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Contract

Travel Management Services 2023

Southern Universities Purchasing Consortium (SUPC)

F03: Contract award notice

Notice identifier: 2024/S 000-009173

Procurement identifier (OCID): ocds-h6vhtk-037ca5

Published 21 March 2024, 12:18pm

Section I: Contracting authority

I.1) Name and addresses

Southern Universities Purchasing Consortium (SUPC)

Reading Enterprise Centre, The University of Reading, Whiteknights Road, Earley Gate

Reading

RG6 6BU

Email

supc@reading.ac.uk

Telephone

+44 1183784304

Country

United Kingdom

Region code

UK - United Kingdom

National registration number

111357

Internet address(es)

Main address

<https://www.supc.ac.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/86623>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Travel Management Services 2023

Reference number

PFB4053 SU

II.1.2) Main CPV code

- 63516000 - Travel management services

II.1.3) Type of contract

Services

II.1.4) Short description

This tender is to establish a multi-supplier framework for online and offline travel services to include business travel, conferencing services, student group travel, and other associated services for organisations accessing the agreement.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £800,000,000

II.2) Description

II.2.1) Title

Lot 1 Business Travel

Lot No

1

II.2.2) Additional CPV code(s)

- 63516000 - Travel management services
- 63000000 - Supporting and auxiliary transport services; travel agencies services
- 63512000 - Sale of travel tickets and package tours services
- 55100000 - Hotel services
- 63510000 - Travel agency and similar services
- 63515000 - Travel services
- 79997000 - Business travel services
- 55120000 - Hotel meeting and conference services
- 63500000 - Travel agency, tour operator and tourist assistance services
- 55110000 - Hotel accommodation services
- 55130000 - Other hotel services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Business Travel Management Services providing Members with access to a fully managed service for all UK and International travel and associated services. The Member will be able to research and book using an online tool and/or via offline booking channels using a traditional call centre/agent type operation (on the lowest cost non-premium line telephone number). This lot will cover UK and international air, rail, and hotel services; ferry services; Eurostar; international vehicle hire; visa services and relevant professional advice to all clients.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: Yes

Description of options

SUPC will award this framework on the basis of 3 + 1 years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

Various projects funded by EU in various institutions in the UK.

II.2.14) Additional information

It is anticipated that some of the future call-off contracts under this framework will be part or fully funded from external streams, include European Union (EU) funding (ERDF/ESIF) and potentially other research bodies.

All funding accessed under this framework will be considered compliant for the purposes of external funding by named participants.

II.2) Description

II.2.1) Title

Lot 2 - Student Travel

Lot No

2

II.2.2) Additional CPV code(s)

- 63516000 - Travel management services
- 63000000 - Supporting and auxiliary transport services; travel agencies services
- 63512000 - Sale of travel tickets and package tours services
- 55100000 - Hotel services
- 63510000 - Travel agency and similar services
- 63515000 - Travel services
- 79997000 - Business travel services
- 55120000 - Hotel meeting and conference services
- 63500000 - Travel agency, tour operator and tourist assistance services
- 55110000 - Hotel accommodation services
- 55200000 - Camping sites and other non-hotel accommodation
- 55130000 - Other hotel services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Student Group Travel Services covering UK and international air, rail and hotel/hostel services; ferry services;

Eurostar; international vehicle hire; group travel services: and relevant professional advice to members for student group travel.

II.2.5) Award criteria

Quality criterion - Name: quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: Yes

Description of options

SUPC will award this Framework Agreement on the basis of 3 + 1 years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

Various projects funded by EU in various institutions in the UK.

II.2.14) Additional information

It is anticipated that some of the future call-off contracts under this framework will be part or fully funded from external streams, include European Union (EU) funding (ERDF/ESIF) and potentially other research bodies.

All funding accessed under this framework will be considered compliant for the purposes of external funding by named participants.

II.2) Description

II.2.1) Title

Lot 3 - Business and Student Travel Combined

Lot No

3

II.2.2) Additional CPV code(s)

- 63516000 - Travel management services
- 63000000 - Supporting and auxiliary transport services; travel agencies services
- 63512000 - Sale of travel tickets and package tours services
- 55100000 - Hotel services
- 63515000 - Travel services
- 79997000 - Business travel services
- 55120000 - Hotel meeting and conference services
- 63500000 - Travel agency, tour operator and tourist assistance services
- 55110000 - Hotel accommodation services
- 55130000 - Other hotel services
- 63510000 - Travel agency and similar services
- 55200000 - Camping sites and other non-hotel accommodation

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 3 is combined travel solutions supporting Business Travel Management Services providing Members with access to a fully managed service for all UK and International travel and associated services, as well as, Student Group Travel Services covering UK and international air, rail and hotel/hostel services; ferry services;

Eurostar; international vehicle hire; group travel services: and relevant professional advice to members.

