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Tender

## **Mental Health Accommodation**

Essex County Council

F02: Contract notice

Notice identifier: 2022/S 000-008914

Procurement identifier (OCID): ocds-h6vhtk-03296d

Published 1 April 2022, 5:58pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Essex County Council

County Hall, Market Road

Chelmsford

CM1 1QH

#### **Contact**

Ms Celine Couston

#### **Email**

[celine.couston@essex.gov.uk](mailto:celine.couston@essex.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKH3 - Essex

**Internet address(es)**

Main address

<https://www.essex.gov.uk/>

Buyer's address

<https://www.essex.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Register>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Register>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Mental Health Accommodation

Reference number

DN600944

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

ECC and partners have ambitious plans for its new model of Mental Health Supported Accommodation, to develop an integrated health and social care response to meet the needs of individual who require supported accommodation. A comprehensive review of the health and social care system as a whole for supporting people with mental health needs has been undertaken. The numbers of people requiring support with complex needs has increased over recent years and traditional approaches to supported accommodation and reliance on residential provision for people with complex needs do not deliver the outcomes that people tell us support their recovery

This Mental Health Accommodation Specification sets out the requirements for enabling people who require support in a Supported Living setting to achieve their outcomes and aspirations by building upon their strengths, skills and knowledge and ensuring they are directing their care and support plans.

Based on broad stakeholder engagement and co-produced with individuals with lived experience, ECC is procuring a range of provision at different Tiers to support the differing needs of People with Mental Health needs across Essex who require support in accommodation.

The new model reflects the need for a system change to broaden the provision to match more complex needs to the best recovery settings, and to reduce the number of people placed outside of the County boundary.

There will be four service levels complementing a whole system change, which include Intensive Assessment Beds and support in the community:

? Intensive Assessment Beds

? Complex (Tier 1)

? High (Tier 2)

? Medium and Low (Tier 3)

The implementation of the new model is starting in 2022 in the North East and West quadrant.

The ITT is composed of 4 lots covering the new services in the quadrants where the implementation is starting this year:

Lot 1 – Intensive Assessment Beds for North East and West

Lot 2 – Complex services for North East and West

Lot 3 – High, Medium and Low services for North East

Lot 4 - High, Medium and Low services for West

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### **II.2) Description**

#### **II.2.1) Title**

Lot 1 - Intensive Assessment Beds (IAB) North-East & West Essex

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKH3 - Essex

### **II.2.4) Description of the procurement**

The requirement is for six Intensive enablement beds located in North-East Essex, which will accept referrals from individuals who have connection with either North-East or West Essex. The six-bed provision located in the North-East Essex area will cover both areas.

The primary purpose of this service is to provide a safe, community-based setting for assessments to be undertaken for people ready for discharge from hospital settings, including Personality Disorder and rehabilitation units. Referrals may also be made from the community for people who do not need an inpatient-based assessments and or/treatment. Referrals will be managed a per the referral procedures which will be confirmed when contracts are awarded.

IAB services will be CQC registered and deliver regulated personal care tasks alongside mental health support where needed.

The service will provide an opportunity to ensure individuals are appropriately assessed to receive the right support, at the right time and in the right place and receive the right resources to meet their identified assessed needs once discharged from the scheme Comprehensive Care Act and community-based assessments undertaken within the IAB schemes are a key element of the new model for recovery in Mental Health Accommodation and this will be a new service within ECC.

The service will provide a community setting where individuals can be assessed to identify the best placement to support their recovery, avoiding hospital admission where possible.

The successful provider will be expected to work as part of a Multi-Disciplinary Team (MDT) which will be based on site.

The MDT will include Mental Health professionals and partners relevant to providing holistic support such as Drug and Alcohol and other community services.

The provider will have expertise and knowledge of accommodation-based services, keeping people safe while assessments are undertaken

Providers will need a robust understanding and knowledge of undertaking assessments and evaluating risk.

Providers are required to have an awareness and understanding of the new model for

Mental Health Supported Accommodation as they will be supporting referrals into other parts of the system and required to work collaboratively with other providers.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: Yes

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 2 - Complex (Tier 1) in North-East & West Essex

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKH3 - Essex

#### **II.2.4) Description of the procurement**

Complex (Tier 1) services are for people with complex mental health presentations who require a supported recovery setting to achieve their goals.

Specifically, this service:

? Will provide intensive support to people with complex presentations and chaotic behaviours, including personal care tasks where required.

? Supports the mental health of individuals which is liable to fluctuate, with a focus on assertive interventions and de-escalation of potential mental health crises.

? Requires that the provider will be expected to work with a Multi-Disciplinary Team (MDT) which will be based on site.

