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Contract

Statutory Independent Advocacy - 2025

West Northamptonshire Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-009237

Procurement identifier (OCID): ocds-h6vhtk-05a584 ([view related notices](#))

Published 3 February 2026, 8:45am

Scope

Reference

WNC00000450

Description

West Northamptonshire Council is seeking one organisation to provide Statutory Independent Advocacy services on its behalf across West Northamptonshire.

Local Authorities have a duty to involve people in decisions made about them and their care and support. No matter how complex a person's needs, Local Authorities are required to help people express their wishes and feelings, support them in weighing up their options, and assist them in making their own decisions during the assessment, care planning, review processes, and also including safeguarding enquiries.

This service will assist in the delivery of, and compliance with, the following relevant legislation and guidance:

Care Act 2014;

Mental Health Act 1983 and its Code of Practice;

Mental Capacity Act 2005 and its Code of Practice;

The Care and Support (Independent Advocacy) Regulations 2014

Care and Support Statutory Guidance (Issued under the Care Act 2014);

Equality Act 2010;

Advocacy Code of Practice (Revised Edition 2014).

The Mental Capacity (Deprivation of Liberty: Appointment of Relevant Person's Representative) Regulations 2008

Health and Social Care Act (2012)

The service will enable people who have substantial difficulty being involved in the key processes and interactions with the local authority to be supported in that involvement as fully as possible, and where necessary be represented by an advocate who speaks on their behalf. It will ensure that people's wishes, feelings and needs are at the heart of the assessment, care planning and review processes and will focus on the presenting issue, be person-centered, delivered in line with relevant legislation and guidance and be resource and cost effective.

The Provider will be required to deliver the following types of Advocacy Services during the lifetime of the contract:

Independent Care Act Advocacy (ICCA)

Independent Mental Capacity Advocacy (IMCA)

Independent Mental Health Advocacy (IMHA)

Independent Health Complaints Advocacy

Relevant Paid Persons Representative (RPPR) Advocacy

The Authority's detailed requirements are defined in the Specification.

The Authority's procurement process is set out in the Invitation to Tender documents

The Authority proposes to enter into one (1) contract for an initial period of 36 months with the preferred Potential Provider, with an option to extend for a further two individual

periods of 12 months each making 60 months in total.

The estimated value of the contract is £3,122,240 *

* The value is estimated for an increase requirement for IMHAs as the Mental Health Act 1983 is amended by the Mental Health Bill 2025 and is currently based on an anticipated implementation date of 2027. If the IMHA changes are delayed, the overall contract value will reduce by £337,060 for every year it is delayed as the additional hours will not be required.

There is no price evaluation in this tender and bidders are to submit a tender with the understanding that the value listed above is final and fixed.

If your organisation wishes to participate in this process, you need to register with In-Tend Portal. You will be unable to take part if you do not register. Please use the link below and follow the instructions on the website: <https://in-tendhost.co.uk/wnc/asp/Home>

Tenders must be returned via the Portal.

The tender return date is midday on Wednesday 5th November 2025. Tenders received after this time and date will not be accepted.

Contract 1. Statutory Independent Advocacy

Supplier

- [POhWER](#)

Contract value

- £3,746,588 including VAT

Above the relevant threshold

Date signed

2 February 2026

Contract dates

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

two individual periods of 12 months each.

Main procurement category

Services

CPV classifications

- 85312310 - Guidance services

Contract locations

- UKF24 - West Northamptonshire

Key performance indicators

Name	Description	Reporting frequency
Referral Location and source	Report on the number	3 months
Referrals acknowledged on receipt		3 months
Total number of referrals		3 months
Response times Independent Care Act Advocate		3 months
Response times Independent Care Act Advocate Safeguarding		3 months
Response times IMCA		3 months
Response times IMCA Serious Medical treatment		3 months
Response times IMCA Long Term Placement		3 months
Response times IMCA Deprivation of Liberty Safeguards 39A		3 months
Response times IMCA DoLS 39C		3 months
Response times Independent Health Complaints Advocacy IHCA		3 months
Response times IMHA		3 months
Response times Relevant Persons Paid Representative		3 months
Reported Hours	Total number of Advocacy hours delivered per Advocacy type	3 months
Reported Hours	Average number of casework hours per Advocacy type	3 months
Reported Hours	Number of people on the waiting list as a snapshot on the last working day on the month. Reported per Advocacy type and length of time waiting	1 months
Data	Report quarterly on Northamptonshire Safeguarding Adults Board (NSAB) requested data.	3 months

Name	Description	Reporting frequency
Number of Cases open/closed	a. Number of Advocacy cases closed within quarter b. Number of Advocacy cases opened within quarter c. Number of active cases	3 months
Safeguarding Alerts		3 months
Complaints and compliments		3 months
Satisfaction survey		12 months
Demographic Information		3 months

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Supplier

POhWER

- Companies House: 03323040

Meadway Corporate Centre

Stevenage

SG1 2EF

United Kingdom

Email: pohwer@pohwer.net

Region: UKH23 - Hertfordshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Statutory Independent Advocacy

Contracting authority

West Northamptonshire Council

- Public Procurement Organisation Number: PGDV-8944-CMBP

Angel Street

Northampton

NN1 1ED

United Kingdom

Email: procurement@westnorthants.gov.uk

Website: <https://www.westnorthants.gov.uk/>

Region: UKF24 - West Northamptonshire

Organisation type: Public authority - sub-central government