

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/009047-2026>

Award

Refrigeration Maintenance/Restricted/Pro/2023

THE OPEN UNIVERSITY

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-009047

Procurement identifier (OCID): ocds-h6vhtk-06146b

Published 2 February 2026, 2:59pm

Scope

Reference

OUPA10912

Description

Modification of contract to facilitate the supply and install of two Daiken chiller units within the OU laboratory facilities

Contract 1

Supplier

- JCW ENERGY SERVICES LIMITED

Contract value

- £400,000 excluding VAT
- £480,000 including VAT

Above the relevant threshold

Earliest date the contract will be signed

4 March 2026

Contract dates (estimated)

- 5 March 2026 to 31 March 2027
- 1 year, 27 days

Main procurement category

Goods

CPV classifications

- 42513000 - Refrigerating and freezing equipment

Contract locations

- UKJ12 - Milton Keynes

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

- Single supplier - technical reasons
- Additional or repeat goods, services or works - extension or partial replacement

This is a modification of contract with JCW Energy Services, awarded on 18 March 2024.

The existing chillers setup at the OU facility comprises two Daikin units operating in a lead/lag configuration. This tandem operation ensures efficient load sharing and redundancy, with one chiller acting as the primary unit and the second engaging as demand increases. The chillers are integrated into a process cooling system that supports critical laboratory equipment, where uninterrupted and precise temperature control is essential.

Given the proprietary controls and communication protocols between the existing Daikin chillers, selecting Daikin for any replacement or expansion is crucial. This ensures seamless integration, maintains system reliability, and avoids compatibility issues that could compromise the performance of the labs.

As JCW are the incumbent maintenance contractor, they are familiar with the system, controls and pipework and the cause and effect of removing one unit and running the service only on the other unit. They are also best placed to ensure the installation of the new unit is compatible with the building system and they will be fully responsible for the ongoing maintenance of the unit during the initial warranty period, as well as outside the warranty period. (There will be no issues over who will be responsible for what if a third party contractor supplies and installs the new chiller).

The building houses laboratories that have high value equipment and long term research that can not be interrupted by changes in the temperature of the laboratory environment. By using JCW to replace the existing chiller and the second chiller in 6 to 12 months' time, will significantly reduce the risks to system failure and ongoing research.

Supplier

JCW ENERGY SERVICES LIMITED

- Companies House: 08831030
- Public Procurement Organisation Number: PXWX-5258-JGZQ

7 Saxon Way

Melbourn

SG8 6DN

United Kingdom

Email: gemma.holmes@jcwes.com

Website: <http://www.jcwes.com>

Region: UKH12 - Cambridgeshire CC

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

THE OPEN UNIVERSITY

- Charity Commission (England and Wales): RC000391
- Public Procurement Organisation Number: PYNW-6296-ZJQQ

Walton Hall

Milton Keynes

MK7 6AA

United Kingdom

Email: finance-tenders@open.ac.uk

Region: UKJ12 - Milton Keynes

Organisation type: Public authority - sub-central government