This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/008974-2022">https://www.find-tender.service.gov.uk/Notice/008974-2022</a>

Contract

# PROVISION OF ANNUAL USER SATISFACTION SURVEYS ON BEHALF OF STRATEGIC DEVELOPMENT, TASKING & CO-ORDINATION COMMAND

**Durham Constabulary** 

F03: Contract award notice

Notice identifier: 2022/S 000-008974

Procurement identifier (OCID): ocds-h6vhtk-0329a9

Published 4 April 2022, 12:50pm

# **Section I: Contracting authority**

# I.1) Name and addresses

**Durham Constabulary** 

Police Headquarters, Aykley Heads

**DURHAM** 

DH15TT

#### Contact

Reece Jackson

#### **Email**

reece.jackson@durham.police.uk

#### **Telephone**

+44 1913752373

# Country

**United Kingdom** 

# Region code

UKC - North East (England)

# Internet address(es)

Main address

https://www.durham.police.uk/Home.aspx

# I.4) Type of the contracting authority

Body governed by public law

# I.5) Main activity

Public order and safety

# **Section II: Object**

# II.1) Scope of the procurement

II.1.1) Title

PROVISION OF ANNUAL USER SATISFACTION SURVEYS ON BEHALF OF STRATEGIC DEVELOPMENT, TASKING & CO-ORDINATION COMMAND

Reference number

48602 - DPCC5

# II.1.2) Main CPV code

• 73210000 - Research consultancy services

# II.1.3) Type of contract

Services

# II.1.4) Short description

Contract been awarded.

# II.1.6) Information about lots

This contract is divided into lots: No

# II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £150,000

# II.2) Description

#### II.2.3) Place of performance

**NUTS** codes

• UKC - North East (England)

# II.2.4) Description of the procurement

Provision of Annual User Satisfaction Surveys on behalf of Strategic Development, Tasking & Co-Ordination Command.

#### II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 60

Price - Weighting: 40

# II.2.11) Information about options

Options: Yes

Description of options

One year extension available.

# Section IV. Procedure

# **IV.1) Description**

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

• The procurement falls outside the scope of application of the regulations

**Explanation:** 

Value and timescales.

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

# Section V. Award of contract

A contract/lot is awarded: Yes

# V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

4 April 2022

#### V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

Social and Market Strategic Research Ltd

108 Beverley Road, Hull, East Yorkshire, HU3 1YA

HU3 1YA

Email

Hull

dhornby@smsr.co.uk

Telephone

+44 7971911273

Country

**United Kingdom** 

**NUTS** code

• UKC - North East (England)

Internet address

www.smsr.co.uk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £150,000

Total value of the contract/lot: £150,000

# Section VI. Complementary information

# VI.4) Procedures for review

VI.4.1) Review body

Durham Constabulary (PCC)

Durham

Country

United Kingdom