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Tender

## **NMRN Ticket System Solution Project- SQ**

NMRN Operations

F02: Contract notice

Notice identifier: 2024/S 000-009049

Procurement identifier (OCID): ocds-h6vhtk-044adc

Published 20 March 2024, 3:00pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NMRN Operations

HM Naval Base (PP66)

Portsmouth

PO1 3NH

#### **Email**

[tenders@nmrn.org.uk](mailto:tenders@nmrn.org.uk)

#### **Telephone**

+44 2392891370

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

[www.nmrn.org.uk](http://www.nmrn.org.uk)

Buyer's address

[https://www.mytenders.co.uk/search/Search\\_AuthProfile.aspx?ID=AA32850](https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA32850)

**I.3) Communication**

Access to the procurement documents is restricted. Further information can be obtained at

<https://www.contractsfinder.service.gov.uk/Search>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.nmrn.org.uk](http://www.nmrn.org.uk)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Recreation, culture and religion

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

NMRN Ticket System Solution Project- SQ

**II.1.2) Main CPV code**

- 63512000 - Sale of travel tickets and package tours services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

The Selection Questionnaire is the first phase of the projects procurement to review the requirements of ticketing and secondary revenue systems at Portsmouth Historic Dockyard (PHD) and the other 5 National Museum of the Royal Navy (NMRN) sites against the financial, commercial, and operational needs of the organisation. Subsequently, to secure the best solution, either through retention of the incumbent or appointment of a new vendor and implementation of a new solution.

This procurement is being conducted by NMRN Operations, the operating subsidiary of the NMRN.

The SQ documents can be obtained here;

<https://www.contractsfinder.service.gov.uk/Notice/cdfe042d-2494-4c59-8ffa-0ad47082057d>

All communication will be done via the NMRN Tender Inbox only.

### **II.1.5) Estimated total value**

Value excluding VAT: £1,100,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 30144200 - Ticket-issuing machines
- 48100000 - Industry specific software package

### **II.2.3) Place of performance**

NUTS codes

- UKJ31 - Portsmouth
- UKJ3 - Hampshire and Isle of Wight

- UKC1 - Tees Valley and Durham
- UKN06 - Belfast
- UKK23 - Somerset

Main site or place of performance

NMRN Portsmouth at Portsmouth Historic Dockyard

#### **II.2.4) Description of the procurement**

Competitive Dialogue- the first phase is the Selection Questionnaire.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

#### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 3

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive dialogue

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

19 April 2024

Local time

12:00pm

#### **IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

26 April 2024

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

NOTE: To register your interest in this notice and obtain any additional information please visit the myTenders Web Site at

[https://www.mytenders.co.uk/Search/Search\\_Switch.aspx?ID=231614](https://www.mytenders.co.uk/Search/Search_Switch.aspx?ID=231614).

(MT Ref:231614)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Public Procurement Review Service

Cabinet Office

London

Email

[publicprocurementreview@cabinetoffice.gov.uk](mailto:publicprocurementreview@cabinetoffice.gov.uk)

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>