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Not applicable

NESO Payroll Services Procurement Event

NATIONAL GRID UK LIMITED

F14: Notice for changes or additional information

Notice identifier: 2024/S 000-009006

Procurement identifier (OCID): ocds-h6vhtk-04464b

Published 20 March 2024, 1:00pm

Section I: Contracting authority/entity

I.1) Name and addresses

NATIONAL GRID UK LIMITED

Grand Buildings,1-3 Strand

LONDON

WC2N5EH

Contact

Cait Williams

Email

caitlin.williams@nationalgrid.com

Country

United Kingdom

Region code

UKI32 - Westminster

Companies House

04031152

Internet address(es)

Main address

www.nationalgrid.com

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NESO Payroll Services Procurement Event

II.1.2) Main CPV code

- 79211110 - Payroll management services

II.1.3) Type of contract

Services

II.1.4) Short description

As of July 2024, National Energy System Operator Limited (NESO) will no longer be a part of the National Grid group, resulting in the need to separate what are currently shared processes and functions. The strategic decision has been made that NESO shall deliver its payroll services through a Managed Service Provider (MSP), and we are therefore seeking a world class leader to manage this process for our growing number of employees (currently ~2000 staff increasing to ~2500 by 2025). The scope of the project will encompass the following activities:

The design and blueprinting of a solution that adheres to IT policy, including DR&S (Digital Risk and Security) and controls compliance.

To ensure any solution aligns with longer term IT strategy.

To provide the design of a fully integrated solution with other IT components and that of

3rd parties.

To ensure all remaining data can be suitably managed (archived/migrated)

To ensure plans are in place to ensure a seamless migration will minimally impact to end users.

To design a world class solution that allows flexibility and is dynamic by nature.

To design a simplified and more automated solution, enhancing customer experience by providing an intuitive, user-friendly gateway.

To ensure state of the art reporting and auditing capabilities.

To enable rationalisation and the future streamlining of process.

To ensure the required level of controls can be applied to assure UK compliance and business controls including business assurance; compliance; risk management; prevention of financial crime; business continuity; internal audit:

ISO27001 - Information security management

ISO27017 - Cloud services security

ISO27018 - Personally Identifiable Information (PII) cloud services security

SOC1 Type II - Customer financial reporting internal controls.

Data privacy and protection; GDPR adherence

Network architecture and infrastructure, information security and disaster recovery

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2024/S 000-007312](#)

Section VII. Changes

VII.1) Information to be changed or added

VII.2) Other additional information

The purpose of the PIN is for information purposes only to flag up a future opportunity that will be advertised only through the Achilles UVDB qualification system.

There will be no further publication on Find a Tender in relation to this opportunity as the procurement will be run through the qualification system, and references to a "Contract Notice" should be read as referring to an advert on UVDB (subject to the query below on dates) and not a Find a Tender contract notice.

Expressions of interest to NESO are requested for information purposes only and a failure to express interest will not prevent someone who is properly registered on UVDB from participating by responding to the opportunity that is advertised through that qualification system.

While the notice provides a contact point at Achilles, it is the sole responsibility of each interested supplier to ensure that it is properly registered on UVDB on time and NESO accepts no responsibility for any failure to register on time regardless of the reasons for that.

Please ensure you are registered on the Achilles UVDB against the codes detailed below by close of play Friday 5th April 2024

- 2.6.29.0 Personnel/Human Resources Services
- 2.6.29.1 Payroll Administration