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Contract

Provision of Community Connectors to Work with GP Practices in South and East Cardiff Locality

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

F03: Contract award notice

Notice identifier: 2025/S 000-008874

Procurement identifier (OCID): ocds-h6vhtk-04531b

Published 12 March 2025, 8:55am

Section I: Contracting authority

I.1) Name and addresses

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

4-5 Charnwood Court,, Heol Billingsley, Parc Nantgarw

Cardiff

CF15 7QZ

Email

ben.evans4@Wales.nhs.uk

Telephone

+44 1443848585

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

Provision of Community Connectors to Work with GP Practices in South and East Cardiff Locality

Reference number

CAV-FTS-55864

II.1.2) Main CPV code

- 85323000 - Community health services

II.1.3) Type of contract

Services

II.1.4) Short description

The NHS Wales Shared Services Partnership, hosted by Velindre NHS Trust are acting on behalf of Cardiff

and Vale University Local Health Board who are seeking to award a contract for Provision of Community Connectors to Work with GP Practices in South and East Cardiff Locality.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £539,634.33

II.2) Description

II.2.2) Additional CPV code(s)

- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKL22 - Cardiff and Vale of Glamorgan

II.2.4) Description of the procurement

Cardiff and Vale University Health Board are seeking the provision of a team of community connectors to work at GP Practice level, to provide a mechanism for sign posting and directing identified patients (over the age of 18 years) to appropriate community support groups/networks and services specific to their social and wellbeing needs. This contract will be geographically focused on the three clusters within the Southern arc of Cardiff: Cardiff East (4 GP practices), Cardiff Southeast (8 GP practices) and City and South Cardiff Cluster (6 practices). The total population of the three clusters is 164,170. Much of this population is made up by BAME communities and other hard to reach groups including Travelers, the Homeless, Sex Workers, and Asylum Seekers.

Key elements of the requirement include:

- Each cluster will have a designated community connector, who will be active in the

practices and available Monday to Friday, building a robust working relationship with the practice staff. They will also be required to share information on a weekly or bi-weekly basis, especially outcomes of patient involvement.

- GP staff can refer patients to community connectors, who can then signpost to wider third sector organisations and act as experts on these services. They can also accept self-referrals from patients registered at the practice.
- Community Connectors will act as an expert resource to practice based staff and be responsible for supporting the individuals to contact or access services or, where necessary make referrals on behalf of the patient / individual.
- The model that is introduced in each of the three clusters will need to be bespoke to the cultural and socio-economic needs of the populations served- this includes consideration of language needs.
- There must be appropriate management of safeguarding issues.
- The Community Connectors should act as a main point of contact for patients should they have any queries following their signposting.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-012549](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 December 2024

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Adferiad Recovery

Unit B3, Lakeside Technology Park, Llansamlet

Swansea

sa79fe

Country

United Kingdom

NUTS code

- UKL18 - Swansea

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £539,634.33

Section VI. Complementary information

VI.3) Additional information

(WA Ref:148958)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom