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Award

BT Digital Switchover from PSTN

Royal Borough of Greenwich

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-008935

Procurement identifier (OCID): ocids-h6vhtk-04ec08

Published 12 March 2025, 11:43am

Scope

Reference

SPS 2851

Description

BT's Public Service Telephone Network (PTSN) is being switched off (this is a global network change). The old copper lines are no longer available to buy as they are no longer sustainable and the equipment (switches etc) which supports the older infrastructure is no longer available for repairs or replacements. The switch off deadline for businesses is 31/12/2025. However, BT need to know which lines need to be migrated over to Pre Digital Phone Lines (PDPL) where current operating systems etc do not currently work with a fibre line, by the 31 March 2025 and want to start to move lines that can be migrated now.

This contract will be to ensure continuity for RBG's connections to fibre and PDPL lines, this includes telephone and Broadband connections in use across the whole of the RBG estate (including and not limited to; major & satellite sites, sheltered housing, Greenwich Living Options (GLO) units, lift emergency lines, boiler rooms, parking meters etc).

Contract 1. BT Digital Switchover from PSTN

Supplier

- [BRITISH TELECOMMUNICATIONS PUBLIC LIMITED COMPANY](#)

Contract value

- £800,000 excluding VAT
- £960,000 including VAT

Above the relevant threshold

Earliest date the contract will be signed

31 March 2025

Contract dates (estimated)

- 1 April 2025 to 31 March 2027
- 2 years

Main procurement category

Services

CPV classifications

- 32412100 - Telecommunications network
- 32416000 - ISDN network
- 64000000 - Postal and telecommunications services

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Single supplier - technical reasons

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If we do not proceed with the contract and the migration of lines, when the lines are switched

off there will be no fallback solution for RBG and this will have a major impact on services and residents.

Supplier

BRITISH TELECOMMUNICATIONS PUBLIC LIMITED COMPANY

- Companies House: 01800000
- Public Procurement Organisation Number: PRYC-1538-TGMN

1 Braham Street

London

E1 8EE

United Kingdom

Email: ccsframeworks@bt.com

Website: <http://www.bt.com>

Region: UKI42 - Tower Hamlets

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. BT Digital Switchover from PSTN

Contracting authority

Royal Borough of Greenwich

- Public Procurement Organisation Number: PXBB-6689-HZVL

The Woolwich Centre, 35 Wellington Street

London

SE18 6HQ

United Kingdom

Email: procurement@royalgreenwich.gov.uk

Region: UKI51 - Bexley and Greenwich

Organisation type: Public authority - sub-central government