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Contract

Staffordshire and Stoke on Trent GP Out of Hours Service

NHS Stafford and Surrounds Clinical Commissioning Group

NHS Cannock Chase Clinical Commissioning Group

NHS North Staffordshire Clinical Commissioning Group

NHS East Staffordshire Clinical Commissioning Group

NHS Stoke on Trent Clinical Commissioning Group

NHS South East Staffordshire and Seisdon Peninsula Clinical Commissioning Group

F03: Contract award notice

Notice identifier: 2022/S 000-009060

Procurement identifier (OCID): ocids-h6vhtk-02d334

Published 5 April 2022, 10:16am

Section I: Contracting authority

I.1) Name and addresses

NHS Stafford and Surrounds Clinical Commissioning Group

Number 2, Staffordshire Place

Stafford

ST16 2LP

Email

elizabeth.johnson1@nhs.net

Telephone

+44 300404299

Country

United Kingdom

NUTS code

UKG23 - Stoke-on-Trent

Internet address(es)

Main address

<https://www.staffordsurroundsccg.nhs.uk>

I.1) Name and addresses

NHS Cannock Chase Clinical Commissioning Group

Number 2, Staffordshire Place

Stafford

ST16 2LP

Email

staffordccg.feedback@northstaffs.nhs.uk

Country

United Kingdom

NUTS code

UKG24 - Staffordshire CC

Internet address(es)

Main address

<https://www.cannockchaseccg.nhs.uk/>

I.1) Name and addresses

NHS North Staffordshire Clinical Commissioning Group

Smithfield One Building, Leonard Coates Way

Stoke on Trent

ST1 4FA

Email

Staffordccg.feedback@northstaffs.nhs.uk

Country

United Kingdom

NUTS code

UKG23 - Stoke-on-Trent

Internet address(es)

Main address

<https://www.northstaffsccg.nhs.uk>

I.1) Name and addresses

NHS East Staffordshire Clinical Commissioning Group

Edwin House, Second Avenue

Burton, Staffordshire

DE14 2WF

Email

Staffordccg.feedback@northstaffs.nhs.uk

Country

United Kingdom

NUTS code

UKG24 - Staffordshire CC

Internet address(es)

Main address

<https://eaststaffsccg.nhs.uk/>

I.1) Name and addresses

NHS Stoke on Trent Clinical Commissioning Group

Smithfield One Building, Leonard Coates Way

Stoke on Trent

ST1 4FA

Email

Staffordccg.feedback@northstaffs.nhs.uk

Country

United Kingdom

NUTS code

UKG23 - Stoke-on-Trent

Internet address(es)

Main address

<https://www.stokeccg.nhs.uk/>

I.1) Name and addresses

NHS South East Staffordshire and Seisdon Peninsula Clinical Commissioning Group

Number 2, Staffordshire Place

Stafford

ST16 2LP

Email

elizabeth.johnson1@nhs.net

Telephone

+44 3001231461

Country

United Kingdom

NUTS code

UKG24 - Staffordshire CC

Internet address(es)

Main address

<https://sesandspccg.nhs.uk>

I.2) Information about joint procurement

The contract involves joint procurement

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Staffordshire and Stoke on Trent GP Out of Hours Service

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

Staffordshire & Stoke on Trent CCGs sought to commission a GP Out of Hours service which aligns with the requirements of the NHSE Integrated Urgent Care national service specification. This service will come into effect from the 1st April 2022 via a multiyear contract.

Commissioners tendered for services split into two (2) LOTs:-

LOT 1 - NHS North Staffordshire Clinical Commissioning Group (CCG) and Stoke on Trent CCG

LOT 2 - NHS Cannock Chase CCG, South East Staffordshire & Seisdon Peninsula CCG, East Staffordshire CCG and Stafford & Surrounds CCG

In addition to the core GP OOH service requirements LOT 2, covering the South CCG regions also incorporates an out of hours' provision for the Staffordshire prisons.

The contract is now awarded and let for a period of five (5) years with the option to extend up to two (2) years.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £63,881,963

II.2) Description

II.2.1) Title

Lot 1 North Staffordshire and Stoke on Trent GP Out of Hours Service

Lot No

Lot 1 North Staffordshire and Stoke on Trent CCGs

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKG24 - Staffordshire CC

Main site or place of performance

North Staffordshire and Stoke on Trent

II.2.4) Description of the procurement

NHS Cannock Chase Clinical Commissioning Group (CCG), North Staffordshire CCG, South East Staffordshire & Seisdon Peninsula CCG, Stoke on Trent CCG, East Staffordshire CCG and Stafford & Surrounds CCG have completed a formal procurement for GP Out of Hours (GP OOH) services across the aforementioned CCG catchment areas. Services will commence from the 1st April 2022 for a period of five (5) years with the option to extend up to two (2) years and will be split into two LOTS:

LOT 1 - NHS North Staffordshire CCG and Stoke on Trent CCG

LOT 2 - NHS Cannock Chase CCG, South East Staffordshire & Seisdon Peninsula CCG, East Staffordshire CCG and Stafford & Surrounds CCG.

