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Tender

## **Combined Housing System**

Govan Housing Association Limited

F02: Contract notice

Notice identifier: 2021/S 000-009168

Procurement identifier (OCID): ocds-h6vhtk-02ab41

Published 28 April 2021, 3:55pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Govan Housing Association Limited

35 McKechnie Street

Glasgow

G51 3AQ

#### **Email**

[Roger.dulin@govanha.org.uk](mailto:Roger.dulin@govanha.org.uk)

#### **Telephone**

+44 1414400308

#### **Country**

United Kingdom

#### **NUTS code**

UKM82 - Glasgow City

**Internet address(es)**

Main address

<http://www.govanha.org.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA12342](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA12342)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.publiccontractsscotland.gov.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.publiccontractsscotland.gov.uk/>

**I.4) Type of the contracting authority**

Other type

Housing

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Combined Housing System

#### **II.1.2) Main CPV code**

- 72500000 - Computer-related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Integrated IT system with full functionality to manage the housing, factoring, repairs and finance functions within Housing Association

#### **II.1.5) Estimated total value**

Value excluding VAT: £300,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72700000 - Computer network services

#### **II.2.3) Place of performance**

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Govan, Glasgow

#### **II.2.4) Description of the procurement**

GHA wishes to procure an integrated IT solution that will be used to manage and support the following key business areas:

Tenancy Management

ASB

Rents and Arrears Processes

Repairs Management

Voids and Lettings

Asset Management and Contract Management

Contact Management

Factoring

Financial Management (including general ledger, purchase ledger, sales Ledger, fixed assets, component accounting, cash book and vat. Multiple ledgers required for multiple companies due to our group structure)

KPI and other management reporting including ARC

Compliance and regulatory requirements

Customer self-service via a dedicated portal

#### **II.2.5) Award criteria**

Quality criterion - Name: Function specification / Weighting: 10.5

Quality criterion - Name: Integration / Weighting: 14

Quality criterion - Name: Technical and System Administration / Weighting: 21

Quality criterion - Name: Usability, Support and Development / Weighting: 14

Quality criterion - Name: Implementation Methodology / Weighting: 10.5

Price - Weighting: 30

**II.2.6) Estimated value**

Value excluding VAT: £300,000

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

+ 2 years solely at Govan HA discretion and if allowable by law/ procurement regulations

**II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged number of candidates: 5

Objective criteria for choosing the limited number of candidates:

Please refer to additional information documents

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

11 June 2021

Local time

12:00pm

#### **IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

11 June 2021

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 31 March 2022

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 2026

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

[https://www.publiccontractsscotland.gov.uk/Search/Search\\_Switch.aspx?ID=651991](https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=651991).

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at

[https://www.publiccontractsscotland.gov.uk/sitehelp/help\\_guides.aspx](https://www.publiccontractsscotland.gov.uk/sitehelp/help_guides.aspx).

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems.

(SC Ref:651991)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

GLASGOW SHERIFF COURT

GLASGOW

Country

United Kingdom