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Contract

## **Housing Management Software System**

Swindon Borough Council

F03: Contract award notice

Notice identifier: 2023/S 000-009180

Procurement identifier (OCID): ocds-h6vhtk-037f2c

Published 29 March 2023, 3:41pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Swindon Borough Council

Swindon Borough Council, Civic Offices, Euclid Street

Swindon

SN1 2JH

#### **Contact**

Ms Arlene Griffin

#### **Email**

[AGriffin@swindon.gov.uk](mailto:AGriffin@swindon.gov.uk)

#### **Telephone**

+44 1793464387

**Country**

United Kingdom

**Region code**

UKK14 - Swindon

**Internet address(es)**

Main address

<http://www.swindon.gov.uk/>

Buyer's address

<http://www.swindon.gov.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

Housing Management Software System

Reference number

DN638249

**II.1.2) Main CPV code**

- 48000000 - Software package and information systems

### **II.1.3) Type of contract**

Supplies

### **II.1.4) Short description**

Swindon Borough Council invites expressions of interest from suitably qualified and experienced service providers for the provision of an On Premises Housing Management Software System to cover all the main elements of the business including voids and lettings, rent arrears and tenancy management, repairs and asset management, customer portal and homelessness and housing advice.

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKK14 - Swindon

### **II.2.4) Description of the procurement**

Swindon Borough Council invites expressions of interest from suitably qualified and experienced service providers for the provision of an On Premises Housing Management Software System to cover all the main elements of the business including voids and lettings, rent arrears and tenancy management, repairs and asset management, customer portal and homelessness and housing advice

### **II.2.5) Award criteria**

Quality criterion - Name: Functional / Weighting: 50%

Quality criterion - Name: Technical / Weighting: 5%

Quality criterion - Name: Implementation / Weighting: 5%

Quality criterion - Name: Support and Maintenance / Weighting: 5%

Quality criterion - Name: Demonstrations / Weighting: 5%

Quality criterion - Name: Finance / Weighting: 4%

Quality criterion - Name: Social Value / Weighting: 1%

Price - Weighting: 25%

### **II.2.11) Information about options**

Options: Yes

Description of options

The initial contract term will be for 7 years with an option to extend for a further 3 x 1 years for a potential total contract term of 10 years.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-031226](#)

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## **Section V. Award of contract**

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Swindon Borough Council

Swindon

Country

United Kingdom