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Contract

British Museum Soft Facilities Management

The Trustees of the British Museum

F03: Contract award notice

Notice identifier: 2022/S 000-009085

Procurement identifier (OCID): ocds-h6vhtk-02b2c0

Published 5 April 2022, 12:05pm

Section I: Contracting authority

I.1) Name and addresses

The Trustees of the British Museum

The British Museum, Great Russell Street

London

WC1B 3DG

Email

procurement@britishmuseum.org

Telephone

+44 207323800

Country

United Kingdom

NUTS code

UKI - London

Internet address(es)

Main address

<https://www.britishmuseum.org>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Recreation, culture and religion

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

British Museum Soft Facilities Management

Reference number

BM.21.009

II.1.2) Main CPV code

- 79993100 - Facilities management services

II.1.3) Type of contract

Services

II.1.4) Short description

Soft FM services to the Museum's London estate and storage facilities in Reading and Salisbury

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £17,028,672.08

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London
- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area
- UKJ11 - Berkshire

Main site or place of performance

LONDON, Gloucestershire, Wiltshire and Bristol/Bath area, Berkshire

II.2.4) Description of the procurement

Facilities Management (Soft FM) of the historical Museum estate and provision of services including: Cleaning and hygiene, specialist cleaning of historical fabric and furniture, Logistics and event support, Post room and Loading Bay management, waste management services, grounds maintenance, pest control services.

Anticipated contract duration of an initial five (5) years from the commencement date plus a maximum of three (3) one (1) year extensions.

In line with the Contract Notice the initial estimated value of the contract stated at V.2.4 of the Contract Award Notice is based on the expected value of £2.3m excluding variable costs per year. The estimated volume of variable costs, based on 2019-2020 data is £34,000 per year.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 60

Cost criterion - Name: Price / Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-017697](#)

Section V. Award of contract

Contract No

BM.21.009

Title

British Museum Soft Facilities Management

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 March 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Total Support Services Limited

Lynwood House,, Crofton Road,

Orpington

BR6 8QE

Country

United Kingdom

NUTS code

- UKJ4 - Kent

National registration number

02821660

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £18,400,000

Total value of the contract/lot: £17,028,672

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=672596319>

GO Reference: GO-202245-PRO-19915165

VI.4) Procedures for review

VI.4.1) Review body

The British Museum

Great Russell Street

London

WC1B 3DG

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Chartered Institute of Arbitrators

12 Bloomsbury Square

London

WC1A 2LP

Country

United Kingdom