

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/009173-2022>

Tender

701575803 - The Provision of a Defence Air Passenger Services System (DAPSS)

Ministry of Defence

F17: Contract notice for contracts in the field of defence and security

Notice identifier: 2022/S 000-009173

Procurement identifier (OCID): ocds-h6vhtk-032a70

Published 5 April 2022, 5:18pm

Section I: Contracting authority/entity

I.1) Name, addresses and contact point(s)

Ministry of Defence

MOD Abbey Wood, Elm 3B #4342,

Bristol

BS34 8JH

Contact

Jessica Cambridge

For the attention of

Cambridge Jessica

Email(s)

Jessica.Cambridge100@mod.gov.uk

Country

United Kingdom

Internet address(es)**General address of the contracting authority/entity**

<https://www.gov.uk/government/organisations/defence-equipment-and-support>

Address of the buyer profile

<https://contracts.mod.uk/esop/quest/go/opportunity/detail?opportunityId=51830>

Electronic access to information

<https://contracts.mod.uk/esop/quest/go/opportunity/detail?opportunityId=51830>

Electronic submission of tenders and requests to participate

<https://contracts.mod.uk/esop/quest/go/opportunity/detail?opportunityId=51830>

Further information

Further information can be obtained from the above mentioned contact point(s)

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from

The above-mentioned contact point(s)

Tenders or requests to participate must be sent to

The above-mentioned contact point(s)

I.2) Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.3) Main activity

Defence

I.4) Contract award on behalf of other contracting authorities/entities

The contracting authority is purchasing on behalf of other contracting authorities:

No

Section II: Object of the contract

II.1) Description

II.1.1) Title attributed to the contract by the contracting authority

701575803 - The Provision of a Defence Air Passenger Services System (DAPSS)

II.1.2) Type of contract and location of works, place of delivery or of performance

Services

Service category No 3: Defence services, military defence services and civil defence services

Main site or location of works, place of delivery or of performance

UK

NUTS code

- UK - United Kingdom

Estimated total value of purchases for the entire duration of the framework agreement

Estimated value excluding VAT:

£11,000,000

II.1.5) Short description of the contract or purchase(s)

The Authority provides military air transportation around the world to various destinations and carries in the region of 200,000 passengers and crew each year. These passengers include military personnel deploying to operations worldwide, VIPs and their associates, Civil Servants, civilian contractors, families and other concessionary travellers and, on occasion, fare paying passengers.

The Defence Air Passenger Systems Service (DAPSS) capability shall provide a flight scheduling, reservation processing, and aircraft despatch capability to manage air passengers and their baggage. It shall ensure the sustainable, safe and efficient operation of the military Air Transport Force and Authority passenger charter aircraft worldwide.

The DAPSS capability will utilise three modular elements from the standard airline industry Passenger Services Systems technology:

1. Scheduling – to support the scheduling of RAF air transport flights and the Authority charter air passenger flights.
2. Airline Reservation System – to allow air passengers to be allocated to a specific flight.
3. Departure Control Systems – to support the air terminal functions of checking-in air passengers and their baggage.

The Authority expects this capability to be fulfilled by a Commercial Off the Shelf (COTS) product.

The DAPSS data has a Privacy Marking not exceeding OFFICIAL SENSITIVE.

II.1.6) Common procurement vocabulary (CPV)

- 63721500 - Passenger terminal operation services

Additional CPV code(s)

- 48000000 - Software package and information systems
- 48120000 - Flight control software package
- 48131000 - Aviation ground support software package
- 48813000 - Passenger information system
- 48813200 - Real-time passenger information system

II.1.7) Information about subcontracting

The tenderer has to indicate in the tender any share of the contract it may intend to subcontract to third parties and any proposed subcontractor, as well as the subject-matter of the subcontracts for which they are proposed

The tenderer has to indicate any change occurring at the level of subcontractors during the execution of the contract

II.1.8) Lots

This contract is divided into lots: No

II.2) Quantity or scope of the contract

II.2.1) Total quantity or scope

5 Years plus 3 x 1 Year Options

(5 years = 60 Months

Each 1 Year option = 12 Months)

Estimated value excluding VAT:

£11,000,000

II.2.2) Information about options

Options: Yes

Description of these options: 3 x 1 Year Options for the continuation of service.

Option 1: 2027 - 2028

Option 2: 2028 - 2029

Option 3: 2029 - 2030

II.2.3) Information about renewals

This contract is subject to renewal: No

II.3) Duration of the contract or time limit for completion

Duration in months: 86 (from the award of the contract)

Section III. Legal, economic, financial and technical information

III.1) Conditions relating to the contract

III.1.1) Deposits and guarantees required

Where applicable, will be contained in the DPQQ Guidance and/or Invitation to Tender (ITT) Documentation (when released).

