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Contract

Provision of Motor Vehicle Insurances and related Motor Insurance Services including Claims Handling, Data Handling and Risk Management Services

Department of Finance, Construction & Procurement Delivery C/o ABBEY BOND LOVIS LIMITED

F03: Contract award notice

Notice identifier: 2024/S 000-008869

Procurement identifier (OCID): ocids-h6vhtk-04295e

Published 19 March 2024, 3:28pm

Section I: Contracting authority

I.1) Name and addresses

Department of Finance, Construction & Procurement Delivery C/o ABBEY BOND LOVIS LIMITED

City Quays 1, 7 Clarendon Road,

Belfast

BT1 3BG

Contact

Alan Boal

Email

alan.boal@ablinsurance.co.uk

Telephone

+44 2893446323

Country

United Kingdom

Region code

UKN - Northern Ireland

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.abbeybondlovis.com/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

Provision of Motor Vehicle Insurances and related Motor Insurance Services including Claims Handling, Data Handling and Risk Management Services

Reference number

ID 4670036

II.1.2) Main CPV code

- 66514110 - Motor vehicle insurance services

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of Motor Vehicle Insurance on a Fleet of approximately 7,000 to 8,000 vehicles for the period 1st April 2024 to 31st March 2026

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £12,500,000 / Highest offer: £14,500,000 taken into consideration

II.2) Description

II.2.1) Title

Motor Fleet Insurance

Lot No

1

II.2.2) Additional CPV code(s)

- 66514110 - Motor vehicle insurance services

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

Motor Fleet Insurance

II.2.5) Award criteria

Quality criterion - Name: Risk Management / Weighting: 5%

Quality criterion - Name: Claims Handling / Weighting: 30%

Price - Weighting: 65%

II.2.11) Information about options

Options: Yes

Description of options

An optional 12 months is included

II.2.14) Additional information

Provision of Motor Vehicle Insurance and related Motor Insurance Services including Claims Handling, Data Handling and Risk Management Services for the following Departments.

Department of Finance - Construction and Procurement Delivery

Police Service of Northern Ireland

Department for Infrastructure - Driver & Vehicle Agency

Department of Agriculture, Environment & Rural Affairs - Northern Ireland Environment Agency

Department of Finance - Central Procurement Directorate

Department for Infrastructure - Roads

Northern Ireland Ambulance Service HSC Trust

Department for Infrastructure - Rivers Agency

Department of Agriculture, Environment & Rural Affairs - Forest Service

Department of Agriculture, Environment & Rural Affairs - Core

Agri Food & Biosciences Institute

Department of Health - Southern Health & Social Care Trust

Department of Health - Northern Health & Social Care Trust

Department of Health - Belfast Health & Social Care Trust

Department of Health - Western Health & Social Care Trust

Department of Health - South Eastern Health & Social Care Trust

Business Services Organisation

Department of Finance - Stormont Estate Management

Northern Ireland Blood Transfusion Service

Department for Communities - Single Investigation Service

Department of Education Northern Ireland

Department of Justice - Northern Ireland Courts & Tribunals Service

Department for the Economy

Invest NI

Department for Communities - Public Record Office of Northern Ireland

Department of Finance - Land & Property Services

Probation Board for Northern Ireland

Department Of Justice - Youth Justice Agency of Northern Ireland

Department Of Justice - Forensic Science NI

Department Of Justice - Police Ombudsman for Northern Ireland

Department Of Justice - Northern Ireland Prison Service

Northern Ireland Office - Engagement Group

The Executive Office - NI Assembly

The Executive Office - Machinery of Government

Health & Safety Executive for Northern Ireland

Department of Health, Social Services & Public Safety

Department for Communities - Private Office

Northern Ireland Council for the Curriculum, Examinations & Assessment

Northern Ireland Fire & Rescue Service

Education Authority

Northern Ireland Library Authority

Department for Communities - Historic Environment Division

Department of Finance - DSS IT Assist

Department for Infrastructure - Private Office

Department of Finance - Properties Division (Supplies & Store Vehicles)

Department of Education - Private Office

II.2) Description

II.2.1) Title

Motor Fleet Insurance - Excess Liability

Lot No

2

II.2.2) Additional CPV code(s)

- 66514110 - Motor vehicle insurance services

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

Motor Fleet Insurance - Excess Liability

II.2.5) Award criteria

Quality criterion - Name: Risk Management / Weighting: 5%

Quality criterion - Name: Claims Handling / Weighting: 30%

Price - Weighting: 65%

II.2.11) Information about options

Options: Yes

Description of options

An optional 12 months is included

II.2.14) Additional information

Provision of Motor Vehicle Insurance and related Motor Insurance Services including Claims Handling, Data Handling and Risk Management Services for the following Departments.

