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Contract

Edge of Care Services Framework

Torbay Council

F03: Contract award notice

Notice identifier: 2021/S 000-009157

Procurement identifier (OCID): ocids-h6vhtk-028fc7

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Section I: Contracting authority

I.1) Name and addresses

Torbay Council

Town Hall, Castle Circus

Torquay

TQ1 3DR

Contact

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Telephone

+44 1803208350

Country

United Kingdom

NUTS code

UKK42 - Torbay

Internet address(es)

Main address

<http://www.torbay.gov.uk/>

Buyer's address

<http://www.torbay.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Edge of Care Services Framework

Reference number

DN524605

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

The Torbay 'Edge of Care' Service requires additional, commissioned resources to support

and complement their work with children and young people, from birth until adulthood. The

scope of this commissioning process is to identify skilled providers who can work with and alongside the team to meet the needs of Torbay children and young people, their families, carers and support networks. Typically Edge of Care interventions require either:

Intensive input on a short term basis to respond to crises, with planning and interventions being completed within an average of 6-12 weeks (Lot 1); and/or

Longer-term, planned work, with interventions being completed i.e. longer than a 6 week duration (Lot 2)

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description

II.2.1) Title

Short Term or Crisis Response

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKK42 - Torbay

II.2.4) Description of the procurement

Providers who are able to deliver all or some of the following:

- (a) Direct Work with Adults connected to the child, with the aim of de-escalating crisis and stabilising safe living arrangements for children in their care.
- (b) Direct Work with Children (0-18), with the aim of de-escalating crisis and ensuring their needs are heard, understood and supported to participate in the planning process.
- (c) Evidence Based Parenting interventions, for example Triple P, The Nurture Program or Magic 1,2,3,
- (d) Solution Focused approaches to promote resilience and change.
- (e) To be a responsive provider, which can provide a same day response, for crisis response

this will sometimes require more than 1 practitioner.

- (f) A provider which can ensure interventions will constitute, sometimes, visiting the family up-to 6 days each week (short term)
- (g) A provider who will be able to deliver their interventions flexibly alongside the need of the

child or family to reduce crisis, for example, the ability to offer evening or weekend work.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Longer Term Interventions (Over 6 weeks)

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKK42 - Torbay

II.2.4) Description of the procurement

Providers who are able to deliver all or some of the following:

(h) Direct Work with Adults connected to the child, with the aim of de-escalating crisis and stabilising safe living arrangements for children in their care.

(i) Direct Work with Children (0-18), with the aim of de-escalating crisis and ensuring their needs are heard, understood and supported to participate in the planning process.

(j) Evidence Based Parenting interventions, for example Triple P, The Nurture Program or Magic 1,2,3,

(k) Interventions to address neglect, incorporating Graded Care Profile.

Page 6 to 8

(l) Dyadic Developmental Parenting (Dan Hughes/PACE) for longer term

(m) Non Violent Resistance

(n) A provider which can ensure interventions will constitute, sometimes, visiting the family up-to 6 days each week (short term)

(o) Good quality written reports will be required following sessions/interventions.

(p) Facilitation of family time may also be a requirement when the intervention is part of reunification of a child to their family.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-002161](#)

Section V. Award of contract

Contract No

Edge of Care Services Framework

Lot No

1

Title

Short Term or Crisis Response

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section V. Award of contract

Contract No

Edge of Care Services Framework

Lot No

2

Title

Longer Term Interventions (Over 6 weeks)

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Legal Services

Town Hall, Castle Circus

Torquay

Country

United Kingdom