III.1.2) Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

The information will be contained in the Invitation to Tender (ITT) Documentation when released.

III.1.3) Legal form to be taken by the group of economic operators to whom the contract is to be awarded

Where applicable, will be contained in the DPQQ Guidance and/or Invitation to Tender (ITT) Documentation (when released).

III.1.4) Other particular conditions to which the performance of the contract is subject, in particular with regard to security of supply and security of information

Where applicable, will be contained in the DPQQ Guidance and/or Invitation to Tender (ITT) Documentation (when released).

III.1.5) Information about security clearance

Candidates which do not yet hold security clearance may obtain such clearance until: 1 November 2022

III.2) Conditions for participation

III.2.1) Personal situation

Criteria regarding the personal situation of economic operators (that may lead to their exclusion) including requirements relating to enrolment on professional or trade registers

Information and formalities necessary for evaluating if the requirements are met: Suppliers Instructions How to Express Interest in this Tender:

1. Register your company on the eSourcing portal (this is only required once)

- Browse to the eSourcing Portal
- Click the “Click here to register” link
- Accept the terms and conditions and click “continue”
- Enter your correct business and user details
- Note the username you chose and click “Save” when complete
- You will shortly receive an email with your unique password (please keep this secure)

2. Express an Interest in the tender

- Login to the portal with the username/password
- Click the "PQQs Open to All Suppliers" link. (These are Pre-Qualification Questionnaires open to any registered supplier)
- Click on the relevant PQQ to access the content.
- Click the “Express Interest” button in the “Actions” box on the left-hand side of the page.
- This will move the PQQ into your “My PQQs” page. (This is a secure area reserved for your projects only)
- Click on the PQQ code, you can now access any attachments by clicking the “Settings and Buyer Attachments” in the “Actions” box

3. Responding to the tender

- You can now choose to “Reply” or “Reject” (please give a reason if rejecting)
- You can now use the ‘Messages’ function to communicate with the buyer and seek any clarification.
- Note the deadline for completion, then follow the onscreen instructions to complete the PQQ

- There may be a mixture of online & offline actions for you to perform (there is detailed online help available)

If you require any further assistance please consult the online help, or contact the eTendering help desk.

Criteria regarding the personal situation of subcontractors (that may lead to their rejection) including requirements relating to enrolment on professional or trade registers

Information and formalities necessary for evaluating if the requirements are met: Suppliers Instructions How to Express Interest in this Tender:

1. Register your company on the eSourcing portal (this is only required once)

- Browse to the eSourcing Portal
- Click the “Click here to register” link
- Accept the terms and conditions and click “continue”
- Enter your correct business and user details
- Note the username you chose and click “Save” when complete
- You will shortly receive an email with your unique password (please keep this secure)

2. Express an Interest in the tender

- Login to the portal with the username/password
- Click the "PQQs Open to All Suppliers" link. (These are Pre-Qualification Questionnaires open to any registered supplier)
- Click on the relevant PQQ to access the content.
- Click the “Express Interest” button in the “Actions” box on the left-hand side of the page.
- This will move the PQQ into your “My PQQs” page. (This is a secure area reserved for your projects only)
- Click on the PQQ code, you can now access any attachments by clicking the “Settings and Buyer Attachments” in the “Actions” box

3. Responding to the tender

- You can now choose to “Reply” or “Reject” (please give a reason if rejecting)
- You can now use the ‘Messages’ function to communicate with the buyer and seek any clarification
- Note the deadline for completion, then follow the onscreen instructions to complete the PQQ
- There may be a mixture of online & offline actions for you to perform (there is detailed online help available)

If you require any further assistance please consult the online help, or contact the eTendering help desk.

III.2.2) Economic and financial ability

Criteria regarding the economic and financial standing of economic operators (that may lead to their exclusion)

Information and formalities necessary for evaluating if the requirements are met: Criteria is set out in the DAPSS DPQQ Guidance provided in the DPQQ Titled: 20220405-DAPSS_PQQ_Guidance_Document-OSC

Also see Annex A to the DPQQ Guidance document referenced above.

Minimum level(s) of standards possibly required: Criteria is set out in the DAPSS DPQQ Guidance provided in the DPQQ Titled: 20220405-DAPSS_PQQ_Guidance_Document-OSC

Also see Annex A to the DPQQ Guidance document referenced above.

