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Tender

Combined Housing System

Govan Housing Association Limited

F02: Contract notice

Notice identifier: 2021/S 000-009168

Procurement identifier (OCID): ocds-h6vhtk-02ab41

Published 28 April 2021, 3:55pm

Section I: Contracting authority

I.1) Name and addresses

Govan Housing Association Limited

35 McKechnie Street

Glasgow

G51 3AQ

Email

Roger.dulin@govanha.org.uk

Telephone

+44 1414400308

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.govanha.org.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA12342

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.publiccontractsscotland.gov.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.publiccontractsscotland.gov.uk/>

I.4) Type of the contracting authority

Other type

Housing

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Combined Housing System

II.1.2) Main CPV code

- 72500000 - Computer-related services

II.1.3) Type of contract

Services

II.1.4) Short description

Integrated IT system with full functionality to manage the housing, factoring, repairs and finance functions within Housing Association

II.1.5) Estimated total value

Value excluding VAT: £300,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72700000 - Computer network services

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Govan, Glasgow

II.2.4) Description of the procurement

GHA wishes to procure an integrated IT solution that will be used to manage and support the following key business areas:

Tenancy Management

ASB

Rents and Arrears Processes

Repairs Management

Voids and Lettings

Asset Management and Contract Management

Contact Management

Factoring

Financial Management (including general ledger, purchase ledger, sales Ledger, fixed assets, component accounting, cash book and vat. Multiple ledgers required for multiple companies due to our group structure)

KPI and other management reporting including ARC

Compliance and regulatory requirements

Customer self-service via a dedicated portal

II.2.5) Award criteria

Quality criterion - Name: Function specification / Weighting: 10.5

Quality criterion - Name: Integration / Weighting: 14

Quality criterion - Name: Technical and System Administration / Weighting: 21

Quality criterion - Name: Usability, Support and Development / Weighting: 14

Quality criterion - Name: Implementation Methodology / Weighting: 10.5

Price - Weighting: 30

II.2.6) Estimated value

Value excluding VAT: £300,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

+ 2 years solely at Govan HA discretion and if allowable by law/ procurement regulations

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged number of candidates: 5

Objective criteria for choosing the limited number of candidates:

Please refer to additional information documents

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

11 June 2021

Local time

12:00pm

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

11 June 2021

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 31 March 2022

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 2026

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=651991.

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at

https://www.publiccontractsscotland.gov.uk/sitehelp/help_guides.aspx.

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems.

(SC Ref:651991)

VI.4) Procedures for review

VI.4.1) Review body

GLASGOW SHERIFF COURT

GLASGOW

Country

United Kingdom