? Includes an MDT which will comprise mental health professionals and partners relevant to providing holistic support such as Drug and Alcohol and other community services.

? Must focus on the social determinants of mental health: economic and environmental factors such as discrimination and social exclusion; adverse early life experiences; poor education; unemployment and job insecurity; poverty, income inequality, poor housing quality and neighborhood deprivation; poor access to sufficient healthy food.

Essex County Council (ECC) will be responsible for all contracting arrangements as the commissioner for these services, which are jointly funded with North-East and West Essex Health partners.

Please note that Essex Partnership University Foundation Trust (EPUT) have the delegated authority to provide social care services for Mental Health.

Complex (Tier 1) services will be Care Quality Commission (CQC) registered with the ability to provide short stay accommodation and support for individuals.

The service will operate 7 days a week, 52 weeks a year (including Christmas and all Bank Holidays).

The service provider will have a flexible approach to manage demand and individuals' requirements and be willing to respond to changing pressures in the wider health and social care system.

Service will provide time limited intervention, through intensive support and assertive engagement which will be up to 6 months.

In general:

- ? Support must be person-centred, outcome and strengths-focused.
- ? The individual sets their own goals and is encouraged and supported to take the lead in their support planning and reviews of recovery progress.
- ? The provider supports individuals to focus on their strengths, help build their confidence and supports them to achieve greater independence.
- ? Encourages positive risk taking whilst ensuring safety through robust risk assessments.
- ? Uses technology to promote independence, informed choice and build coping strategies.

Specifically for Complex provision:

- ? Intensive Recovery focused support within a Psychologically Informed Environment (PIE) where possible.
- ? Provider working directly with an onsite MDT.
- ? Length of stay up to 6 months.
- ? Workforce highly skilled and include peers / experts by experience.
- ? Support able to engage and empower individuals with complex and serious mental health presentations.
- ? CQC registered and fully compliant with current guidance and all statutory requirements and ECC requirements.
- ? Personal care tasks may be needed, and the workforce should be fully trained in accordance with CQC requirements to deliver integrated personal care and support as required in support plans.
- ? Provider is connected to community resources.
- ? Provider will ensure individuals are engaged in meaningful activity that contributes to the achievement of their goals.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: Yes

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 3 - High, Medium or Low (Tier 2-3) North-East Essex

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKH3 - Essex

## II.2.4) Description of the procurement

High Needs (Tier 2) services are for individuals with high level mental health needs who require a supported recovery setting to achieve their aspirations by building upon their strengths, skills, and knowledge, and ensuring they are leading their support plans.

This service is not CQC registered.

The service will operate 7 days a week, 52 weeks a year (including Christmas and all Bank Holidays).

The service provider will have a flexible approach to manage demand and individuals' requirements and be willing to respond to changing pressures in the wider health and social care system.

The service will provide time limited intervention, through assertive engagement, the length of stay being based on individual needs. There will be a focus on supporting individuals to move out of the accommodation into mainstream housing as soon as they are able, and Individual Service Plans (ISP's) will be in place to support this.

Within High Needs Provision:

? Key working arrangements should be in place to deliver person-centred and outcomes focused recovery support.

? Individuals set their own goals and are supported to lead their support planning and personal progress reviews.

? The provider supports individuals to focus on their strengths, build their confidence

? and to maximise their recovery potential and independence.

? Community resources and local connections are in place to help individuals to

? access support.

? Positive risk taking is encouraged whilst ensuring safety through robust risk assessments.

? Technology is used to promote independence, inform choice and build practical coping strategies.

? Workforce will be highly skilled and include peers and experts by experience

? The support meets the needs of individuals with complex presentations.

? 24/7 staffing with waking night support as well as Concierge (to manage community  
? safety issues).

? The provider will actively support individuals to ensure they are engaged in meaningful activity that contributes to the achievement of their goals.

Providers will actively support individuals moving on, whether the person is stepping down into lower support accommodation (Tier 3) or into their mainstream accommodation. Some people may not require further support.

Providers must request a Care Co-ordinator review to assess and confirm the

move-on readiness of individuals at the point they are identified as ready and ensure move-on planning includes initial resettlement support arrangements and on-going support arrangements needed.

Medium to Low (tier 3) services are for people who require support to achieve their aspirations by building upon their strengths, skills and knowledge, and ensuring they take the lead in the development of their personal support plans and recovery progress.

These services support incremental independence for people who need a recovery setting, to help them develop the confidence, personal resilience, practical skills and Mental Health management strategies needed to underpin their recovery and wellbeing to help sustain independent move-on.

Although this service level is for people who have achieved or are close to achieving their personal recovery potential, an appropriate support response is needed to sustain progress and ensure that any signs of relapse are identified early and prevented from escalating.

