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Contract

Business Intelligence and Population Health Management Solution

NHS Hertfordshire and West Essex Integrated Care Board

F03: Contract award notice

Notice identifier: 2024/S 000-009118

Procurement identifier (OCID): ocids-h6vhtk-044b0c

Published 21 March 2024, 8:59am

Section I: Contracting authority

I.1) Name and addresses

NHS Hertfordshire and West Essex Integrated Care Board

Charter House, Parkway

Welwyn Garden City

AL8 6JL

Contact

Sarah Beaumont

Email

sarah.beaumont10@nhs.net

Country

United Kingdom

Region code

UKH23 - Hertfordshire

Internet address(es)

Main address

<https://hertsandwestessex.icb.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Business Intelligence and Population Health Management Solution

Reference number

HSSF22-005

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

This is a contract award notice designed to inform the market of a contract which has been awarded by NHS Hertfordshire and West Essex Integrated Care Board (HWE ICB) to Oracle Health to deliver a Business Intelligence and Population Health Management Solution.

The process followed was a Further Competition process utilising the NHS Health Systems Support Framework (HSSF), Lot for Informatics, analytics and digital tools for population health business and clinical intelligence. All suppliers who were awarded onto the relevant Lot(s) were invited to submit a response to the Further Competition process. Please find here the link to the HSSF Contract Award Notice

<https://ted.europa.eu/en/notice/-/detail/544839-2019>

A single solution was sought from either a single supplier or a co-bid of suppliers. The contract has now concluded. The service commenced on 23rd February 2024 and is for a period of 3-years with the option to extend for a further 2-years by mutual agreement between HWE ICB and Oracle Health.

The Authority may wish to introduce additional and/or expand the scope of services during the lifetime of the contract ("contract modifications"). Such contract modifications will be contemplated where additional requirements are similar and/or complementary to the services already included in the Specification, at any given time. Such expansion would be by the addition of services commissioned by the Authority. To this end, there is the possibility that Oracle Health may be offered a variation to the contract to include, but not

limited to, a service to deliver the claims management function and additional datasets as set out within the procurement documentation. Any variation is in accordance with Regulation 72 (1) (a) of the Public Contract Regulations 2015 (as amended The Public Procurement (Amendment etc.) (EU Exit) Regulations 2020).

The value identified within this Notice is the potential maximum upper value of the contract, including all options and extensions. The value of the awarded contract is £4,394,829 (exclusive of VAT).

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £8,000,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire
- UKH35 - West Essex

II.2.4) Description of the procurement

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A single solution was sought from either a single supplier or a co-bid of suppliers. The contract has now concluded. The service started on 23rd February 2024 and is for a period of 3-years with the option to extend for a further 2-years by mutual agreement between HWE ICB and Oracle Health.

The HWE ICB have an objective to deliver a single data platform solution across the ICB

footprint, replacing current fragmented solutions. The scope of this procurement excluded standard DSCRO services. The solution for the data platform will meet both current and future demands of business information systems for the HWE ICB. It will also be the 'shared source of truth' in meeting future demand requirements.

There are a number of pipeline data flows which represent ICB aspirations and may be included within this contract during its life. These will be dealt with as future modifications in line with Regulation 72 (1) (a).

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Quality criterion - Name: Price / Weighting: 20

Price - Weighting: 100

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for 2-years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2019/S 222-544839](#)

Section V. Award of contract

Title

Business Intelligence and Population Health Management Solution

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 February 2024

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Oracle Corporation UK Limited

Thames Valley Park

Reading

RG6 1RA

Country

United Kingdom

NUTS code

- UKJ11 - Berkshire

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £8,000,000

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Value excluding VAT: £600,000

Short description of the part of the contract to be subcontracted

A small element of the service will be sub-contracted to Deloitte.

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice England and Wales

The Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

NHS Hertfordshire and West Essex Integrated Care Board

Charter House, Parkway

Welwyn Garden City

AL8 6JL

Email

sarah.beaumont@attain.co.uk

Country

United Kingdom

Internet address

<https://hertsandwestessex.icb.nhs.uk>