

Important

This procurement was [cancelled](#) before the tender submission deadline.

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/009126-2025>

Tender

Risk Management App

London School of Hygiene & Tropical Medicine

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-009126

Procurement identifier (OCID): ocids-h6vhtk-04ec7f ([view related notices](#))

Published 13 March 2025, 9:10am

Scope

Reference

LSHTM-2022-53

Description

Health and Safety is fundamental to LSHTM, as they ensure the safety and well-being of our Staff and Students. Our Health and Safety team needs to easily determine which country or region our staff and students are in in the event of an emergency. As a result, we need a platform that aids in coordinating international and offsite travel, activities, and emergency responses. The risk management app is instrumental in ensuring the safety and security of LSHTM employees during their travels.

- The app sends real-time alerts about risks such as natural disasters, political unrest, and health advisories.
- Helps staff stay informed and take necessary precautions to ensure safety.
- Includes live SOS function and alerts, with direct contact with a 24-hour response centre.
- Enables passive and live tracking of employees' locations and provides updates for a quick response during emergencies.
- Offers valuable information on local health risks, vaccination requirements, and safety tips.
- Keeps travellers prepared and reduces health-related risks.
- Facilitates seamless communication, ensuring critical information is promptly shared.
- Assists in assessing risks before travel and aids in planning with contingency measures.
- Enhances employees' travel experience by ensuring safety and peace of mind.

The Service plays a crucial role in ensuring the safety and well-being of LSHTM travellers, aligning seamlessly with the school's commitment to fulfilling its duty of care responsibilities. By providing comprehensive risk management and proactive support, the Service enhances traveller protection and reinforces the institution's dedication to maintaining high safety standards for all its members.

Total value (estimated)

- £110,000 excluding VAT
- £132,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 June 2025 to 1 June 2028
- Possible extension to 1 April 2030
- 4 years, 10 months, 1 day

Description of possible extension:

2x 12 month options to extend

Main procurement category

Services

CPV classifications

- 72416000 - Application service providers
- 72212000 - Programming services of application software

Contract locations

- UK - United Kingdom

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

24 March 2025, 1:00pm

Tender submission deadline

9 April 2025, 1:00pm

Submission address and any special instructions

https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=91663&B=

Tenders may be submitted electronically

Yes

Award criteria

70% Technical 30% Commercial

Procedure

Procedure type

Below threshold - open competition

Special regime

Concession

Contracting authority

London School of Hygiene & Tropical Medicine

- Public Procurement Organisation Number: PHBN-2917-QXQQ

Keppel Street,

London

WC1E 7HT

United Kingdom

Contact name: Sian Goodchild

Telephone: +44 2079588328

Email: Sian.Goodchild@lshtm.ac.uk

Website: <https://www.lshtm.ac.uk/>

Region: UKI31 - Camden and City of London

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)