Services will align with the national requirements for integrated urgent care and deliver the following core components of the service:

- Receive calls and referrals from NHS 111
- Receive calls and referrals from Health Care Professionals (HCPs) seeking additional clinical telephone advice for patients being attended in their place of residence or public place
- Ability to consult patients by a variety of means including remotely, face to face either at specified hubs or in their own homes.
- Provide clinical support to the Clinical Assessment Service that sits under NHS111

The Staffordshire and Stoke on Trent GP Out of Hours Services contracts will run alongside the wider integrated urgent care offering across Staffordshire and Stoke on Trent and collaboration between partners will be fundamental as the Urgent and Emergency Care services transform.

II.2.5) Award criteria

Quality criterion - Name: Quality Sections / Weighting: 75%

Quality criterion - Name: Finance / Weighting: 25%

Price - Weighting: 25%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Lot 1 North Price for 5 Year Contract Period £22,174,130

Lot 1 North Price for optional up to 2 year extension period £9,712,268

Lot 1 North Total Price to include optional extension £31,886,398

II.2) Description

II.2.1) Title

Lot 2 South Staffordshire CCGs (Including Prisons)

Lot No

Lot 2 South Staffordshire CCGs (Including Prisons)

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKG24 - Staffordshire CC

Main site or place of performance

South Staffordshire and Staffordshire and Stoke on Trent Prisons

II.2.4) Description of the procurement

NHS Cannock Chase Clinical Commissioning Group (CCG), North Staffordshire CCG, South East Staffordshire & Seisdon Peninsula CCG, Stoke on Trent CCG, East Staffordshire CCG and Stafford & Surrounds CCG have completed a formal procurement for GP Out of Hours (GP OOH) services across the aforementioned CCG catchment areas. Services will commence from the 1st April 2022 for a period of five (5) years with the option to extend up to two (2) years.

In addition to the core GP OOH service requirements covering the South CCG regions services will also incorporate an out of hours' provision for the Staffordshire prisons.

Services align with the national requirements for integrated urgent care and deliver the following core components of the service:

- Receive calls and referrals from NHS 111
- Receive calls and referrals from Health Care Professionals (HCPs) seeking additional clinical telephone advice for patients being attended in their place of residence or public place
- Ability to consult patients by a variety of means including remotely, face to face either at

specified hubs or in their own homes.

- Provide clinical support to the Clinical Assessment Service that sits under NHS111

The Staffordshire and Stoke on Trent GP Out of Hours Services contracts will work alongside the wider integrated urgent care offering across Staffordshire and Stoke on Trent and collaboration between partners will be fundamental as the Urgent and Emergency Care services transform.

II.2.5) Award criteria

Quality criterion - Name: Quality Sections / Weighting: 75%

Quality criterion - Name: Finance / Weighting: 25%

Price - Weighting: 25%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Lot 2 South Price for 5 Year Contract Period £22,853,975

Lot 2 South Price for optional up to 2 year extension period £9,141,590

Lot 2 South Total Price to include optional extension £31,995,565

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-019397](#)

Section V. Award of contract

Lot No

Lot 1 North

Title

Lot 1 North Staffordshire and Stoke on Trent GP Out of Hours Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 March 2022

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Vocare Limited

Derby

Country

United Kingdom

NUTS code

- UKF11 - Derby

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £31,886,398

Section V. Award of contract

Lot No

Lot 2 South

Title

Lot 2 South Staffordshire CCGs (Including Prisons)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 March 2022

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Vocare Limited

Derby

Country

United Kingdom

NUTS code

- UKF11 - Derby

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £31,995,565

Section VI. Complementary information

VI.3) Additional information

This contract is for clinical services which are light touch regime services for the purpose of the Public Contracts Regulations 2015 as specified in Schedule 3 of the Regulations ('Regulations'). Accordingly, the contracting authority is only bound by those parts of the Regulations detailed in Chapter 3 Particular Procurement Regimes Section 7. The contracting authority is not voluntarily following any other part of the regulations.

As the CCG is a relevant body for the purpose of the National Health Service (Procurement, Patient Choice and Competition) (No 2) Regulations 2013 these regulations also apply to this procurement. All dates, time periods and values specified in this notice are provisional and the contracting authority reserves the right to change these.

Transparency: the contracting authority is subject to the Freedom of Information Act 2000 (FOIA) and the Environmental Information Regulations 2004 (EIR) and may be required to disclose information received in the course of this service under FOIA or the EIR. In addition, and in accordance with the UK Government's policies on transparency. This service may be subject to possible redactions at the discretion of the contracting Authority. Any redactions, whether in relation to information requests under FOIA, the EIR or policies on transparency will be in accordance with those grounds prescribed under the Freedom of Information Act 2000 and the Environmental Information Regulations 2004. Further information on transparency can be found at:

<https://www.gov.uk/government/publications/procurement-and-contracting-transparency-requirements> guidance.

VI.4) Procedures for review

VI.4.1) Review body

NHS Stafford and Surrounds Clinical Commissioning Group

Number 2, Staffordshire Place

Stafford

ST16 2LP

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

NHS Stafford and Surround Clinical Commissioning Group

Stafford

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

NHS Stafford and Surrounds Clinical Commissioning Group

Stafford

Country

United Kingdom