II.2.5) Award criteria

Quality criterion - Name: quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: Yes

Description of options

SUPC will award this framework on the basis of 3 + 1 years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

Various projects funded by EU in various institutions in the UK.

II.2.14) Additional information

It is anticipated that some of the future call-off contracts under this framework will be part or fully funded from external streams, include European Union (EU) funding (ERDF/ESIF) and potentially other research bodies.

All funding accessed under this framework will be considered compliant for the purposes of external funding by named participants.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-027918](#)

Section V. Award of contract

Contract No

1

Lot No

1

Title

Lot No: 1 business travel

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 March 2024

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

DIVERSITY TRAVEL LIMITED

Manchester

M1 3LD

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

05993481

The contractor is an SME

No

V.2.3) Name and address of the contractor

CLARITY BUSINESS TRAVEL LIMITED

Manchester

M1 6EU

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

0741380

The contractor is an SME

No

V.2.3) Name and address of the contractor

Selective Travel Management

Belfast

BT12 5DR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

NI010853

The contractor is an SME

No

V.2.3) Name and address of the contractor

Key Travel

Manchester

M1 6EJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01524302

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £680,000,000

Section V. Award of contract

Contract No

5

Lot No

2

Title

Lot 2 - Student Group Travel

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 March 2024

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

NST TRAVEL GROUP LIMITED T/A StudyLink Tours

Blackpool

FY4 5LW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02665024

The contractor is an SME

No

V.2.3) Name and address of the contractor

Selective Travel Management

Belfast

BT12 5DR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

NI010853

The contractor is an SME

No

V.2.3) Name and address of the contractor

DIVERSITY TRAVEL LIMITED

Manchester

M1 3LD

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

05993481

The contractor is an SME

No

V.2.3) Name and address of the contractor

CLARITY BUSINESS TRAVEL LIMITED

Manchester

M1 6EU.

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

0741380

The contractor is an SME

No

V.2.3) Name and address of the contractor

Key Travel

Manchester

M1 6EJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01524302

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £80,000,000

Section V. Award of contract

Contract No

3

Lot No

3

Title

Lot 3 - Business and Student Travel Combined

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 March 2024

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

DIVERSITY TRAVEL LIMITED

Manchester

M1 3LD

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

05993481

The contractor is an SME

No

V.2.3) Name and address of the contractor

CLARITY BUSINESS TRAVEL LIMITED

Manchester

M1 6EU

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

0741380

The contractor is an SME

No

V.2.3) Name and address of the contractor

Selective Travel Management

Belfast

BT12 5DR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

NI010853

The contractor is an SME

No

V.2.3) Name and address of the contractor

Key Travel

Manchester

M1 6EJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01524302

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £40,000,000

Section VI. Complementary information

VI.3) Additional information

The Framework Agreement is being tendered on behalf of members of the following purchasing organisations:

(the Participating Consortia):

— Southern Universities Purchasing Consortium (SUPC)

<http://www.supc.ac.uk/engage/our-members/ourmembers>

— North East Universities Purchasing Consortium (NEUPC) <http://www.neupc.ac.uk/our-members>

— North West Universities Purchasing Consortium (NWUPC) <http://www.nwupc.ac.uk/our-members>

— London Universities Purchasing Consortium (LUPC) <http://www.lupc.ac.uk/list-of-members.html>

— Advanced Procurement for Universities and Colleges (APUC) <http://www.apuc-scot.ac.uk/l/members>

— Higher Education Purchasing Consortium Wales (HEPCW) <http://www.hepcw.ac.uk/>

(the members of such Participating Consortia, together with SUPC Members being Members). Some institutions are not public bodies within the meaning of the PCR2015. They may advertise their contracts in the OJEU on a voluntary basis and without prejudice to their freedom to depart from the rules set out in the PCR2015. Their aim is to apply best practice and secure the best value outcome for the institution.

VI.4) Procedures for review

VI.4.1) Review body

Southern Universities Purchasing Consortium

SUMS, Reading Enterprise Centre, University of Reading, Earley Gate, Whiteknights Road, Reading RG6 6BU

Reading

RG6 6BU

Email

supc@reading.ac.uk

Country

United Kingdom

Internet address

www.supc.ac.uk