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Award

Contracting a Housing Management System for FY 2025/26 up to FY 2030/31

Royal Borough of Greenwich

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-009047

Procurement identifier (OCID): ocids-h6vhtk-04ec4e

Published 12 March 2025, 3:42pm

Scope

Description

RBG intends to award a contract to NEC Software Solutions UK Ltd (company registration number 968498) for the provision of a housing management system, NEC Housing, for a period of 5 years commencing 01/04/2025.

To note that the call-off contract will be awarded via the Crown Commercial Services framework (Lot 3, RM6259), which supports Direct Award without further competition, has no order value restrictions and is compliant with RBG's procurement practices.

To note that the total cost of the contract will be approximately £2,200,000, comprised of five annual charges of ~£440,000.

To note that the system, NEC Housing (previously named Northgate Public Services), is already in use as the incumbent housing management system. There is no immediate possibility of replacement and the system is vital to BAU.

Contract 1. Contracting a Housing Management System for FY 2025/26 up to FY 2030/31

Supplier

- [NEC SOFTWARE SOLUTIONS UK LIMITED](#)

Contract value

- £2,200,000 excluding VAT
- £2,640,000 including VAT

Above the relevant threshold

Earliest date the contract will be signed

31 March 2025

Contract dates (estimated)

- 1 April 2025 to 31 March 2030
- 5 years

Main procurement category

Services

CPV classifications

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Single supplier - technical reasons

To note that the system, NEC Housing (previously named Northgate Public Services), is already in use as the incumbent housing management system. There is no immediate possibility of replacement and the system is vital to BAU.

Supplier

NEC SOFTWARE SOLUTIONS UK LIMITED

- Companies House: 00968498
- Public Procurement Organisation Number: PHXX-6931-VYBP

1st Floor, Imex Centre

Hemel Hempstead

HP2 7DX

United Kingdom

Email: psbidmgmt@necsws.com

Website: <https://www.necsws.com>

Region: UKH23 - Hertfordshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Contracting a Housing Management System for FY 2025/26 up to FY 2030/31

Contracting authority

Royal Borough of Greenwich

- Public Procurement Organisation Number: PXBB-6689-HZVL

The Woolwich Centre, 35 Wellington Street

London

SE18 6HQ

United Kingdom

Email: procurement@royalgreenwich.gov.uk

Region: UKI51 - Bexley and Greenwich

Organisation type: Public authority - sub-central government