Department of Finance - Construction and Procurement Delivery

Police Service of Northern Ireland

Department for Infrastructure - Driver & Vehicle Agency

Department of Agriculture, Environment & Rural Affairs - Northern Ireland Environment Agency

Department of Finance - Central Procurement Directorate

Department for Infrastructure - Roads

Northern Ireland Ambulance Service HSC Trust

Department for Infrastructure - Rivers Agency

Department of Agriculture, Environment & Rural Affairs - Forest Service

Department of Agriculture, Environment & Rural Affairs - Core

Agri Food & Biosciences Institute

Department of Health - Southern Health & Social Care Trust

Department of Health - Northern Health & Social Care Trust

Department of Health - Belfast Health & Social Care Trust

Department of Health - Western Health & Social Care Trust

Department of Health - South Eastern Health & Social Care Trust

Business Services Organisation

Department of Finance - Stormont Estate Management

Northern Ireland Blood Transfusion Service

Department for Communities - Single Investigation Service

Department of Education Northern Ireland

Department of Justice - Northern Ireland Courts & Tribunals Service

Department for the Economy

Invest NI

Department for Communities - Public Record Office of Northern Ireland

Department of Finance - Land & Property Services

Probation Board for Northern Ireland

Department Of Justice - Youth Justice Agency of Northern Ireland

Department Of Justice - Forensic Science NI

Department Of Justice - Police Ombudsman for Northern Ireland

Department Of Justice - Northern Ireland Prison Service

Northern Ireland Office - Engagement Group

The Executive Office - NI Assembly

The Executive Office - Machinery of Government

Health & Safety Executive for Northern Ireland

Department of Health, Social Services & Public Safety

Department for Communities - Private Office

Northern Ireland Council for the Curriculum, Examinations & Assessment

Northern Ireland Fire & Rescue Service

Education Authority

Northern Ireland Library Authority

Department for Communities - Historic Environment Division

Department of Finance - DSS IT Assist

Department for Infrastructure - Private Office

Department of Finance - Properties Division (Supplies & Store Vehicles)

Department of Education - Private Office

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-037756](#)

Section V. Award of contract

Lot No

1

Title

Motor Fleet Insurance

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 March 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

RSA NI Insurance Limited

Artola House, 91-97 Victoria Street,

Belfast

BT1 4PB

Country

United Kingdom

NUTS code

- UKN - Northern Ireland

Companies House

NI039814

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £3,800,000

Lowest offer: £12,500,000 / Highest offer: £14,500,000 taken into consideration

Section V. Award of contract

Lot No

2

Title

Motor Fleet Insurance - Excess Liability

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 March 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

American International Group UK Ltd

Sutherland House, 149 St Vincent Street,

Glasgow

G2 5NW

Country

United Kingdom

NUTS code

- UKN - Northern Ireland

Companies House

10737370

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £12,000

Lowest offer: £26,000 / Highest offer: £30,000 taken into consideration

Section VI. Complementary information

VI.3) Additional information

The contract duration is for 12 months with a further 12 month extension option. The contract will expire on 31/03/2026 subject to the extension option being taken.

VI.4) Procedures for review

VI.4.1) Review body

The UK does not have any such bodies with responsibility for review/appeal or mediation procedures

Belfast

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

CPD complied with the Public Contracts Regulations 2015 and, where appropriate, incorporated a standstill period (i.e. a minimum of 10 calendar days) at the point information was communicated to tenderers. That notification provided full information on the award decision. This provided time for the unsuccessful tenderers to challenge the award decision before the contract was entered into