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Award

## **NCC1372 Integrated Domestic Abuse Service for Northumberland**

Northumberland County Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-009120

Procurement identifier (OCID): ocds-h6vhtk-05249c ([view related notices](#))

Published 2 February 2026, 4:04pm

## **Scope**

## **Description**

Northumberland County Council is commissioning a service in relation to domestic abuse for victims, perpetrators and children through to help reduce the incidents and impact of domestic abuse.

The Integrated Domestic Abuse Service will comprise of the following 4 Lots:

Lot 1: Domestic Abuse Support Service Northumberland

Lot 2: Northumberland Children's Domestic Abuse Therapeutic and Outreach Service

Lot 3: Northumberland's Behaviour Change Service

Lot 4: Counselling Service for Adults of Domestic Abuse

## **Commercial tool**

Establishes a framework

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## **Lot 1. Domestic Abuse Support Service Northumberland**

### **Description**

The service will form part of a whole system response to domestic abuse, including identification, referral and triage and provide an accessible, equitable service to victims of domestic abuse and have a trauma informed approach and ensure that trauma informed practice is embedded across the organisation.

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## **Lot 2. Northumberland Children's Domestic Abuse Therapeutic and Outreach Service**

### **Description**

The Provider will deliver voluntary, non-clinical play therapy and counselling for children and young people from the ages of 4 - 18 who have suffered from domestic abuse. The Provider will also provide outreach support. This work will reduce the impact of trauma and support them to heal from their experiences.

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## **Lot 3. Northumberland's Behaviour Change Service**

### **Description**

To work with people both male and female (aged 18 and over) and to operate as a single point of entry for referrals and subsequent delivery for residents of Northumberland or

those referred by Northumberland social care. The referrals should be for people who agree to engage and take responsibility and wish to change their abusive behaviour. The service will focus on increasing the safety of partners, children, and family members to reduce the incidents of domestic abuse within these relationships.

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## **Lot 4. Counselling Service for Adults of Domestic Abuse**

### **Description**

The Provider will deliver a counselling service to both male and female service users of domestic abuse who require counselling to help overcome the various issues that they have faced during the time when they have experienced the abuse via a trauma informed approach.

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## **Contract 1. Lot 1: Domestic Abuse Support Service Northumberland**

### **Lots**

Lot 1. Domestic Abuse Support Service Northumberland

### **Supplier**

- HARBOUR SUPPORT SERVICES

### **Contract value**

- £560,750 excluding VAT
- £560,750 including VAT

Framework lot values may be shared with other lots

Below the relevant threshold

### **Award decision date**

2 February 2026

### **Date assessment summaries were sent to tenderers**

2 February 2026

### **Earliest date the contract will be signed**

12 February 2026

### **Contract dates (estimated)**

- 1 July 2026 to 30 June 2028
- Possible extension to 30 June 2030
- 4 years

Description of possible extension:

2 x 12 month optional extensions are available

### **Main procurement category**

Services

### **CPV classifications**

- 85000000 - Health and social work services

### **Contract locations**

- UKC21 - Northumberland

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## **Contract 2. Lot 2. Northumberland Children's Domestic Abuse Therapeutic and Outreach Service**

### **Lots**

Lot 2. Northumberland Children's Domestic Abuse Therapeutic and Outreach Service

### **Supplier**

- ACORNS (NORTH TYNESIDE)

### **Contract value**

- £158,037.68 excluding VAT
- £158,037.68 including VAT

Framework lot values may be shared with other lots

Below the relevant threshold

**Award decision date**

2 February 2026

**Date assessment summaries were sent to tenderers**

2 February 2026

**Earliest date the contract will be signed**

12 February 2026

**Contract dates (estimated)**

- 1 July 2026 to 30 June 2028
- Possible extension to 30 June 2030
- 4 years

Description of possible extension:

2 x 12 month optional extensions available

**Main procurement category**

Services

**CPV classifications**

- 85000000 - Health and social work services

## **Contract locations**

- UKC21 - Northumberland

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## **Contract 3. Lot 3. Northumberland's Behaviour Change Service**

### **Lots**

Lot 3. Northumberland's Behaviour Change Service

### **Supplier**

- HARBOUR SUPPORT SERVICES

### **Contract value**

- £105,000 excluding VAT
- £105,000 including VAT

Framework lot values may be shared with other lots

Below the relevant threshold

### **Award decision date**

2 February 2026

### **Date assessment summaries were sent to tenderers**

2 February 2026

## **Earliest date the contract will be signed**

12 February 2026

## **Contract dates (estimated)**

- 1 July 2026 to 30 June 2028
- Possible extension to 30 June 2030
- 4 years

Description of possible extension:

