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Award

Recommissioning of Victim Support Services, comprising, IDVA, ISVA, DA Perpetrator Programme & Early Intervention & Prevention

West Mercia Police and Crime Commissioner

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-008910

Procurement identifier (OCID): ocids-h6vhtk-0508d8 ([view related notices](#))

Published 2 February 2026, 12:19pm

Scope

Reference

11700

Description

PLEASE NOTE: this No.6 Contract Award Notice is an update to the previous No. 6 notices, ref. 2026/S 000-000735 & 2026/S 000-004695, as the Commissioner has elected to extended the standstill period for Lot 2 - IDVA ONLY, for a further period and is now due to expire 11th February 2026.

Lot 1 - ISVA award remains as per notice ref. 2026/S 000-004695.

Lot 3 - DAPP award remains as per notice ref. 2026/S 000-000735.

Under section 143 of the Anti-social Behaviour, Crime and Policing Act 2014, Police and Crime Commissioner's (PCC's) were given wide ranging powers to commission or provide

victim services and are able to use Ministry of Justice (MoJ) annual grant funding to do this. At the national level, the MoJ commissions various victim support services, including a witness service, a homicide service, support for victims of human trafficking, and support for victims of rape through rape support centres, national telephone helplines, and other support for victims of domestic and sexual violence. Since 2015, the West Mercia Police and Crime Commissioner has used some of the annual MoJ grant funding and PCC funding to invest in and deliver the following (headlined only) services below:

Victim Services: - ISVA & IDVA , and DAPP.

Since 2020, the Commissioner has used PCC funding and grant funding from the Home Office 'Domestic Abuse Perpetrator Programmes Fund', to invest in and deliver the following West Mercia wide services:

All Risk programmes consisting of: High - risk level , standard to medium risk and standard OOCR perpetrator programmes.

The Commissioner is keen to hear from any service delivery provider(s) with experience of delivering: Child Exploitation Services, Sexual Violence Services or Domestic Abuse Services (which includes Domestic Abuse Perpetrator Programmes), with a footprint or the ability to operate across the West Mercia geographic area.

This is a procurement for Services specified in the Procurement Act 2023 as those covered by the Light Touch Regime (LTR). The Commissioner has issued a Tender Notice within Contracts Finder in accordance with the spirit of the Procurement Act 2023, to conduct the procurement process in an open and fair manner, to deliver value for money, to maximise public benefit, to have regard for the sharing of information for the purposes of ensuring procurement is done transparently, the Commissioner will act, and be seen to act with integrity, whilst ensuring equal treatment throughout the procurement process. The procurement exercise was conducted in accordance with Section 9 of the Procurement Act and the information contained in the Invitation to Tender (ITT) and its associated documents.

Lot LOT-0002. Independent Domestic Abuse Advisors (IDVA)

Description

Independent Domestic Abuse Advisors (IDVA) - This service specification is for a West Mercia IDVA service for high-risk victim-survivors of domestic abuse aged 16 years old and older* who are personally connected to the perpetrator.

Contract 6. Lot 2 - Independent Domestic Abuse Advisors (IDVA)

Lots

Lot LOT-0002. Independent Domestic Abuse Advisors (IDVA)

Supplier

- AXIS COUNSELLING

Contract value

- £3,129,061 including VAT

Above the relevant threshold

Award decision date

5 January 2026

Date assessment summaries were sent to tenderers

5 January 2026

Standstill period

- End: 11 February 2026
- 8 working days

Earliest date the contract will be signed

31 March 2026

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

2 Yrs following a review of the service.

Contract extension periods shall be subject to:

The organisational requirements of the Commissioner.

The Contractor maintaining levels of performance which are acceptable to the Commissioner throughout the preceding contract period, as detailed in the contract.

The Contractor offering levels of pricing and value which are acceptable to the Commissioner for the extension period.

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKG11 - Herefordshire, County of
- UKG12 - Worcestershire

Information about tenders

Lot LOT-0002. Independent Domestic Abuse Advisors (IDVA)

- 3 tenders received
- 2 tenders assessed in the final stage:
 - 1 submitted by small and medium-sized enterprises (SME)
 - 2 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 1 supplier unsuccessful (details included for contracts over £5 million)

Submission

Submission type

Tenders

Procedure

Procedure type

Competitive flexible procedure

Special regime

Light touch

Supplier

AXIS COUNSELLING

- Companies House: 03224552
- Public Procurement Organisation Number: PDBQ-8283-LWNG

15 College Hill College Hill

Shrewsbury

SY1 1LY

United Kingdom

Email: management@axiscounselling.org.uk

Website: <http://www.axiscounselling.org.uk>

Region: UKG22 - Shropshire CC

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 6. Lot 2 - Independent Domestic Abuse Advisors (IDVA)

Contracting authority

West Mercia Police and Crime Commissioner

- Public Procurement Organisation Number: PJHH-5271-ZMQP

Hindlip Hall, Hindlip

Worcester

WR3 8SP

United Kingdom

Email: procurementsupport@westmercia.police.uk

Region: UKG12 - Worcestershire

Organisation type: Public authority - sub-central government