

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/009204-2026>

Award

## Station End PSTN Upgrade

Cheshire Fire Authority

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-009204

Procurement identifier (OCID): ocds-h6vhtk-0614c8 ([view related notices](#))

Published 2 February 2026, 6:30pm

## Scope

## Reference

CPA/SPU/2740F

## Description

To maintain resilience in mobilising fire crews and appliances from station end equipment, it is essential to upgrade the existing PSTN modems to 4G routers. This upgrade is required due to BT's announcement that analogue PSTN lines will begin decommissioning from December 2025. While this timeline may be extended by a few years, the risk to operational reliability remains significant.

Supplier - Telent Technology Services Limited

Contract Value -£176,515.46 plus VAT

---

## **Contract 1. Station End PSTN Upgrade**

### **Supplier**

- TELENT TECHNOLOGY SERVICES LIMITED

### **Contract value**

- £211,818 including VAT

Above the relevant threshold

### **Earliest date the contract will be signed**

16 February 2026

### **Contract dates (estimated)**

- 17 February 2026 to 16 August 2026
- 6 months

### **Main procurement category**

Goods

### **CPV classifications**

- 48800000 - Information systems and servers

## Contract locations

- UKD6 - Cheshire

---

## Other information

### Conflicts assessment prepared/revised

Yes

---

## Procedure

### Procedure type

Direct award

### Direct award justification

Additional or repeat goods, services or works - extension or partial replacement

Required to be compatible with an existing asset.

A successful proof of concept was previously conducted using Cheshire's CradlePoint routers connected to Police HQ. However, NWFC has since worked with Telent & IT Services to develop a more resilient solution, hosting central routers directly at NWFC.

This configuration offers improved resilience and complete segregation from the CFRS network, ensuring continued operation even if a station loses network connectivity or the

link between Police HQ and NWFC fails. Telent, who currently supports both the Multitone CCPs and NWFC infrastructure, is uniquely positioned to implement the necessary changes at both ends of the connection. No other supplier can fulfil this requirement due to the integrated nature of the systems. An alternative approach was considered, where Telent would handle configuration under the existing support contract and CFRS would procure routers separately via InSight. However, CradlePoint confirmed that licensing constraints prevent Telent from managing routers not purchased through them.

---

## **Supplier**

### **TELENT TECHNOLOGY SERVICES LIMITED**

- Companies House: 00703317
- Public Procurement Organisation Number: PYGC-6427-QMNZ

Abel Smith House, Gunnels Wood Road

Stevenage, Hertfordshire

SG1 2ST

United Kingdom

Email: [centraldigitalplatform@telent.com](mailto:centraldigitalplatform@telent.com)

Website: <http://www.telent.com>

Region: UKH23 - Hertfordshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Station End PSTN Upgrade

---

## **Contracting authority**

### **Cheshire Fire Authority**

- Public Procurement Organisation Number: PXBC-3252-DZQJ

HQ/Training Centre, Sadler Road

Winsford, Cheshire

CW7 2FQ

United Kingdom

Email: [jacqui.williams@cheshire.police.uk](mailto:jacqui.williams@cheshire.police.uk)

Region: UKD63 - Cheshire West and Chester

Organisation type: Public authority - sub-central government