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Tender

NMRN Ticket System Solution Project- SQ

NMRN Operations

F02: Contract notice

Notice identifier: 2024/S 000-009049

Procurement identifier (OCID): ocds-h6vhtk-044adc

Published 20 March 2024, 3:00pm

Section I: Contracting authority

I.1) Name and addresses

NMRN Operations

HM Naval Base (PP66)

Portsmouth

PO1 3NH

Email

tenders@nmrn.org.uk

Telephone

+44 2392891370

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

www.nmrn.org.uk

Buyer's address

https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA32850

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

<https://www.contractsfinder.service.gov.uk/Search>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.nmrn.org.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Recreation, culture and religion

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NMRN Ticket System Solution Project- SQ

II.1.2) Main CPV code

- 63512000 - Sale of travel tickets and package tours services

II.1.3) Type of contract

Services

II.1.4) Short description

The Selection Questionnaire is the first phase of the projects procurement to review the requirements of ticketing and secondary revenue systems at Portsmouth Historic Dockyard (PHD) and the other 5 National Museum of the Royal Navy (NMRN) sites against the financial, commercial, and operational needs of the organisation. Subsequently, to secure the best solution, either through retention of the incumbent or appointment of a new vendor and implementation of a new solution.

This procurement is being conducted by NMRN Operations, the operating subsidiary of the NMRN.

The SQ documents can be obtained here;

<https://www.contractsfinder.service.gov.uk/Notice/cdfe042d-2494-4c59-8ffa-0ad47082057d>

All communication will be done via the NMRN Tender Inbox only.

II.1.5) Estimated total value

Value excluding VAT: £1,100,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 30144200 - Ticket-issuing machines
- 48100000 - Industry specific software package

II.2.3) Place of performance

NUTS codes

- UKJ31 - Portsmouth
- UKJ3 - Hampshire and Isle of Wight

- UKC1 - Tees Valley and Durham
- UKN06 - Belfast
- UKK23 - Somerset

Main site or place of performance

NMRN Portsmouth at Portsmouth Historic Dockyard

II.2.4) Description of the procurement

Competitive Dialogue- the first phase is the Selection Questionnaire.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged minimum number: 3

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive dialogue

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

19 April 2024

Local time

12:00pm

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

26 April 2024

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

NOTE: To register your interest in this notice and obtain any additional information please visit the myTenders Web Site at

https://www.mytenders.co.uk/Search/Search_Switch.aspx?ID=231614.

(MT Ref:231614)

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

Cabinet Office

London

Email

publicprocurementreview@cabinetoffice.gov.uk

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>