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Contract

Togetherall Digital Talking Therapies service - Live Therapy and Support Network Service

NHS England - Armed Forces

F03: Contract award notice

Notice identifier: 2024/S 000-009081

Procurement identifier (OCID): ocids-h6vhtk-044af2

Published 20 March 2024, 4:03pm

Section I: Contracting authority

I.1) Name and addresses

NHS England - Armed Forces

Seaton House, City Link

Nottingham

NG2 4LA

Contact

Sarah Groves

Email

sarah.groves4@nhs.net

Country

United Kingdom

Region code

UKF14 - Nottingham

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.england.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Togetherall Digital Talking Therapies service - Live Therapy and Support Network Service

Reference number

FTS2400002

II.1.2) Main CPV code

- 85140000 - Miscellaneous health services

II.1.3) Type of contract

Services

II.1.4) Short description

Online therapy and support network service for veterans and families with mental health needs .

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £230,880

II.2) Description

II.2.2) Additional CPV code(s)

- 85140000 - Miscellaneous health services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Online therapy and support network service for veterans and families with mental health needs .

NHS England commissioners are intending to award a contract to an existing provider following a Direct Award process C. The lifetime value of the contract is £230,880. The services are required to be provided from 01/04/2024 to 31/03/2025.

II.2.5) Award criteria

Quality criterion - Name: The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to the relevant authority by 03 April 2024. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 March 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Togetherall Ltd

27 Old Gloucester Street

London

WC1N 3AX

Country

United Kingdom

NUTS code

- UKI - London

Companies House

06227377

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £230,880

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to decision makers by 03 April 2024. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

Written representations should be sent to sarah.groves4@nhs.net

The decision to award this contract was made by NHS England Commercial Executive Group. There were no Conflicts of Interest.

The key criteria that NHS England commissioners used in the decision making process and the importance to delivery of the service was;

Quality and innovation - successfully providing the bespoke service and no concerns about their performance going forwards.

Value - The provider demonstrated value for money. The contract value was benchmarked against similar contracts and the new contract is considered value for money.

Integration, collaboration, and service sustainability - The provider integrates and collaborates with partners. The provider works collaboratively with other services / agencies. The current and future service model is considered sustainable.

Improving access, reducing health inequalities, and facilitating choice - This is considered of high importance due to the patient population. This is expected to be maintained in the new contract.

Social Value - The provider has demonstrated an understanding of Social Value requirements and commissioners were satisfied this will continue in the new contract.

VI.4) Procedures for review

VI.4.1) Review body

Independent Choice and Procurement Panel

London

Country

United Kingdom