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Planning

Insurance and Related Services 5

Crown Commercial Service

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-008923

Procurement identifier (OCID): ocds-h6vhtk-05ceec ([view related notices](#))

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Scope

Reference

RM6406

Description

Insurance Services 5 will follow earlier iterations in offering value for money and compliant access to insurance services provided by brokers, insurers and claims management companies in a highly regulated market. Services will be offered to the whole of the public sector to enable the sourcing of all aspects of insurance services, including but not limited to: brokerage advice, insurance cover, claims management services. Management of insurance and risk management programmes. Ranging from complex combined business insurance programmes to one off renewals and urgent insurance coverage.

Total value (estimated)

- £500,000,000 excluding VAT
- £600,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 4 August 2027 to 3 August 2031
- 4 years

Main procurement category

Services

CPV classifications

- 66000000 - Financial and insurance services
- 66510000 - Insurance services
- 66512000 - Accident and health insurance services
- 66513000 - Legal insurance and all-risk insurance services
- 66513100 - Legal expenses insurance services
- 66514000 - Freight insurance and Insurance services relating to transport
- 66514100 - Insurance related to Transport
- 66514110 - Motor vehicle insurance services
- 66514120 - Marine, aviation and other transport insurance services

- 66514130 - Railway insurance services
- 66514140 - Aircraft insurance services
- 66514150 - Vessel insurance services
- 66515000 - Damage or loss insurance services
- 66515100 - Fire insurance services
- 66515200 - Property insurance services
- 66515300 - Weather and financial loss insurance services
- 66515400 - Weather-related insurance services
- 66515410 - Financial loss insurance services
- 66515411 - Pecuniary loss insurance services
- 66516000 - Liability insurance services
- 66516100 - Motor vehicle liability insurance services
- 66516200 - Aircraft liability insurance services
- 66516300 - Vessel liability insurance services
- 66516400 - General liability insurance services
- 66516500 - Professional liability insurance services
- 66517300 - Risk management insurance services
- 66519000 - Engineering, auxiliary, average, loss, actuarial and salvage insurance services
- 66519200 - Engineering insurance services
- 66519310 - Insurance consultancy services
- 66519500 - Loss adjustment services
- 66519600 - Actuarial services
- 79100000 - Legal services

- 79200000 - Accounting, auditing and fiscal services
- 79212000 - Auditing services

Contract locations

- UK - United Kingdom
- GG - Guernsey
- IM - Isle of Man
- JE - Jersey

Engagement

Engagement deadline

31 December 2026

Engagement process description

We will be hosting an initial Pre Market Engagement session to share with the market the outline plans for the Insurance & Related Services 5 framework. The session will give an overview of the requirements and invite feedback (commercially confidential where appropriate) to assist shaping the service offering from the most innovative solutions in the market to ensure maximum value for the nation throughout the life of the framework.

Customer Engagement will start from March 2026:

Insurance Customers:

Insurance Customer Engagement Session 1 - Wednesday 18th March 11.00am-12.00pm

Insurance Customer Engagement Session 2 - Wednesday 1st April 14.00-15.00

Insurance Customer Engagement Session 3 - Wednesday 15th April 14.00-15.00

Claims Customers:

Claims Customer Engagement Session 1 - Wednesday 8th April 11am-12pm

Claims Customer Engagement Session 2 - Wednesday 22nd April 11.30am-12.30pm

To register your interest contact insurance-services-5@crowncommercial.gov.uk with "RM6406 Insurance and Related Services 5 Customer Engagement" in the subject line.

Supplier engagement will start from February 2026:

Insurance Suppliers, Consultants & Brokers

Insurance PME Session 1 - Wednesday 11th February 14.00-15.00

Insurance PME Session 2 - Wednesday 25th February 14.00-15.00

Insurance PME Session 3 - Wednesday 11th March 11am-12pm

Claims Suppliers

Claims PME Session 1 - Wednesday 18th February 14.00-15.00

Claims PME Session 2 - Wednesday 4th March 11am-12pm

To register your interest contact insurance-services-5@crowncommercial.gov.uk with "RM6406 Insurance and Related Services 5 Supplier Engagement" in the subject line.

Further sessions with interested parties and more in depth market engagement sessions will follow.

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

3 February 2027

Procedure

Special regime

Concession

Contracting authority

Crown Commercial Service

- Public Procurement Organisation Number: PBZB-4962-TVLR

9th Floor, The Capital, Old Hall Street

Liverpool

L3 9PP

United Kingdom

Telephone: +44 3454102222

Email: supplier@crowcommercial.gov.uk

Website: <https://www.gov.uk/ccs>

Region: UKD72 - Liverpool

Organisation type: Public authority - central government