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Award

AT1453 Community Carers Support Service

Luton Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-009186

Procurement identifier (OCID): ocds-h6vhtk-05ac3f ([view related notices](#))

Published 2 February 2026, 5:18pm

Scope

Reference

DN793315

Description

To provide a face to face service for carers within the community.

ongoing transformation of adult social care and community wellbeing.

The service will:

- Deliver high-quality information, advice, navigation, and emotional support for unpaid carers aged 18+
- Strengthen early identification and resilience, supporting both physical and mental wellbeing

- Align with the Luton Carers Strategy 2023-2028 and the Luton 2040 Vision

We are seeking experienced, values-driven organisations able to deliver flexible, inclusive, and outcomes-focused support.

Contract 1. AT1453 Community Carers Support Service

Supplier

- CARERS IN BEDFORSHIRE

Contract value

- £713,215 excluding VAT
- £855,858 including VAT

Above the relevant threshold

Award decision date

2 February 2026

Date assessment summaries were sent to tenderers

2 February 2026

Standstill period

- End: 11 February 2026
- 8 working days

Earliest date the contract will be signed

25 February 2026

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

24 Month extension if performance is good, specification is met and funding is available and business need still exists.

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

Any services which are directly related to the service specification or to enhance and support the wellbeing of the end users may be included within the procurement.

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKH21 - Luton

Information about tenders

- 15 tenders received
- 15 tenders assessed in the final stage:
 - 15 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 14 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Special regime

Light touch

Supplier

CARERS IN BEDFORSHIRE

- Public Procurement Organisation Number: PMTH-7171-PWVJ

Unit 153, Bedford Heights, Manton Lane

Bedford

MK41 7PH

United Kingdom

Email: tenders@carersinbeds.org.uk

Region: UKH24 - Bedford

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. AT1453 Community Carers Support Service

Contracting authority

Luton Council

- Public Procurement Organisation Number: PWCV-4283-GVPW

Town Hall

Luton

LU1 2BQ

United Kingdom

Contact name: Caroline Sturman

Email: caroline.sturman@luton.gov.uk

Website: <http://www.luton.gov.uk>

Region: UKH21 - Luton

Organisation type: Public authority - sub-central government