Criteria regarding the economic and financial standing of subcontractors (that may lead to their exclusion)

Information and formalities necessary for evaluating if the requirements are met: Criteria is set out in the DAPSS DPQQ Guidance provided in the DPQQ Titled: 20220405-DAPSS_PQQ_Guidance_Document-OSC

Also see Annex A to the DPQQ Guidance document referenced above.

Minimum level(s) of standards possibly required: Criteria is set out in the DAPSS DPQQ Guidance provided in the DPQQ Titled: 20220405-DAPSS_PQQ_Guidance_Document-OSC

Also see Annex A to the DPQQ Guidance document referenced above.

III.2.3) Technical and/or professional capacity

Criteria regarding the technical and/or professional ability of economic operators (that may lead to their exclusion)

Information and formalities necessary for evaluating if the requirements are met: Criteria is set out in the DAPSS DPQQ Guidance provided in the DPQQ Titled: 20220405-DAPSS_PQQ_Guidance_Document-OSC

Also see Annex A to the DPQQ Guidance document referenced above.

Minimum level(s) of standards possibly required: Criteria is set out in the DAPSS DPQQ Guidance provided in the DPQQ Titled: 20220405-DAPSS_PQQ_Guidance_Document-OSC

Also see Annex A to the DPQQ Guidance document referenced above.

Criteria regarding the technical and/or professional ability of subcontractors (that may lead to their rejection)

Information and formalities necessary for evaluating if the requirements are met: Criteria is set out in the DAPSS DPQQ Guidance provided in the DPQQ Titled: 20220405-DAPSS_PQQ_Guidance_Document-OSC

Also see Annex A to the DPQQ Guidance document referenced above.

Minimum level(s) of standards possibly required: Criteria is set out in the DAPSS DPQQ Guidance provided in the DPQQ Titled: 20220405-DAPSS_PQQ_Guidance_Document-OSC

Also see Annex A to the DPQQ Guidance document referenced above.

III.3) Conditions specific to services contracts

III.3.1) Information about a particular profession

Execution of the service is reserved to a particular profession: No

Section IV: Procedure

IV.1) Type of procedure

IV.1.1) Type of procedure

Restricted

IV.1.2) Limitations on the number of operators who will be invited to tender or to participate

Envisaged minimum number 3 and maximum number 5

Objective criteria for choosing the limited number of candidates: Criteria is set out in the DAPSS DPQQ Guidance provided in the DPQQ Titled: 20220405-DAPSS_PQQ_Guidance_Document-OSC

Also see Annex A to the DPQQ Guidance document referenced above.

IV.1.3) Reduction of the number of operators during the negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated: no

IV.2) Award criteria

IV.2.1) Award criteria

the criteria stated in the specifications, in the invitation to tender or to negotiate or in the descriptive document

IV.2.2) Information about electronic auction

An electronic auction has been used: no

IV.3) Administrative information

IV.3.1) File reference number attributed by the contracting authority

701575803 - The Provision of a Defence Air Passenger Services System (DAPSS)

IV.3.2) Previous publication(s) concerning the same contract

Prior information notice

of 28 September 2021

Other previous publications

no

IV.3.4) Time limit for receipt of tenders or requests to participate

9 May 2022 - 11:59pm

IV.3.5) Date of dispatch of invitations to tender or to participate to selected candidates

27 June 2022

IV.3.6) Language(s) in which tenders or requests to participate may be drawn up

English

Section VI: Complementary information

VI.2) Information about European Union funds

The contract is related to a project and/or programme financed by European Union funds: No

VI.3) Additional information

The Contracting Authority intends to use an e-Tendering system in this procurement exercise, please visit www.contracts.mod.uk for full details and to register your interest in this procurement.

Any questions related to the DAPSS project should be directed to the DE&S (enter DT here) via the Defence Sourcing Portal. Please also refer to the Opportunity Listing (including the DPQQ) on the Defence Sourcing Portal:

<https://contracts.mod.uk/esop/guest/go/opportunity/detail?opportunityId=51830>

Cyber Security Information;

The Cyber Risk Level for this procurement is HIGH. The Risk Assessment Reference (RAR) is RAR - 907566431.

A full description of the Cyber Risk levels is available at DEFSTAN 05-138. Potential Providers should make themselves familiar with the requirements against the profile assessment for this risk level.

Please note that the date contained in 'III.1.5) Information about security clearance, Candidates which do not yet hold security clearance may obtain such clearance until (dd/mm/yyyy)' is an anticipated date based on the anticipated date for Contract Award.