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Contract

## **Non-Emergency Patient Transport Services - Suffolk**

NHS Suffolk and North East Essex Integrated Care Board

F03: Contract award notice

Notice identifier: 2024/S 000-009119

Procurement identifier (OCID): ocids-h6vhtk-044b0d

Published 21 March 2024, 9:00am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Suffolk and North East Essex Integrated Care Board

Aspen House, Stephenson Road, Severalls Business Park

Colchester

CO4 9QR

#### **Contact**

Jane Garnett

#### **Email**

[jane.garnett@snee.nhs.uk](mailto:jane.garnett@snee.nhs.uk)

#### **Telephone**

+44 1473770000

#### **Country**

United Kingdom

**Region code**

UKH14 - Suffolk

**NHS Organisation Data Service**

QJG

**Internet address(es)**

Main address

<https://suffolkandnortheastsex.icb.nhs.uk/>

Buyer's address

<https://in-tendhost.co.uk/snee-icb/asp/Home>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Non-Emergency Patient Transport Services - Suffolk

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Non-Emergency Patient Transport Services (NEPTS) provision within the East Suffolk and West Suffolk Alliance footprints. The service is to be provided to all eligible patients, as per NHS E's eligibility criteria.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £13,459,584

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKH14 - Suffolk

Main site or place of performance

Provision is to cover the East Suffolk and West Suffolk Alliance localities.

#### **II.2.4) Description of the procurement**

NEPTS comprises the movement of patients whose condition is not considered an 'emergency' and who can, therefore, travel in an ambulance vehicle specified to a lower

level of medical provision, or, indeed, a car.

NEPTS are typified by the non-urgent, planned, transportation of patients with a medical need for transport to and from a premises providing NHS healthcare and between NHS healthcare providers.

NEPTS are a key enabler underpinning access to elective care and supporting timely and efficient discharge processes for acute and community providers. Continuity of provision is important for the system to maintain patient flow and stability.

The length of the contract is two years as this allows the necessary time to complete a complex procurement and allow one year for mobilisation, as requested by providers. This also ensures stability of provision whilst procuring and prevents additional interim running costs, and the potential for high service transfer costs for a short contract period.

NHS Suffolk and North East Essex Integrated Care Board are awarding the contract named within this notice due to an urgent circumstance which is outlined within the Health Care Services (Provider Selection Regime) Regulations 2023.

#### **II.2.5) Award criteria**

Quality criterion - Name: To address immediate risks to safety and quality of care /  
Weighting: 100

Price - Weighting: 0

#### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- Extreme urgency brought about by events unforeseeable for the contracting authority

Explanation:

The recent NEPTS procurement was abandoned following challenge. This did not leave the ICB with enough time to complete a full procurement for the new service and allow sufficient time for mobilisation before the existing contract expired. Due to the need to maintain stability, continuity and prevent unnecessary costs the ICB have awarded this contract to the incumbent provider.

To enable the procurement of a new NEPTS service the contract length needs to be long enough to allow time to procure and mobilise; and prevent disproportionate additional costs of transferring / competing a short-term contract. The incumbent provider has been awarded a two-year contract, commencing on 1 April 2024, ending on 31 March 2026 with no option of extension.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section V. Award of contract**

### **Title**

Non-Emergency Patient Transport Services - Suffolk

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

28 November 2023

**V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Ezec Medical Transport Services - trading as EMED Group Limited

Terminal Building, Redhill Aerodrome, Kingsmill Lane

Redhill

RH1 5YP

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

Companies House

04088225

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £13,459,584

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## **Section VI. Complementary information**

### **VI.3) Additional information**

This contract has been awarded under the urgent circumstances provision of the Provider Selection Regime (PSR). This contract has been awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. This award is being made urgently and the reason for the urgency was not foreseen by the ICB for the reasons outlined within this notice. This award is being made in order to prevent risk to patient and public safety, and the ICB is not able to satisfy the requirements of regulations 6 - 13 for the reasons outlined below.

The decision to award the contract was made by the ICB Board in November 2023, having the support of the Executive Committee and Audit Committee prior to Board decision.

No conflicts of interest, or potential conflicts of interest, were declared by any decision makers.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS Suffolk and North East Essex Integrated Care Board

Aspen House, Stephenson Road, Severalls Business Park Colchester CO4 9QR

Colchester

CO4 9QR

Email

[procurement@snee.nhs.uk](mailto:procurement@snee.nhs.uk)

Country

United Kingdom