

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/009094-2025>

Contract

## **Libraries Management System**

London Borough of Islington

F03: Contract award notice

Notice identifier: 2025/S 000-009094

Procurement identifier (OCID): ocds-h6vhtk-04ec6c

Published 12 March 2025, 5:16pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

London Borough of Islington

ISLINGTON TOWN HALL

LONDON

N12UD

#### **Contact**

christine huston

#### **Email**

[christine.huston@islington.gov.uk](mailto:christine.huston@islington.gov.uk)

#### **Telephone**

+44 2075273172

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.islington.gov.uk](http://www.islington.gov.uk)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Libraries Management System

#### **II.1.2) Main CPV code**

- 72210000 - Programming services of packaged software products

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

We require both a managed LMS Cloud-based and an in-house server-based solution for its 20,000+ active users. The overall purpose of the LMS is to store, process and manage all stock and customer data regarding transactions, membership and ordering.

Islington Library Service needs a modern interface designed for web access/mobile device for both customers and staff that is easily updated, providing improved promotion of e-books and other e-resources. The LMS will underpin all aspects of circulation and lending of stock, including ordering, receipting, invoicing, cataloguing and stock management.

There will be a public-facing mobile/app and web interface for customers to view the catalogue, view their own library record, issue, reserve and renew items and join online. The LMS must provide an interface to a booking system for Public Access PCs and must also support all Islington public libraries and other locations managed by Islington Library Service, as separate sites.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £210,115.14

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKI - London

Main site or place of performance

Islington Central Library

#### **II.2.4) Description of the procurement**

The LMS should be able to work with any self-service technology we implement, working with RFID security systems. The system will be SIP2 compliant. The system should have a totally integrated database, e.g. data only input once and present from the acquisitions stage, with no duplication or transfer of data required between potentials/acquisitions/circulation. Customer online access (OPAC) should be available 24 hours-per- day, 7 days-a-week. The system must be compatible with touch screen operation on tablets and smart phones and resize for both. It must be operable without use of function keys on these devices. The system must also have the ability to use apps (such as Solus).

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

---

## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
  - procurement aiming at the creation or acquisition of a unique work of art or artistic performance
- Purchase of services on particularly advantageous terms:
  - from the liquidator in an insolvency procedure, an arrangement with creditors or a similar procedure under national laws and regulations

Explanation:

sgsdgs

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

---

## Section V. Award of contract

### Contract No

2425-0099

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

30 September 2024

#### V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Education Software Solutions Ltd

11 Kingsley Lodge, 13 New Cavendish Street

London

W1G 9UG

Email

[susan.wignall@librarymanagementcloud.com](mailto:susan.wignall@librarymanagementcloud.com)

Country

United Kingdom

NUTS code

- UKI - London

Companies House

12595779

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £210,115.14

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

London Borough Islington

Greater London

N1 2UD

Country

United Kingdom