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Contract

HAC5621 Integrated Information, Advice and General Advocacy Services (IAA)

Tower Hamlets

F03: Contract award notice

Notice identifier: 2021/S 000-009075

Procurement identifier (OCID): ocids-h6vhtk-02aae4

Published 28 April 2021, 9:30am

Section I: Contracting authority

I.1) Name and addresses

Tower Hamlets

Mulberry Place

London

E14 2BG

Contact

Ms Julia Estruga

Email

procurement@towerhamlets.gov.uk

Telephone

+44 2073640785

Country

United Kingdom

NUTS code

UKI42 - Tower Hamlets

Internet address(es)

Main address

<http://www.towerhamlets.gov.uk>

Buyer's address

<http://www.towerhamlets.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

HAC5621 Integrated Information, Advice and General Advocacy Services (IAA)

Reference number

DN441999

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

The service will support the council to manage demand on its adult social care front door and health services by providing free, independent, quality-assured information, advice and advocacy across health, social care and social welfare in order to resolve issues and prevent or delay needs/problems escalating, and support residents to live independent, healthy and fulfilling lives.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,632,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85323000 - Community health services
- 98133100 - Civic betterment and community facility support services

II.2.3) Place of performance

NUTS codes

- UKI42 - Tower Hamlets

II.2.4) Description of the procurement

The service will support the council to manage demand on its adult social care front door and health services by providing free, independent, quality-assured information, advice and advocacy across health, social care and social welfare in order to resolve issues and prevent or delay needs/problems escalating, and support residents to live independent, healthy and fulfilling lives.

II.2.5) Award criteria

Cost criterion - Name: Block contract / Weighting: 20

Cost criterion - Name: Quality - various elements / Weighting: 90

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 036-086342](#)

Section V. Award of contract

Contract No

HAC5621 Integrated Information, Advice and General Advocacy Services (IAA)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 April 2021

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Age UK East London

82 Russia Lane

London

E2 9LU

Country

United Kingdom

NUTS code

- UKI42 - Tower Hamlets

National registration number

7687015

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,632,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

London Borough of Tower Hamlets

Mulberry Place

London

E14 2BG

Country

United Kingdom