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Tender

Bespoke Housing Caretaker / Estate Services Training

Birmingham City Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-008919

Procurement identifier (OCID): ocds-h6vhtk-061424

Published 2 February 2026, 12:32pm

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Scope

Reference

PQ0459_2026

Description

Birmingham City Council (the Council) invites potential suppliers to submit quotes for Bespoke Housing Caretaker / Estate Services Training

1.1 A training provider is required to plan and deliver bespoke caretaking and estate services training; specifically designed to meet the requirements of Caretaking staff working in and around our high and low rise Housing blocks as follows.

a) To provide training to 20 - 30 Estate Caretakers in the first 12 months and up to 30 Estate Caretakers during the following 2 years in specific cleaning techniques and customer service to fulfil the demands of our service requirements. This training should include a Level 1 in Practical Cleaning Skills, Level 2 in Health and Safety, Level 2 in Infection Prevention and Control, and a Level 2 in COSHH.

This training program is to be delivered within a period of 3 months based on day release to the training provider one day per week.

b) To provide training to 57 (total) Neighbourhood and Area Caretakers in the first 24 months and up to This training should include a Level 2 In Coshh, Level 2 in Health and Safety and practical cleaning skills. This training program is to be delivered over 4 days within a period of 2 or 4 weeks based on day release to the training provider one day per week.

c) To provide training to up to 20 Housing Officers and Housing managers This training should include a Level 2 In Coshh, Level 2 in Health And Safety and practical cleaning skills. Training to be delivered between an accessible/suitable venue identified by the training provider and the Various work locations on our Estates across Birmingham.

The Council will be using its free to use e-tendering system (in-tend) for the administration of this procurement process and potential suppliers must register with the system to be able to express an interest. If you wish to express an interest in this opportunity please click on the following link to access <https://in-tendhost.co.uk/birminghamcc/> and submit your details to register. You will then be able to login and download all relevant quotation documentation.

If you are unable to register with In-tend or have any questions or problems on how to use this web site please either email us at: cps@birmingham.gov.uk.

Your completed tender submission should be returned by 12:00 (noon) on 25 February 2026 via the 'in-tend' system <https://in-tendhost.co.uk/birminghamcc>

Total value (estimated)

- £150,000 excluding VAT

- £180,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 March 2026 to 28 February 2029
- 3 years

Main procurement category

Services

CPV classifications

- 79632000 - Personnel-training services
- 80500000 - Training services
- 80510000 - Specialist training services
- 80530000 - Vocational training services

Contract locations

- UKG31 - Birmingham

Submission

Enquiry deadline

18 February 2026, 12:00pm

Tender submission deadline

25 February 2026, 12:00pm

Submission address and any special instructions

<https://in-tendhost.co.uk/birminghamcc/>

Tenders may be submitted electronically

Yes

Award criteria

The award of contract will be based on the Most Advantageous Tender (MAT) offer received. The award criteria carries a total weighting of 100%, this is split between the following sections: The overall weighting for the quality criteria is 70%. The overall weighting for the price criteria is 30% For full details please refer to the procurement documents.

Procedure

Procedure type

Below threshold - open competition

Contracting authority

Birmingham City Council

- Public Procurement Organisation Number: PCJJ-4826-QMLZ

Council House, 1 Victoria Square

Birmingham

B1 1BB

United Kingdom

Contact name: Commercial and Procurement Services

Email: etendering@birmingham.gov.uk

Website: <https://in-tendhost.co.uk/birminghamcc/>

Region: UKG31 - Birmingham

Organisation type: Public authority - sub-central government