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Contract

## **NCC431 Northumberland Domestic Abuse Support Services**

Northumberland County Council

F03: Contract award notice

Notice identifier: 2022/S 000-009146

Procurement identifier (OCID): ocds-h6vhtk-02fb68

Published 5 April 2022, 3:37pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Northumberland County Council

County Hall

Morpeth

NE61 2EF

#### **Contact**

Mrs Leanne Stewart

#### **Email**

[leanne.stewart@northumberland.gov.uk](mailto:leanne.stewart@northumberland.gov.uk)

#### **Telephone**

+44 1670622360

#### **Country**

United Kingdom

**NUTS code**

UKC21 - Northumberland

**Internet address(es)**

Main address

<http://www.northumberland.gov.uk>

Buyer's address

<http://www.northumberland.gov.uk>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NCC431 Northumberland Domestic Abuse Support Services

Reference number

DN553211

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

New statutory responsibilities have been placed on local authorities under the new Domestic Abuse Act which came into law in April 2021. Northumberland County Council has sought to meet these duties in relation to domestic abuse for victims, perpetrators and children through commissioning a service to help reduce the incidents and impact of domestic abuse.

The contract will comprise the following 5 Lots:

Lot 1: Domestic Abuse Support Service Northumberland

Lot 2: Northumberland Children's Domestic Abuse Therapeutic and Outreach Service

Lot 3: Northumberland's Behaviour Change Service

Lot 4: Provision for Domestic Abuse Services in Rural Northumberland

Lot 5: Counselling Service for adults of Domestic Abuse

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £2,942,468

## **II.2) Description**

### **II.2.1) Title**

Lot 1: Domestic Abuse Support Service Northumberland

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKC21 - Northumberland

### **II.2.4) Description of the procurement**

The service will form part of a whole system response to domestic abuse, including identification, referral and triage and provide an accessible, equitable service to service users of domestic abuse.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 90

Price - Weighting: 10

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

## Lot 2: Northumberland Children's Domestic Abuse Therapeutic and Outreach Service

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKC21 - Northumberland

### **II.2.4) Description of the procurement**

The Provider will deliver voluntary, non-clinical play therapy and counselling for children and young people from the ages of 4 - 18 who have suffered from domestic abuse. The Provider will also provide outreach support. This work will reduce the impact of trauma and support them to heal from their experiences.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 90

Price - Weighting: 10

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 3: Northumberland's Behaviour Change Service

Lot No

3

**II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

**II.2.3) Place of performance**

NUTS codes

- UKC21 - Northumberland

**II.2.4) Description of the procurement**

To work with people both male and female (aged 18 and over) and to operate as a single point of entry for referrals and subsequent delivery for residents of Northumberland or those referred by Northumberland social care. The referrals should be for people who agree to engage and take responsibility and wish to change their abusive behaviour.

The service will focus on increasing the safety of partners, children, and family members to reduce the incidents of domestic abuse within these relationships.

**II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 90

Price - Weighting: 10

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

**II.2) Description****II.2.1) Title**

Lot 4: Provision for Domestic Abuse Services in Rural Northumberland

Lot No

4

**II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

**II.2.3) Place of performance**

NUTS codes

- UKC21 - Northumberland

**II.2.4) Description of the procurement**

The National Rural Crime Network (NRCN) report 2019, Captive and Controlled: Domestic Abuse in Rural Areas, stated that Domestic Abuse in Rural Areas are 'isolated, unsupported and unprotected, service users failed by the system, services and those around them.' It recommends 'rural proofing' commissioning to account for the specific needs of service users and survivors in rural communities. To that end Northumberland County Council are looking to commission a service to raise awareness and provide support in the rural areas of West and North of Northumberland. The successful provider will be expected to offer both face to face and virtual 1:1 sessions and support groups. Also work with other agencies to raise awareness in the communities of domestic abuse and the support available.

**II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 90

Price - Weighting: 10

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

**II.2) Description****II.2.1) Title**

Lot 5: Counselling Service for Adults of Domestic Abuse

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKC21 - Northumberland

### **II.2.4) Description of the procurement**

The Provider will deliver a counselling service to both male and female service users of domestic abuse who require counselling to help overcome the various issues that they have faced during the time when they have experienced the abuse.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 90

Price - Weighting: 10

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No



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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-029687](#)

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## **Section V. Award of contract**

### **Contract No**

1

### **Lot No**

1

### **Title**

Lot 1: Domestic Abuse Support Service Northumberland

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 March 2022

**V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Harbour Support Services

Hartlepool

TS25 1QB

Country

United Kingdom

NUTS code

- UKC21 - Northumberland

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £457,998

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**Section V. Award of contract**

**Contract No**

2

**Lot No**

2

**Title**

Lot 2: Northumberland Children's Domestic Abuse Therapeutic and Outreach

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

31 March 2022

### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

ACORNS

North Shields

NE29 0QN

Country

United Kingdom

NUTS code

- UKC21 - Northumberland

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £99,689

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## **Section V. Award of contract**

### **Contract No**

3

### **Lot No**

3

### **Title**

Lot 3: Northumberland's Behaviour Change Service

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 March 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

HARBOUR SUPPORT SERVICES

Hartlepool

TS25 1QB

Country

United Kingdom

NUTS code

- UKC21 - Northumberland

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £98,998

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### **Section V. Award of contract**

#### **Contract No**

4

#### **Lot No**

4

#### **Title**

Lot 4: Provision for Domestic Abuse Services in Rural Northumberland

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

31 March 2022

##### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: No

##### **V.2.3) Name and address of the contractor**

NDAS

Hexham

NE46 3HN

Country

United Kingdom

NUTS code

- UKC21 - Northumberland

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £49,434

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## **Section V. Award of contract**

### **Contract No**

5

### **Lot No**

5

### **Title**

Lot 5: Counselling Service for Adults of Domestic Abuse

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

31 March 2022

### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

CYGNUS SUPPORT

Ashington

NE63 8RZ

Country

United Kingdom

NUTS code

- UKC21 - Northumberland

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £29,498

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

Strand

London

WC2A 2LL

Country

United Kingdom