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Contract

## Hard FM Services North - Cluster

Ministry of Justice

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-009135

Procurement identifier (OCID): ocds-h6vhtk-060510 ([view related notices](#))

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## Scope

### Reference

Prj\_15695

### Description

13-month contract to provide Hard FM services to the MOJ Northern Cluster estate. This is intended to provide time for the Property Transformation Programme to complete and replace the existing FM contracts with a new delivery model. The services required as part of this procurement includes:

- Building Maintenance
- Asset Maintenance
- Fire/Security/Conveyance System Maintenance

- Landscaping Services
- AV Equipment Maintenance
- Spares/Consumables

This contract is a follow on from the existing contract and is being awarded to the same supplier for the reasons set out further in this notice.

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## **Contract 2**

### **Supplier**

- Mitie FM Limited

### **Contract value**

- £26,622,000 excluding VAT
- £31,946,400 including VAT

Above the relevant threshold

### **Date signed**

26 January 2026

### **Contract dates**

- 1 October 2026 to 31 October 2027
- 1 year, 1 month

## Main procurement category

Services

## CPV classifications

- 79993000 - Building and facilities management services

## Key performance indicators

<b>Name</b>	<b>Description</b>	<b>Reporting frequency</b>
BM M1: Provision of PPM for statutory and mandatory activities	Provide a planned maintenance service in adherence to the Planned Preventative Maintenance Plan: for statutory and mandatory activities.	3 months
BM M2: Provision of PPM for non-statutory and mandatory activities	provide a planned maintenance service in adherence to the Planned Preventative Maintenance Plan: for non-statutory and mandatory activities.	3 months
BM M8: Provision of Reactive Maintenance	ensure that Reactive Maintenance Events for Critical (A) and Emergency (B) requests are successfully responded to with an interim fix and the provision of a permanent resolution time, in line with agreed SLR/SLAs.	3 months

## Other information

### Applicable trade agreements

- Government Procurement Agreement (GPA)

### Conflicts assessment prepared/revised

Yes

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## Procedure

### Procedure type

Direct award

### Direct award justification

- Single supplier - technical reasons
- Additional or repeat goods, services or works - extension or partial replacement

The MoJ intends to implement a new delivery model for the future provision of facilities management services across the MoJ estate. This new model will be delivered via the Property Transformation Programme (PTP). This programme includes the services in scope of this contract. The PTP procurements are currently at evaluation stage.

The existing contract was previously extended on 26/09/2024 until 30/09/2026 (<https://www.find-tender.service.gov.uk/Notice/035161-2024>) but, given the size and complexity of PTP, it will not be fully mobilised until late 2027. The MoJ has therefore determined that it is necessary to enter into this contract, which is a follow on from the existing contract, for 13 months from September 2026 to October 2027 to ensure continuity of critical services whilst the PTP procurement processes conclude.

MoJ considers that the conditions are met for reliance on one or both direct award justifications.

#### Single supplier (Schedule 5, paragraph 6)

In the circumstances there is only a particular supplier that can supply the services for the 13-month period which is the existing supplier, Mitie. There are technical reasons for an absence of competition relating to this specific delivery of the services over a 13-month period. These relate primarily to the integration required with the existing FM contracts and systems where any new supplier would take longer than the anticipated contract length to mobilise. Both the demobilisation of the existing contract, and mobilisation phases of a replacement contract are lengthy. Anticipated mobilisation periods for new contracts as a result of the PTP processes start at a minimum of 120 days. For a 13-month extension there would be insufficient time to mobilise a new supplier, transfer staff, embed new processes and then move to a steady state service, before then demobilising the contract. It is estimated that demobilisation / mobilisation would take upwards of 12 months.

Against the backdrop of the PTP competition, there are no reasonable alternatives to the required services proposed to be delivered by the existing supplier in view of the disproportionate amount of time that would be required for demobilisation/mobilisation relative to the length of the extended service required. In addition, given the commencement of mobilisation for new contracts awarded under the PTP procurement process would begin prior to the start of any new contract for a 13-month additional service period, it would mean that mobilisation activity would be happening concurrently. This is not feasible and is not a reasonable alternative to the service proposed to be delivered under this 13-month extension. This is particularly the case given the complexities associated with mobilisation and the risk of disruption to critical public services during any mobilisation period.

#### Additional services (Schedule 5, paragraph 7)

The MoJ wishes to obtain services from the existing supplier which are intended as an extension to the existing services currently provided by that supplier. To change supplier for a 13-month period would result in MoJ receiving services that are different to the services currently provided by the existing supplier. This would include: differences arising out of transfer of staff and assets to a new supplier, new processes and IT systems from the introduction of a new supplier, including interoperability with existing FM systems which if introduced would either require modification to other FM contracts or a complete inability to integrate. The difference in services would result in disproportionate technical difficulties in operation and maintenance for this 13-month period. This would include that a disproportionate amount of time would be required for demobilisation/mobilisation relative to the length of the extended service required. In addition, given the commencement of mobilisation for new contracts awarded under the PTP procurement

process would begin prior to the start of any new contract for a 13-month additional service period, it would mean that mobilisation activity would be happening concurrently. This is not feasible and would result in disproportionate technical difficulties in operation and maintenance. This is particularly the case given the complexities associated with mobilisation and the risk of disruption to critical public services during any mobilisation period.

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## Supplier

### **Mitie FM Limited**

- Companies House: 03253304

Level 12, The Shard, 32 London Bridge Street

London

SE1 9SG

United Kingdom

Email: [mtsm.onlinetender@mitie.com](mailto:mtsm.onlinetender@mitie.com)

Region: UKI44 - Lewisham and Southwark

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 2

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## **Contracting authority**

### **Ministry of Justice**

- Public Procurement Organisation Number: PDNN-2773-HVYN

102 Petty France

London

SW1H 9AJ

United Kingdom

Email: [CCMDMOJCluster@justice.gov.uk](mailto:CCMDMOJCluster@justice.gov.uk)

Website:

<https://www.gov.uk/government/organisations/ministry-of-justice/about/procurement>

Region: UKI32 - Westminster

Organisation type: Public authority - central government