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Contract

Digital Capabilities Framework

Post Office Limited

F20: Modification notice

Notice identifier: 2024/S 000-009097

Procurement identifier (OCID): ocds-h6vhtk-044afd

Published 20 March 2024, 6:38pm

Section I: Contracting authority/entity

I.1) Name and addresses

Post Office Limited

100 Wood Street

London

EC2Y 9AQ

Email

procurement@postoffice.co.uk

Country

United Kingdom

Region code

UK - United Kingdom

Companies House

02154540

Internet address(es)

Main address

<http://www.postoffice.co.uk>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Digital Capabilities Framework

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement at the time of conclusion of the contract:

Post Office Limited (POL) is establishing a framework agreement for the provision of digital specialists to support, as may be required, the digital teams in delivering the highest standard of service and digital support to the business. The framework is divided into 5 lots.

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2020/S 105-255415](#)

Section V. Award of contract/concession

Contract No

Contract Notice (2018 R2.0.9.S03)

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

28 May 2020

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Accenture (UK) Limited

30 Fenchurch Street

London

EC3M 3BD

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

04757301

Internet address

<https://www.accenture.com>

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £77,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 72200000 - Software programming and consultancy services

VII.1.3) Place of performance

NUTS code

- UK - United Kingdom

VII.1.4) Description of the procurement:

Post Office Limited (POL) is establishing a framework agreement for the provision of digital specialists to support, as may be required, the digital teams in delivering the highest standard of service and digital support to the business. The Framework is divided into 5 lots.

Lot 5 was awarded to Accenture (UK) Limited.

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

48

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£94,500,000

VII.1.7) Name and address of the contractor/concessionaire

Accenture (UK) Limited

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

04757301

The contractor/concessionaire is an SME

Yes

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Modification under Reg 72 (1) (b) (ii) to Lot 5 of the Digital Capability Framework (DCF).

Pursuant to Regulation 72 (1) (b) (ii) Post Office Limited intends to increase the value of Lot 5 from £37,500,000 (previously uplifted under Regulation 72 (1)(b)(ii) from £25,000,000 to £37,500,000) by a further £12,500,000 to £50,000,000.

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

POL considers that Regulation 72(1)(b) would apply, for the following reason:

The New Branch IT (NBIT) project is due to issue a release and a change of providers at this stage, given the complexity of the project, would be a significant technical risk to POL and would be very disruptive to the project which is essential in order for POL to replace the current Horizon Services.

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £94,500,000

Total contract value after the modifications

Value excluding VAT: £107,000,000