2 x 12 month optional extensions available

## **Main procurement category**

Services

## **CPV classifications**

- 85000000 - Health and social work services

## **Contract locations**

- UKC21 - Northumberland

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## **Contract 4. Lot 4. Counselling Service for Adults of Domestic Abuse**

## **Lots**

Lot 4. Counselling Service for Adults of Domestic Abuse

## **Supplier**

- CYGNUS SUPPORT LIMITED

## **Contract value**

- £44,549 excluding VAT
- £44,549 including VAT

Framework lot values may be shared with other lots

Below the relevant threshold

## **Award decision date**

2 February 2026

## **Date assessment summaries were sent to tenderers**

2 February 2026

## **Earliest date the contract will be signed**

12 February 2026

## **Contract dates (estimated)**

- 1 July 2026 to 30 June 2028

- Possible extension to 30 June 2030
- 4 years

Description of possible extension:

2 x 12 month extensions available

## **Main procurement category**

Services

## **CPV classifications**

- 85000000 - Health and social work services

## **Contract locations**

- UKC21 - Northumberland

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## **Information about tenders**

### **Lot 1. Domestic Abuse Support Service Northumberland**

- 2 tenders received
- 2 tenders assessed in the final stage:
  - 0 submitted by small and medium-sized enterprises (SME)
  - 2 submitted by voluntary, community and social enterprises (VCSE)

- 1 supplier awarded contracts
- 1 supplier unsuccessful (details included for contracts over £5 million)

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## **Lot 2. Northumberland Children's Domestic Abuse Therapeutic and Outreach Service**

- 2 tenders received
- 2 tenders assessed in the final stage:
  - 0 submitted by small and medium-sized enterprises (SME)
  - 2 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 1 supplier unsuccessful (details included for contracts over £5 million)

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## **Lot 3. Northumberland's Behaviour Change Service**

- 1 tender received
- 1 tender assessed in the final stage:
  - 0 submitted by small and medium-sized enterprises (SME)
  - 1 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 0 suppliers unsuccessful (details included for contracts over £5 million)

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## **Lot 4. Counselling Service for Adults of Domestic Abuse**

- 3 tenders received
- 3 tenders assessed in the final stage:
  - 2 submitted by small and medium-sized enterprises (SME)

- 2 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 2 suppliers unsuccessful (details included for contracts over £5 million)

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## **Procedure**

### **Procedure type**

Open procedure

### **Special regime**

Light touch

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## **Suppliers**

### **ACORNS (NORTH TYNESIDE)**

- Companies House: 08838624
- Public Procurement Organisation Number: PQHN-8685-THNG

7 Alma Place

North Shields

NE29 0LZ

United Kingdom

Email: [admin@acornsproject.org.uk](mailto:admin@acornsproject.org.uk)

Website: <https://www.acornsproject.org.uk/>

Region: UKC22 - Tyneside

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Contract 2. Lot 2. Northumberland Children's Domestic Abuse Therapeutic and Outreach Service

## **CYGNUS SUPPORT LIMITED**

- Companies House: 05987640
- Public Procurement Organisation Number: PMNY-6778-QHCW

1 Council Road

Ashington

NE63 8RZ

United Kingdom

Email: [accounts@cygnussupport.com](mailto:accounts@cygnussupport.com)

Website: <http://www.cygnussupport.com>

Region: UKC21 - Northumberland

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Contract 4. Lot 4. Counselling Service for Adults of Domestic Abuse

## **HARBOUR SUPPORT SERVICES**

- Companies House: 04141850
- Public Procurement Organisation Number: PJLH-1188-WWRP

8 Sydenham Road

Hartlepool

TS25 1QB

United Kingdom

Email: [johartland@myharbour.org.uk](mailto:johartland@myharbour.org.uk)

Website: <http://www.myharbour.org.uk>

Region: UKC11 - Hartlepool and Stockton-on-Tees

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Contract 1. Lot 1: Domestic Abuse Support Service Northumberland

Contract 3. Lot 3. Northumberland's Behaviour Change Service

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## **Contracting authority**

## **Northumberland County Council**

- Public Procurement Organisation Number: PJJX-1133-JRGV

County Hall

Morpeth

NE61 2EF

United Kingdom

Email: [Leanne.Stewart@northumberland.gov.uk](mailto:Leanne.Stewart@northumberland.gov.uk)

Website: <http://www.northumberland.gov.uk>

Region: UKC21 - Northumberland

Organisation type: Public authority - sub-central government