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Contract

Provision of a Care and Wellbeing Service for the Extra Care Housing Scheme Eastman Village (Klute House)

Harrow Council

F03: Contract award notice

Notice identifier: 2023/S 000-008875

Procurement identifier (OCID): ocids-h6vhtk-034fe0

Published 27 March 2023, 5:16pm

Section I: Contracting authority

I.1) Name and addresses

Harrow Council

Civic Centre

Harrow

HA1 2XY

Contact

Mr Martin Trim

Email

Martin.Trim@harrow.gov.uk

Telephone

+44 2088635611

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

<http://www.harrow.gov.uk>

Buyer's address

<http://www.harrow.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of a Care and Wellbeing Service for the Extra Care Housing Scheme Eastman Village (Klute House)

Reference number

DN617107

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Care and Wellbeing Services at Extra Care Housing Scheme Eastman Village (Klute House).

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £7,802,415

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

Main site or place of performance

Klute House previously named Eastman Village.

II.2.4) Description of the procurement

Care and Wellbeing Services at Extra Care Housing Scheme Eastman Village (Klute House) for Harrow citizens aged 55 and over with frailty, physical and/or sensory disabilities and/or mild-moderate learning disabilities and/or enduring mental health needs who have been assessed by the Council as meeting the National Eligibility Criteria (Care Act, 2014) and who are either ordinarily resident within the London Borough of Harrow or are the responsibility of Harrow London Borough Council for supporting their social care needs.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 40

II.2.11) Information about options

Options: Yes

Description of options

The contract is for 3 years with an optional extension clause of 2 years in periods at the discretion of the Council.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-020297](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Contract No

DN617107

Title

The provision of Care and Wellbeing support at Klute House

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 November 2022

V.2.2) Information about tenders

Number of tenders received: 16

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 16

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Creative Support Limited

Stockport

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £7,802,415

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

London

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Harrow Council

Procurement Team, PO Box 1358

Harrow

HA3 3QN

Email

martin.trim@harrow.gov.uk

Country

United Kingdom