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Planning

## **CR: Care Management Systems (CMS) improvement**

Department for Education

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-008923

Procurement identifier (OCID): ocids-h6vhtk-03b68a

Published 28 March 2023, 10:54am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Department for Education

Sanctuary Buildings, 20, Great Smith Street

London

SW1P 3BT

#### **Email**

[James.DREW@education.gov.uk](mailto:James.DREW@education.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

#### **Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/department-for-education>

### **I.3) Communication**

Additional information can be obtained from the above-mentioned address

### **I.4) Type of the contracting authority**

Ministry or any other national or federal authority

### **I.5) Main activity**

Education

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## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

CR: Care Management Systems (CMS) improvement

#### II.1.2) Main CPV code

- 72220000 - Systems and technical consultancy services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

The purpose of this PIN is to initiate market consultation and is not being used as a call for competition. The PIN is intended to:

1. Raise awareness with the market of a potential future procurement process and to enable time for organisations to begin early discussions with the Department and each other as to how they may be able to deliver any future contract.
2. Inform the market that the Department will be undertaking market consultation activity during the coming weeks, to gather information about the supply market; to explore potential delivery models and associated benefits of those models; and to inform its understanding of the risks and issues relevant to managing transition to, and mobilisation of, any new service arrangements.

This will consist of an event between interested suppliers and the Department. We aim for this event to take place in w/c 17 April and intend it to be both online and face to face. If you are interested, please contact [James.Drew@education.gov.uk](mailto:James.Drew@education.gov.uk) to arrange an invitation to the event. We intend to share the outcomes from the main session with all potential suppliers following the conclusion of the consultation period.

The services relate to the Department's aim to gather information for a potential procurement process related to the work on improving case management systems in children's social care. The high level objectives are likely to be:

- a. develop a compelling vision for case management which the department, LAs, and both current and potential providers can unite around.

- b. embody this in a set of standards and minimum functionalities (“CMS standards”) for case management system products to adhere to at a point in the future.
- c. produce a credible and achievable implementation plan to secure (phased) adherence to those standards
- d. develop proposals for how standards should be maintained and developed beyond the life of this contract, notably how the ongoing evolution of these standards should be governed, and how the institutional apparatus for standard development and implementation should be made financially sustainable.

#### **II.1.5) Estimated total value**

Value excluding VAT: £250,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48810000 - Information systems
- 72222300 - Information technology services
- 85300000 - Social work and related services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

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The services relate to the Department's aim to gather information for a potential procurement process related to the work on improving case management systems in children's social care. The high level objectives are likely to be:

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- c. produce a credible and achievable implementation plan to secure (phased) adherence to those standards
- d. develop proposals for how standards should be maintained and developed beyond the life of this contract, notably how the ongoing evolution of these standards should be governed, and how the institutional apparatus for standard development and implementation should be made financially sustainable.

### **II.3) Estimated date of publication of contract notice**

28 March 2023

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## Section VI. Complementary information

### VI.3) Additional information

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2. Inform the market that the Department will be undertaking market consultation activity during the coming weeks, to gather information about the supply market; to explore potential delivery models and associated benefits of those models; and to inform its understanding of the risks and issues relevant to managing transition to, and mobilisation of, any new service arrangements. This will consist of a virtual event via MS Teams between interested suppliers and the Department. We aim for this event to take place April 2023.

If you are interested, please contact [James.Drew@education.gov.uk](mailto:James.Drew@education.gov.uk) to arrange an invitation to the event. We intend to share the outcomes from the main session with all potential suppliers following the conclusion of the consultation period.

The services relate to the Department's aim to gather information for a potential procurement process related to the work on improving case management system in children's social care. The high level objectives are likely to be:

- a. develop a compelling vision for case management which the department, LAs, and both current and potential providers can unite around.
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