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Contract

NCC431 Northumberland Domestic Abuse Support Services

Northumberland County Council

F03: Contract award notice

Notice identifier: 2022/S 000-009146

Procurement identifier (OCID): ocds-h6vhtk-02fb68

Published 5 April 2022, 3:37pm

Section I: Contracting authority

I.1) Name and addresses

Northumberland County Council

County Hall

Morpeth

NE61 2EF

Contact

Mrs Leanne Stewart

Email

leanne.stewart@northumberland.gov.uk

Telephone

+44 1670622360

Country

United Kingdom

NUTS code

UKC21 - Northumberland

Internet address(es)

Main address

<http://www.northumberland.gov.uk>

Buyer's address

<http://www.northumberland.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NCC431 Northumberland Domestic Abuse Support Services

Reference number

DN553211

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

New statutory responsibilities have been placed on local authorities under the new Domestic Abuse Act which came into law in April 2021. Northumberland County Council has sought to meet these duties in relation to domestic abuse for victims, perpetrators and children through commissioning a service to help reduce the incidents and impact of domestic abuse.

The contract will comprise the following 5 Lots:

Lot 1: Domestic Abuse Support Service Northumberland

Lot 2: Northumberland Children's Domestic Abuse Therapeutic and Outreach Service

Lot 3: Northumberland's Behaviour Change Service

Lot 4: Provision for Domestic Abuse Services in Rural Northumberland

Lot 5: Counselling Service for adults of Domestic Abuse

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,942,468

II.2) Description

II.2.1) Title

Lot 1: Domestic Abuse Support Service Northumberland

Lot No

1

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKC21 - Northumberland

II.2.4) Description of the procurement

The service will form part of a whole system response to domestic abuse, including identification, referral and triage and provide an accessible, equitable service to service users of domestic abuse.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 90

Price - Weighting: 10

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2: Northumberland Children's Domestic Abuse Therapeutic and Outreach Service

Lot No

2

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKC21 - Northumberland

II.2.4) Description of the procurement

The Provider will deliver voluntary, non-clinical play therapy and counselling for children and young people from the ages of 4 - 18 who have suffered from domestic abuse. The Provider will also provide outreach support. This work will reduce the impact of trauma and support them to heal from their experiences.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 90

Price - Weighting: 10

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3: Northumberland's Behaviour Change Service

Lot No

3

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKC21 - Northumberland

II.2.4) Description of the procurement

To work with people both male and female (aged 18 and over) and to operate as a single point of entry for referrals and subsequent delivery for residents of Northumberland or those referred by Northumberland social care. The referrals should be for people who agree to engage and take responsibility and wish to change their abusive behaviour.

The service will focus on increasing the safety of partners, children, and family members to reduce the incidents of domestic abuse within these relationships.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 90

Price - Weighting: 10

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description**II.2.1) Title**

Lot 4: Provision for Domestic Abuse Services in Rural Northumberland

Lot No

4

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKC21 - Northumberland

II.2.4) Description of the procurement

The National Rural Crime Network (NRCN) report 2019, Captive and Controlled: Domestic Abuse in Rural Areas, stated that Domestic Abuse in Rural Areas are 'isolated, unsupported and unprotected, service users failed by the system, services and those around them.' It recommends 'rural proofing' commissioning to account for the specific needs of service users and survivors in rural communities. To that end Northumberland County Council are looking to commission a service to raise awareness and provide support in the rural areas of West and North of Northumberland. The successful provider will be expected to offer both face to face and virtual 1:1 sessions and support groups. Also work with other agencies to raise awareness in the communities of domestic abuse and the support available.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 90

Price - Weighting: 10

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description**II.2.1) Title**

Lot 5: Counselling Service for Adults of Domestic Abuse

Lot No

5

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKC21 - Northumberland

II.2.4) Description of the procurement

The Provider will deliver a counselling service to both male and female service users of domestic abuse who require counselling to help overcome the various issues that they have faced during the time when they have experienced the abuse.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 90

Price - Weighting: 10

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-029687](#)

Section V. Award of contract

Contract No

1

Lot No

1

Title

Lot 1: Domestic Abuse Support Service Northumberland

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 March 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Harbour Support Services

Hartlepool

TS25 1QB

Country

United Kingdom

NUTS code

- UKC21 - Northumberland

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £457,998

Section V. Award of contract

Contract No

2

Lot No

2

Title

Lot 2: Northumberland Children's Domestic Abuse Therapeutic and Outreach

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 March 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ACORNS

North Shields

NE29 0QN

Country

United Kingdom

NUTS code

- UKC21 - Northumberland

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £99,689

Section V. Award of contract

Contract No

3

Lot No

3

Title

Lot 3: Northumberland's Behaviour Change Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 March 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

HARBOUR SUPPORT SERVICES

Hartlepool

TS25 1QB

Country

United Kingdom

NUTS code

- UKC21 - Northumberland

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £98,998

Section V. Award of contract

Contract No

4

Lot No

4

Title

Lot 4: Provision for Domestic Abuse Services in Rural Northumberland

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 March 2022

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

NDAS

Hexham

NE46 3HN

Country

United Kingdom

NUTS code

- UKC21 - Northumberland

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £49,434

Section V. Award of contract

Contract No

5

Lot No

5

Title

Lot 5: Counselling Service for Adults of Domestic Abuse

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 March 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

CYGNUS SUPPORT

Ashington

NE63 8RZ

Country

United Kingdom

NUTS code

- UKC21 - Northumberland

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £29,498

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

Strand

London

WC2A 2LL

Country

United Kingdom