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Contract

## **PROVISION OF ANNUAL USER SATISFACTION SURVEYS ON BEHALF OF STRATEGIC DEVELOPMENT, TASKING & CO-ORDINATION COMMAND**

Durham Constabulary

F03: Contract award notice

Notice identifier: 2022/S 000-008974

Procurement identifier (OCID): ocds-h6vhtk-0329a9

Published 4 April 2022, 12:50pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Durham Constabulary

Police Headquarters, Aykley Heads

DURHAM

DH15TT

#### **Contact**

Reece Jackson

#### **Email**

[reece.jackson@durham.police.uk](mailto:reece.jackson@durham.police.uk)

#### **Telephone**

+44 1913752373

**Country**

United Kingdom

**Region code**

UKC - North East (England)

**Internet address(es)**

Main address

<https://www.durham.police.uk/Home.aspx>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

PROVISION OF ANNUAL USER SATISFACTION SURVEYS ON BEHALF OF  
STRATEGIC DEVELOPMENT, TASKING & CO-ORDINATION COMMAND

Reference number

48602 - DPCC5

**II.1.2) Main CPV code**

- 73210000 - Research consultancy services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Contract been awarded.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £150,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)

#### **II.2.4) Description of the procurement**

Provision of Annual User Satisfaction Surveys on behalf of Strategic Development, Tasking & Co-Ordination Command.

#### **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 60

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: Yes

Description of options

One year extension available.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Value and timescales.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 April 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Social and Market Strategic Research Ltd

108 Beverley Road, Hull, East Yorkshire, HU3 1YA

Hull

HU3 1YA

Email

[dhornby@smsr.co.uk](mailto:dhornby@smsr.co.uk)

Telephone

+44 7971911273

Country

United Kingdom

NUTS code

- UKC - North East (England)

Internet address

[www.smsr.co.uk](http://www.smsr.co.uk)

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £150,000

Total value of the contract/lot: £150,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Durham Constabulary (PCC)

Durham

Country

United Kingdom