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Contract

Cruse Bereavement Care

NHS SUSSEX INTEGRATED CARE BOARD

F03: Contract award notice

Notice identifier: 2026/S 000-009088

Procurement identifier (OCID): ocds-h6vhtk-061483

Published 2 February 2026, 3:39pm

Section I: Contracting authority

I.1) Name and addresses

NHS SUSSEX INTEGRATED CARE BOARD

Sackville House, Brooks Close

Lewes

BN72FZ

Contact

Maggie Czapiewska

Email

maggie.czapiewska1@nhs.net

Country

United Kingdom

Region code

UKJ2 - Surrey, East and West Sussex

NHS Organisation Data Service

QNX

Internet address(es)

Main address

<https://www.sussex.ics.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Cruse Bereavement Care

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

This contract provides a single point of access for referrers and patients across Sussex to access specialist bereavement services for people bereaved by suicide, as well as a West Sussex service to provide information, advice and support for the same group.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £309,472

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ2 - Surrey, East and West Sussex

Main site or place of performance

Sussex-Wide

II.2.4) Description of the procurement

This notice is to advise of an urgent award of contract in order to provide continuity and ensure patient safety whilst a Sussex-wide specification is completed and the

commissioning direction confirmed. The reason for urgency is that there is no option to extend or novate the current contract from West Sussex County Council and therefore NHS Sussex ICB will need to maintain continuity of service by contracting directly with the existing Provider.

The Commissioner intends to review the services in line with neighbourhood team development before making a decision on whether to move to open procurement. This review will be undertaken during the term of the new contract.

The contract length is in order to ensure parity with other Sussex bereavement contracts which are being novated to the ICB. The award is for one year, during which time it will be assessed alongside Brighton and Hove and East Sussex services in order to plan for a Sussex wide service.

This notice is confirmation of an award having been made due to an urgent circumstance.

The lifetime value of this contract is £77,368.00 across the 12-month period between 01/04/2026 - 31/03/2027.

II.2.5) Award criteria

Quality criterion - Name: To address immediate risks to safety and quality of care / Weighting: 100

Cost criterion - Name: / / Weighting: 0

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This contract has been awarded under the urgent circumstances provision of the Provider Selection Regime (PSR). This contract has been awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 and the Procurement Act 2023 do not apply to this award.

This award was made under an urgent circumstance in order to provide continuity and ensure patient safety whilst a Sussex wide specification is completed and the commissioning direction confirmed.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 January 2026

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

CRUSE Bereavement Care

Unit 01, One Victoria Villas

Richmond

TW9 2GW

Country

United Kingdom

NUTS code

- UKI - London

Companies House

00638709

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £77,368

Section VI. Complementary information

VI.3) Additional information

This contract has been awarded under the urgent circumstances provision of the Provider Selection Regime (PSR). This contract has been awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 and the Procurement Act 2023 do not apply to this award.

This award was made under an urgent circumstance in order to provide continuity and ensure patient safety whilst a Sussex wide specification is completed and the commissioning direction confirmed.

There are no identified conflicts of interest.

The procurement is approved by the Deputy Chief Delivery and Strategy Officer and Director of Strategic Commissioning.

VI.4) Procedures for review

VI.4.1) Review body

NHS Sussex Integrated Care Board

Sackville House, Brooks Close

Lewes

BN7 2FZ

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

NHSE

Skipton House, 80 London Road

London

SE1 6LH

Country

United Kingdom