

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/009212-2025>

Planning

Education Systems Portfolio

Norfolk County Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-009212

Procurement identifier (OCID): ocds-h6vhtk-04ecbb

Published 13 March 2025, 1:23pm

Scope

Description

Norfolk County Council is looking to purchase a software system to manage its end to end processes in children's services. The contract will also cover implementation and support services.

Contract dates (estimated)

- 21 November 2025 to 30 July 2033
- Possible extension to 30 July 2043
- 17 years, 8 months, 10 days

Main procurement category

Services

CPV classifications

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKH15 - Norwich and East Norfolk
- UKH16 - North and West Norfolk
- UKH17 - Breckland and South Norfolk

Engagement

Engagement deadline

31 October 2024

The engagement was carried out before this notice was published.

Engagement process description

Market engagement was undertaken under the Public Contract Regulations 2015. A Prior Information Notice was published on 2 April 2024 Reference 2024/S 000-010507. In the Prior Information Notice interested parties were asked to come forward for a one to one discussion and demonstration with the Council. The Council undertook one to ones with 5 providers. These one to ones took place during September and October 2024 either via teams or at Norfolk County Council premises (County Hall, Martineau Lane, Norwich)

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

17 March 2025

Contracting authority

Norfolk County Council

- Public Procurement Organisation Number: PDYH-3246-XWTR

County Hall, Martineau Lane

Norwich

NR1 2DH

United Kingdom

Email: sourcingteam@norfolk.gov.uk

Region: UKH15 - Norwich and East Norfolk

Organisation type: Public authority - sub-central government