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Contract

Retail Services

Ministry of Justice

F03: Contract award notice

Notice identifier: 2022/S 000-008962

Procurement identifier (OCID): ocds-h6vhtk-0287ec

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Section I: Contracting authority

I.1) Name and addresses

Ministry of Justice

102 Petty France

London

SW1H 9AJ

Email

Kevin.McGilvray@justice.gov.uk

Telephone

+44 02033343555

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://ministryofjusticecommercial.bravosolution.co.uk>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Retail Services

II.1.2) Main CPV code

- 15000000 - Food, beverages, tobacco and related products

II.1.3) Type of contract

Supplies

II.1.4) Short description

HM Prison and Probation Service (HMPPS) Prison Retail Service provides approximately

80,000 prisoners with the means to order goods (fresh and frozen food, ambient food and non-foods e.g. toiletries) using their own funds. The contract is a key operational service in maintaining a stable environment and supports the HMPPS decency agenda, which focuses on normalising aspects of prison life to prepare eligible prisoners for release.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £375,000,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

various locations across England and Wales

II.2.4) Description of the procurement

HM Prison and Probation Service (HMPPS) Prison Retail Service provides approximately 80,000 prisoners with the means to order goods (fresh and frozen food, ambient food and non-foods e.g. toiletries) using their own funds. The contract is a key operational service in maintaining a stable environment and supports the HMPPS decency agenda, which focuses on normalising aspects of prison life to prepare eligible prisoners for release.

The current solution is provided as part of a nationally managed service providing wholesale goods, logistics/fleet, rehabilitation of prisoners and the management of multiple workshops. At the time of the ITT there will be 18 prison workshops but this is expected to rise over term of contract; these are located within prisons and utilise a minimum of 520 prisoners to pick, pack and despatch an estimated 66,000 orders a week.

This project is looking at the re-procurement of the service and would like to hear from interested parties capable of providing the wholesale goods and/or the management of multiple workshops.

The primary objective of the service is to meet the demands of the paying customer, providing a range of goods at prices comparable to that of convenience store retailers and responsive to the changing population demographics and external influences (e.g. healthy eating campaigns).

The service aims to deliver orders in a timely, efficient manner while ensuring that prison security policies (national or local) are never contravened.

A key aim of the service is that it is self-financing and that the service overheads are covered through the cost of sales. The service must not exploit the customer (prisoner) population and instead should be an opportunity both to play a key role in the operation of a prison environment whilst providing opportunities for re-skilling and resettlement on release (e.g. job interviews, offers of work).

The information contained in this notice is indicative of current thinking and subject to change.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-000166](#)

Section V. Award of contract

Title

Retail Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 March 2022

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

DHL Supply Chain Ltd

Milton Keynes

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £375,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Ministry of Justice

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Country

United Kingdom