring greater independence and improved quality of life for individuals. We encourage diverse perspectives to help create robust, inclusive, and effective standards. This notice is to initiate market engagement activities only, no procurement is current planned currently, however, any future procurement exercises that may follow will adhere to relevant Procurement Laws. Participation in this engagement does not imply any commitment from the Authority regarding future procurement decisions.

Contract dates (estimated)

- 14 March 2025 to 9 May 2025
- 1 month, 27 days

Main procurement category

Services

CPV classifications

- 72225000 - System quality assurance assessment and review services
- 33195000 - Patient-monitoring system

- 75122000 - Administrative healthcare services
- 90713000 - Environmental issues consultancy services
- 79419000 - Evaluation consultancy services
- 72267100 - Maintenance of information technology software
- 73200000 - Research and development consultancy services
- 48814400 - Clinical information system
- 72222300 - Information technology services
- 33196000 - Medical aids
- 85323000 - Community health services
- 72254000 - Software testing
- 32270000 - Digital transmission apparatus
- 85140000 - Miscellaneous health services
- 80510000 - Specialist training services
- 72224200 - System quality assurance planning services
- 72800000 - Computer audit and testing services
- 71620000 - Analysis services
- 71621000 - Technical analysis or consultancy services
- 72227000 - Software integration consultancy services
- 85311200 - Welfare services for disabled people
- 80561000 - Health training services
- 72600000 - Computer support and consultancy services

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

9 May 2025

Engagement process description

The Department of Health and Social Care (DHSC) is gathering insights to support the development and implementation of new national standards for care technology. As part of this policy engagement process, we are seeking insights from care technology suppliers and digital/tech assurance providers. Please respond to this notice by registering your interest on the Atamis Portal <https://atamis-1928.my.site.com/s>Welcome>. Please click on the "View our current opportunities" link and select the project "Department Health and Social Care - Adult Social Care: Technology Standards" from the list and click register interest. Companies responding will then be sent a message via Atamis which provides a link to a short online questionnaire and the URL to the webinar session on April 1st, at 11:30. Need Assistance? If you have any questions regarding this engagement, please reach out via:

- Atamis messaging function
- Email: england.asctechbriefing@nhs.net

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Contracting authority

DHSC, London

- Public Procurement Organisation Number: PMQG-9965-CHZR

39 Victoria Street

London

SW1H 0EU

United Kingdom

Email: tommy.wise@dhsc.gov.uk

Website:

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

Region: UKI32 - Westminster

Organisation type: Public authority - central government