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Tender

IT network services

Southern Water Services Limited

F04: Periodic indicative notice – utilities

Call for competition

Notice identifier: 2022/S 000-009163

Procurement identifier (OCID): ocids-h6vhtk-032a66

Published 5 April 2022, 4:38pm

Section I: Contracting entity

I.1) Name and addresses

Southern Water Services Limited

Southern House

Worthing

BN13 3NX

Contact

Paul Knight

Email

Paul.Knight@southernwater.co.uk

Telephone

+44 1903264444

Country

United Kingdom

NUTS code

UKJ - South East (England)

Internet address(es)

Main address

<https://southernwater.co.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://southernwater.bravosolution.co.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://southernwater.bravosolution.co.uk/>

Tenders or requests to participate must be submitted to the above-mentioned address

I.6) Main activity

Water

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

IT network services

Reference number

Prj_2887

II.1.2) Main CPV code

- 72700000 - Computer network services

II.1.3) Type of contract

Services

II.1.4) Short description

Southern Water Services are issuing this call for competition to gauge the appetite for agreement for the supply of communications services and business network equipment and/or business network services.

This is currently with our incumbent supplier Virgin Media Business Ltd (VM).

In Scope -

Enhanced cease periods for services (45 days)

Direct linkage to Cisco support

SLA with regards to delivery of services

IT Services review

Documentation of service improvements

Out of Scope -

Existing Cisco Maintenance contracts

SIP Trunks Services Contract

Mobile Sim Services

Security Checkpoint Services

II.1.5) Estimated total value

Value excluding VAT: £20,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

Main site or place of performance

Worthing

II.2.4) Description of the procurement

A full description of the services, needs and requirements is provided in the PowerPoint slide presentation included with the tender information on Bravo.

Due to the nature of the estate which is mainly legacy and old there is significant work already in play to transform the BAU estate which covers multiple sites across Sussex, Hampshire, IOW and Kent. The transition of the old BAU and Legacy estate which is in transformation stage would be time consuming, complex and add little value to the various current programs running and could cause much disruption to exist BAU service and project programs in this period.

Summary

3000 plus PSTN lines which where transferred to Virgin Media from the existing supplier in 2019.

Many lines provide support service at SWS remote locations.

Total number of lines currently 3081.

Lone worker support within this service plus DSL overlay services.

Due to the BT announcement with regards to the PSTN line Decommissioning in 2024 this is a declining service. (SWS replace program via Mobile SIMS started)

24x7 supported service.

Includes Fibre connectivity.

WLR PSTN & CPS (18 Lines),

Business Broadband wires only 5 lines.

Due to the BT announcement with regards to the PSTN line Decommissioning in 2024 this is a declining service. (SWS replace program via Mobile SIMS started)

Unmanaged (SWS monitor existing supplier does not) IPVPN lines (108).

Managed internet Access (MIA) circuits 3 lines.

Business broadband rental (1 x line).

Unmanaged IPVPN (13 lines),

Managed internet Access MIA (2 lines)

National Ethernet (4 lines) Point to Point Circuits no MPLS

Legacy Fujitsu Broadband and Voice Services.

Business Broadband (wires only 48 lines)

WLR PSTN & CPS (54 lines)

ISDN2 WLR & CPS (34 lines)

ISDN30 WLR & CPS (6 lines).

Total PSTN lines (548 lines) relating to this service signed on current provider terms.

Lone worker support within this service plus DSL overlay services.

Due to the BT announcement with regards to the PSTN line Decommissioning in 2024 this is a declining service. (SWS replace program via Mobile SIMS started)

24x7 supported service.

Includes Fibre connectivity.

NGN Numbers and Services.

More detailed information is included in the presentation.

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

96

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Network service providers only

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for the receipt of applications for an invitation to tender or to negotiate

Date

2 May 2022

Local time

11:59pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Southern Water Services Limited

Worthing

Country

United Kingdom