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Not applicable

## **OG -Customer Insight Research - PP1066**

Orbit Group Limited

F14: Notice for changes or additional information

Notice identifier: 2024/S 000-009035

Procurement identifier (OCID): ocds-h6vhtk-04482b

Published 20 March 2024, 2:28pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Orbit Group Limited

Garden Court, Harry Weston Road, Binley Business Park

Coventry

CV3 2SU

#### **Contact**

Mr Kieron finnegan

#### **Email**

[group.tenders@orbit.org.uk](mailto:group.tenders@orbit.org.uk)

#### **Telephone**

+44 8006781221

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://procontract.due-north.com>

Buyer's address

<http://www.orbit.org.uk>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

OG -Customer Insight Research - PP1066

Reference number

DN715463

#### **II.1.2) Main CPV code**

- 79310000 - Market research services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Orbit is looking to procure the services of a Market Research Society Approved Provider to assist with delivery of its Customer Insight Research Programme. The work will incorporate delivery of 3 separate projects per year with the provider delivering an agreed number of indepth telephone interviews with Orbit customers. Tenderers are requested to study this specification document in detail to ensure that the requirements can be met and also reflected in your Pricing Schedule.

The contract for the provision of the service is expected to commence June 2024 with the exact dates to be agreed depending on the agreement between the successful provider and Orbit.

The Contract will be awarded for a period of two years with potential for a one-year extension.

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## **Section VI. Complementary information**

### **VI.6) Original notice reference**

Notice number: [2024/S 000-008049](#)

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## Section VII. Changes

### VII.1.2) Text to be corrected in the original notice

Section number

I.3

Place of text to be modified

Communication

Instead of

Text

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.orbit.org.uk](http://www.orbit.org.uk)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.orbit.org.uk](http://www.orbit.org.uk)

Read

Text

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