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Contract

Housing Management Software System

Swindon Borough Council

F03: Contract award notice

Notice identifier: 2023/S 000-009180

Procurement identifier (OCID): ocds-h6vhtk-037f2c

Published 29 March 2023, 3:41pm

Section I: Contracting authority

I.1) Name and addresses

Swindon Borough Council

Swindon Borough Council, Civic Offices, Euclid Street

Swindon

SN1 2JH

Contact

Ms Arlene Griffin

Email

AGriffin@swindon.gov.uk

Telephone

+44 1793464387

Country

United Kingdom

Region code

UKK14 - Swindon

Internet address(es)

Main address

<http://www.swindon.gov.uk/>

Buyer's address

<http://www.swindon.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Housing Management Software System

Reference number

DN638249

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Swindon Borough Council invites expressions of interest from suitably qualified and experienced service providers for the provision of an On Premises Housing Management Software System to cover all the main elements of the business including voids and lettings, rent arrears and tenancy management, repairs and asset management, customer portal and homelessness and housing advice.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK14 - Swindon

II.2.4) Description of the procurement

Swindon Borough Council invites expressions of interest from suitably qualified and experienced service providers for the provision of an On Premises Housing Management Software System to cover all the main elements of the business including voids and lettings, rent arrears and tenancy management, repairs and asset management, customer portal and homelessness and housing advice

II.2.5) Award criteria

Quality criterion - Name: Functional / Weighting: 50%

Quality criterion - Name: Technical / Weighting: 5%

Quality criterion - Name: Implementation / Weighting: 5%

Quality criterion - Name: Support and Maintenance / Weighting: 5%

Quality criterion - Name: Demonstrations / Weighting: 5%

Quality criterion - Name: Finance / Weighting: 4%

Quality criterion - Name: Social Value / Weighting: 1%

Price - Weighting: 25%

II.2.11) Information about options

Options: Yes

Description of options

The initial contract term will be for 7 years with an option to extend for a further 3 x 1 years for a potential total contract term of 10 years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-031226](#)

Section V. Award of contract

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Swindon Borough Council

Swindon

Country

United Kingdom