Generally, much of the support needed will be to support independence and identify and access suitable housing options with individuals and help them consolidate their recovery to support their move on. Once housing options are identified and agreed, the support will focus on helping individuals plan their transition into independent housing and linking them to community services that are available to help them integrate and manage independently in the communities where they will be living.

Our ambition with this specification is to create clustered facilities with smaller properties within walking distance of a 'hub' which has staff on site and overnight support

The service will operate 7 days a week, 52 weeks a year (including Christmas and all Bank Holidays)

The service provider will have a flexible approach to manage demand and individuals' requirements and be willing to respond to changing pressures in the wider health and social care system.

The service will provide time limited intervention through assertive engagement, the length of stay being based on individual needs. There will be a focus on supporting individuals to move out of the accommodation into mainstream housing as soon as they are able.

Within Medium to Low needs provision:

? Support must be person-centred, outcome and recovery focused.

? The individual sets their own goals and leads their support planning and progress reviews.

? Individuals are supported to focus on their strengths, build their confidence, achieve their recovery potential, and maximise their independence.

? Individuals are supported to access community services and develop personal community networks.

? Individuals are actively encouraged and supported to engage in seeking employment or meaningful activity.

? Individuals are supported to apply positive risk taking in the context of safe and robust risk assessments.

? Web based systems and online services are integrated into support delivery to facilitate equal access to online opportunities and systems e.g. benefits and job applications, and to integrate online support into personal coping strategies.

Providers will actively support people moving into their mainstream accommodation via an agreed package of support.

Providers must alert an individual's EPUT Care Co-ordinator at the point they and the individual agree they are ready to move on from supported accommodation.

Essex County Council is the commissioner for both these services, which are jointly funded with North-East and West Essex Health partners and will be responsible for all contracting arrangements.

Please note that Essex Partnership University Foundation Trust (EPUT) have the delegated authority to provide social care services for Mental Health.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: Yes

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 4 - High, Medium or Low (Tier 2-3) West Essex

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKH3 - Essex

#### **II.2.4) Description of the procurement**

High Needs (Tier 2) services are for individuals with high level mental health needs who require a supported recovery setting to achieve their aspirations by building upon their strengths, skills, and knowledge, and ensuring they are leading their support plans.

This service is not CQC registered.

The service will operate 7 days a week, 52 weeks a year (including Christmas and all Bank Holidays).

The service provider will have a flexible approach to manage demand and individuals' requirements and be willing to respond to changing pressures in the wider health and social care system.

The service will provide time limited intervention, through assertive engagement, the length of stay being based on individual needs. There will be a focus on supporting individuals to move out of the accommodation into mainstream housing as soon as they are able, and Individual Service Plans (ISP's) will be in place to support this.

Within High Needs Provision:

? Key working arrangements should be in place to deliver person-centred and outcomes focused recovery support.

? Individuals set their own goals and are supported to lead their support planning and personal progress reviews.

? The provider supports individuals to focus on their strengths, build their confidence

? and to maximise their recovery potential and independence.

? Community resources and local connections are in place to help individuals to

? access support.

? Positive risk taking is encouraged whilst ensuring safety through robust risk assessments.

? Technology is used to promote independence, inform choice and build practical coping

strategies.

? Workforce will be highly skilled and include peers and experts by experience

? The support meets the needs of individuals with complex presentations.

? 24/7 staffing with waking night support as well as Concierge (to manage community

? safety issues).

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Providers must request a Care Co-ordinator review to assess and confirm the

move-on readiness of individuals at the point they are identified as ready and ensure move-on planning includes initial resettlement support arrangements and on-going support arrangements needed.

Medium to Low (tier 3) services are for people who require support to achieve their aspirations by building upon their strengths, skills and knowledge, and ensuring they take the lead in the development of their personal support plans and recovery progress.

These services support incremental independence for people who need a recovery setting, to help them develop the confidence, personal resilience, practical skills and Mental Health management strategies needed to underpin their recovery and wellbeing to help sustain independent move-on.

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The service will provide time limited intervention through assertive engagement, the length of stay being based on individual needs. There will be a focus on supporting individuals to move out of the accommodation into mainstream housing as soon as they are able.

Within Medium to Low needs provision:

? Support must be person-centred, outcome and recovery focused.

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? Individuals are supported to focus on their strengths, build their confidence, achieve their recovery potential, and maximise their independence.

? Individuals are supported to access community services and develop personal community networks.

? Individuals are actively encouraged and supported to engage in seeking employment or meaningful activity.

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Duration in months

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No

#### **II.2.10) Information about variants**

Variants will be accepted: Yes

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

13 May 2022

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 4 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

1 April 2022

Local time

6:00pm

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court, Royal Courts of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom